

REPORT OF THE
Executive Member for Adult Social Care
PART II

221. DELIVERING OLDER PERSONS EXTRA-CARE IN HAMPSHIRE COUNTY COUNCIL

1. On 22 March 2016, the Executive Member for Adult Social Care gave approval to spend up to £40.6 million over seven years from September 2016 to allow for the re-tendering of the care and support contracts within the majority of Extra-Care schemes in Hampshire. The proposed changes to the model of care delivery within Hampshire Extra-Care Schemes were also endorsed, with an agreement that updates on specific elements be presented to a future Decision Day.

2. The County Council has made a significant investment in older persons Extra-Care over the last 10 years, both through the commitment of up to £45 million of capital spend to support new building projects and through revenue support for around the clock care and support contracts within the schemes. This has allowed the County Council to achieve savings in the region of £585,000 per year to date as a result of improved outcomes for clients and the avoidance of higher cost residential care placements.

3. Extra-Care housing for older people combines the comfort, security and support of residential care including a dedicated care team available 24 hours a day, seven days a week with the personal empowerment and independence of Sheltered Housing and Domiciliary Care aimed at preventing a move towards dependence.

4. The new model of service delivery will ensure the fair access to 24 hours a day, seven days a week waking staff who will be able to deliver both planned and unplanned care in a way that is cost effective for the County Council and provides stability for the providers, allowing them to respond more flexibly to changing needs and demands, helping to maintain service users and prevent and delay a move towards dependence.

5. To achieve contract efficiencies and to deliver the new service model, it is necessary to re-tender the care contracts for the schemes, and to move from the current contracting arrangement to one based around a core 'Night Cover and Wellbeing' charge. The phased approach to implementation and the support and mitigation for service users and providers is set out in the report.

222. DAY ACTIVITIES FOR OLDER PEOPLE AND FOR PEOPLE WITH PHYSICAL DISABILITIES

1. On 27 April 2016, the Executive Member for Adult Social Care gave approval to spend up to £8.033 million over three years for day activity services for older people commencing in January 2017. The Executive Member also approved £614,385 to put in place short term direct awards of contracts for day activities for older people to enable the phased implementation of the new contracts. Further approval was given to an increase of £1,215,000 per year for four years for learning and physical disability day opportunities.

2. The vision for day activities has been developed in partnership with individuals who use the service and their families, service providers and other key stakeholders, and the aim is to develop day opportunities for older people and people with physical disabilities in order to meet future and emerging needs, and to improve choice. Services are being developed in a focused way, changing the 'one size fits all' approach by introducing more personalised services in a range of locations where appropriate.

3. The majority of people who access day activities are older people. As part of the overall support offer for people in the community, day activities will focus on support for people with cognitive impairments and for those older people whose family carers need respite breaks. Day activities are highly valued by the people who access them, and stakeholder feedback supports development for person centred community based services. These services enable networking between individuals and groups, maintaining independence and skills, building friendships, supporting reablement and for the physically disabled to develop skills for life and for employment.

Further details can be found at www.hants.gov.uk/councilmeetings.htm by typing in the relevant reference number:

- Delivering Older Persons Extra-Care In Hampshire County Council (7287)
- Day Activities For Older People And For People With Physical Disabilities (7390)

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