

INTERNAL AUDIT RECOMMENDATIONS – GLOSSARY OF TERMS

Page Number	Audit Title	Term	Definition
Page 3	Moodle	Moodle	An acronym for M odular O bject- O riented D ynamic L earning E nvironment – an e-learning software platform, also known as a Virtual Learning Environment (VLE).
Page 4	Programme and Project Management	PMO	Project Management Office
Page 7	Proactive Fraud	IBC	Integrated Business Centre
Page 8	Proactive Fraud	SDOL	Smart Data On-Line (the Royal Bank of Scotland's on line system)
Page 10	Pension Arrangements	AXISe	Computer system used by HCC Pension Services.
Page 14	Partnerships and Associated Contracts	SCAS	South Central Ambulance Service
Page 15	Partnerships and Associated Contracts	Co-responder scheme	A partnership between SCAS and HFRS to provide a co-responder service to the community.
Page 16	FireWatch management information and access controls	FireWatch	An Enterprise Resource Management (ERM) solution that enables departments to streamline and integrate operations across multiple departments.