

INTERNAL AUDIT RECOMMENDATIONS – GLOSSARY OF TERMS

Page Number	Audit Title	Term	Definition
Page 2	Programme and Project Management	PMO	Project Management Office
Page 2	Programme and Project Management	PM&A	Project Management and Assurance team within the Knowledge Management Department
Page 5	Partnerships and Associated Contracts	SCAS	South Central Ambulance Service
Page 6	FireWatch management information and access controls	FireWatch	An Enterprise Resource Management (ERM) solution that enables departments to streamline and integrate operations across multiple departments.
Page 7	FireWatch management information and access controls	IRM	Integrated Resource Management Project.
Page 18	Health & Safety	Moodle	An acronym for Modular Object-Oriented Dynamic Learning Environment – an e-learning software platform, also known as a Virtual Learning Environment (VLE).
Page 18	Health & Safety	CSM	Central Services Manager
Page 18	Health & Safety	SHQ	Service Headquarters in Eastleigh