

HAMPSHIRE COUNTY COUNCIL

Presentation

Committee/Panel:	Children and Families Advisory Panel		
Date:	30 September 2014		
Title:	Redesigning Early Help Services in Hampshire		
Reference:	6150		
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Redesigning Early Help Services in Hampshire

30 September 2014

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Overview

- Concept of Early Help not new
- Not to be confused with early years
- Embedded in safeguarding
- The Hampshire journey
- Importance of multi-agency partnership approach

Drivers

- **Independent Review of child protection: A child-centred System** (Eileen Munro, 2011)
- **Independent review on early intervention delivery: Early Intervention: The Next Steps and Smart Investment, Massive Savings** (Graham Allen, 2011)
- **Working Together to Safeguard Children (2013)**

Hampshire Children & Young People's Plan (CYPP) 2012-15

Identifying as early as possible if a child or family need support and helping them to access services, working together to ensure that this has maximum impact. In other words, offering the right help at the right time.

In Hampshire Early help is facilitated by:

- Local Children's Partnerships
- Locality Teams within Childrens Services
- Strong home-to-school links, with teachers identifying problems/risks and enabling parents/carers to ask for help when needed
- Schools identifying problems with children's development or learning, and intervening to ensure they get back on track, working with parents/carers to achieve this
- Childrens Centres
- Healthy Child Programme (0-19)

Links with other developments

- Supporting Troubled Families
- SEN local offer
- Multi-agency safeguarding hub (MASH)
- Transformation programme – working with communities

Principles of Early help in Hampshire:

- Early help is a 0-19 offer.
- Focus on the child **and** family's journey.
- Seamless pathway of interventions as they move in and out of services, step up / step down across the windscreen of need.
- A range of effective, evidence-based services in place to address assessed needs.
- Practitioners need to understand their role both when providing a service as a single agency (emerging additional need) and as part of a multi-agency response (targeted interagency).

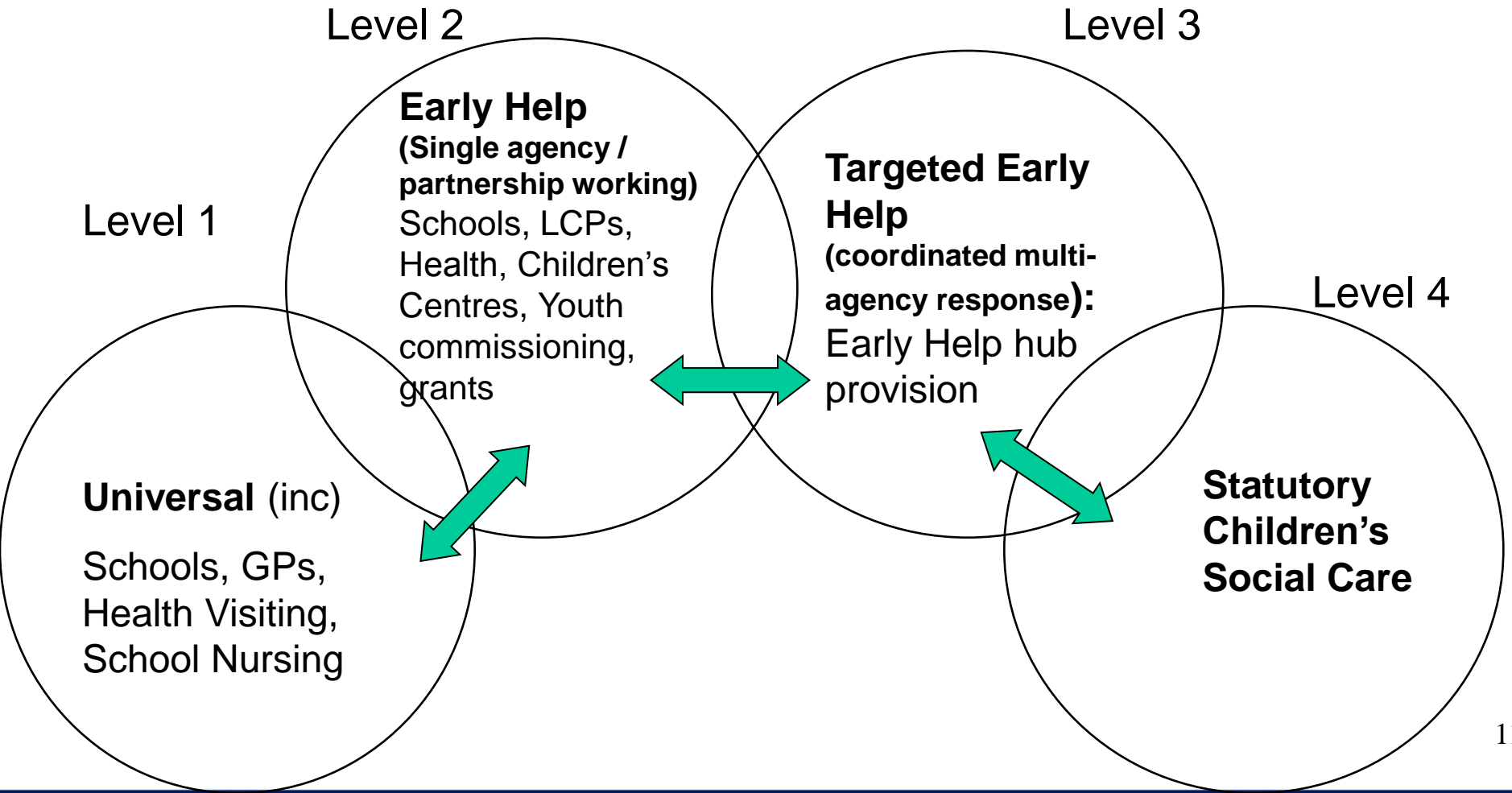
We want:

- Clearly defined thresholds (with up to date guidance)
- Clearly defined universal, targeted, multi-agency targeted and specialist provision
- Better communication and information sharing.
- Fewer children and YP requiring social care interventions.
- Better outcomes for children and YP evidenced by the performance outcome indicators.
- Skilled practitioners who understand their role in early help, including undertaking assessments.

Key documents / work streams

- A model of early help for the 0-19 age range across the windscreen of need
- New thresholds of need document
- Early help assessment tool
- Outcomes measures
- Distance travelled tool
- Service directories

The Hampshire Early Help model



Level 3 - The Early Help Hub

What?

- Not a service delivery point
- Facilitating the multi-agency coordinated response

Where?

- For Eastleigh, Gosport, Test Valley, Basingstoke & New Forest based at Children's Centres
- Hart & Rushmoor – Rushmoor Borough Council
- Havant – Public Service Plaza

The Early Help Hub

- **Agencies / services signed up to the hub provision to date include:**
 - Hampshire County Council Locality team, including Youth Crime Prevention and link with Legal Intervention Team
 - Children's Centres
 - Youth Support
 - Adult Social Care – Substance Misuse Team
 - CAMHS – Primary Mental Health Worker
 - Health Visiting & School Nursing
 - Young People's Substance Misuse service
 - Police
 - Sexual Health Services
 - DWP
 - Housing
 - Transform (Supporting Troubled Families)
 - Young carers
 - Domestic Abuse

Access to the Hub

- Step up – via Hantsdirect
- Step down – from Children’s Social Care where needs of child no longer require Level 4 interventions
- Request for support – not referral
- The role of the Early Help Assessment

How does the hub work?

- Early Help Hub Manager
- Weekly case allocation meetings / case discussions
- Role of Early Help Coordinator
- Consultation line in each hub for local agencies

Outcomes – how will we know we are making a difference?

- Performance indicators
- The journey for the child and family – so what difference has it made?
- Feedback from the family

County roll out of Early Help

Hub area	Start of Working Group	Multi-agency launch event	Hub starts
Eastleigh	25.09.13	20.11.13	21.01.14
Gosport	16.01.14	11.03.14	28.04.14
Test Valley	22.01.14	29.04.14	19.05.14
Basingstoke	26.02.14	06.05.14	02.06.14
Hart / Rushmoor	04.03.14	20.05.14	16.06.14
New Forest	02.04.14	10.06.14	30.06.14
Havant	June	04.07.14	08.09.14
East Hants	16.07.14	29.09.14	03.11.14
Fareham	July - LCP	09.10.14	10.11.14
Winchester	July	21.10.14	17.11.14

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