

HAMPSHIRE COUNTY COUNCIL

Report

Committee/Panel:	Health and Wellbeing Board
Date:	22 July 2014
Title:	Mental Health Crisis Concordat
Reference:	5999
Report From:	Director of Adult Services, Hampshire County Council, and the Police & Crime Commissioner for Hampshire

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1. Summary

- 1.1. The purpose of this paper is to bring the Mental Health Crisis Concordat to the attention of the Health & Well Being Board in Hampshire.
- 1.2. Stakeholders responsible for the delivery of the Mental Health Crisis Concordat are proposing that the Hampshire HWB take responsibility for holding key agencies to account for the delivery of the Crisis Concordat action plan in Hampshire.

2. Contextual information

- 2.1. The Mental Health Crisis Concordat (February 2014) is a joint statement, written and agreed by its signatories, that describes what people experiencing a mental health crisis should be able to expect of the public services that respond to their needs.
- 2.2. The Concordat is arranged around:
 - Access to support before crisis point
 - Urgent and emergency access to crisis care
 - The right quality of treatment and care when in crisis
 - Recovery and staying well, and preventing future crises
- 2.3 The Concordat expects that, in every locality in England, local partnerships of health, criminal justice and local authority agencies will agree and commit to local Mental Health Crisis Declarations. These will consist of commitments and actions at a local level that will deliver services that meet the principles of the national concordat.

- 2.4 This Concordat focuses on people who experience acute mental health crisis. It spans the health, social care and criminal justice systems, but is also relevant to other partners such as housing providers.
- 2.5 It defines the service responses expected for people of all ages suffering mental health crises. It takes into account the factors that can lead to a crisis, such as physical, psychological, spiritual, educational or social problems.
- 2.6 Although the Concordat focuses on the responses to acute mental health crises, it also includes a section on prevention and intervention.
- 2.7 In Hampshire the implementation of the Crisis Concordat is underway led by Adult Services, Hampshire Constabulary and Southern Health NHS Foundation Trust (SHFT) as former stakeholders in the Hampshire and Isle of Wight Criminal Justice Liaison Board (now dissolved). Key agencies relevant to the Crisis Concordat are positively engaged in the initial stages of development of actions associated with the Policy document.

3. Finance

- 3.1 This paper is not seeking funding from the HWB for the purposes of implementing this work stream.

4. Performance

- 4.1 The Mental Health Crisis Concordat includes an action plan which spans a range of areas for development:-
 - Matching local need with a suitable range of services
 - Improving Mental Health Crisis Services
 - Ensuring the right numbers of high quality staff
 - Improved partnership working at local level
 - Improve access to support via primary care
 - Improve access to and experience of mental health services
 - Improve NHS emergency response to mental health crisis
 - Social Services response to mental health crisis services
 - Improved quality of response when people are detained under section 135 and 136 of the Mental Health Act 1983
 - Improve information and advice available to front line staff to enable better response to individuals
 - Improved training and guidance for police officers
 - Improved services for those with co-existing mental health and substance misuse issues
 - Review police powers and use of places of safety under the Mental Health Act 1983 and CQC monitoring of operation

- Patient safety and safeguarding
- Primary Care Response
- Joint planning for prevention of crises

4.2 The Hampshire Mental Health Crisis Concordat declaration will include a commitment to achieving the action plan. The key partners will implement a local action plan which will include the design of measures to demonstrate progress and provide accountability to the HWB on a bi-annual frequency.

5. The Mental Health Crisis Concordat & Hampshire

- 5.1. This Concordat aims at improving multi-agency responses for people of all ages in Hampshire who experience crisis as a result of their mental distress.
- 5.2. Over recent years, much work has been undertaken to develop partnership working between NHS, Police and Local Authority agencies in respect of mental health issues which include Court Liaison, MH Liaison and Diversion Services, Hospital Places of Safety (s136 & s135), Street Triage (Operation Serenity). This work has been overseen by the Hampshire and Isle of Wight Criminal Justice Liaison Board hosted by SHFT.
- 5.3. There is a consensus amongst partners in Hampshire that the Concordat provides a timely opportunity for agencies to consolidate progress on this agenda. Agencies are committed to deliver crisis responses more effectively in the future to overcome incompatible boundary issues and complex organisational processes in order to achieve better outcomes for all.

6. Progress to date

- 6.1. In preparation for the implementation of the Mental Health Crisis Concordat in Hampshire, a workshop was held in April 2014 to introduce a wide range of partner agencies and Commissioning organisations to the document seeking their commitment to its various required work streams.
- 6.2. The Concordat was positively received by a range of public service organisations representative of health, local authority, police, service user, commissioning (clinical commissioning groups/ NHS England/ Local Authority), fire and rescue, ambulance from Hampshire.
- 6.3. Key stakeholders are currently forming a steering group to succeed the function of the Hampshire and Isle of Wight Criminal Justice Liaison Board. The steering group will design an implementation framework for the Concordat from September 2014 with the initial task of publishing a shared declaration.
- 6.4. A briefing on the Crisis Concordat has also been drawn up for the attention of commissioners seeking support for its implementation across Hampshire.

7. Recommendation(s)

- 7.1 The Health and Well Being Board to note the significance of the Mental Health Crisis Concordat by taking responsibility for holding key agencies to account for the delivery of the actions laid out in order to improve the quality of services provided to people who find themselves in crisis as a result of their mental distress.

- 7.2 The HWB to receive bi-annual progress report on the implementation of the Mental Health Crisis Concordat against the National Action Plan template.

CORPORATE OR LEGAL INFORMATION:**Links to the Corporate Strategy**

Hampshire safer and more secure for all:	yes
Corporate Improvement plan link number (if appropriate):	
Maximising well-being:	yes
Corporate Improvement plan link number (if appropriate):	
Enhancing our quality of place:	no
Corporate Improvement plan link number (if appropriate):	

Section 100 D - Local Government Act 1972 - background documents

The following documents discuss facts or matters on which this report, or an important part of it, is based and have been relied upon to a material extent in the preparation of this report. (NB: the list excludes published works and any documents which disclose exempt or confidential information as defined in the Act.)

DocumentLocation

None

IMPACT ASSESSMENTS:

1. Equalities Impact Assessment:

- 1.1. This will be considered by the Implementation Group for the delivery of the Crisis Concordat Action Plan

2. Impact on Crime and Disorder:

- 2.1. This will be considered by the Implementation Group for the delivery of the Crisis Concordat Action Plan

3. Climate Change:

- a) How does what is being proposed impact on our carbon footprint / energy consumption?
- b) How does what is being proposed consider the need to adapt to climate change, and be resilient to its longer term impacts?

This will be considered by the Implementation Group for the delivery of the Crisis Concordat Action Plan