

At a meeting of the HAMPSHIRE FIRE AND RESCUE AUTHORITY  
PERFORMANCE REVIEW AND SCRUTINY COMMITTEE held at Hampshire Fire  
and Rescue Service Headquarters, Eastleigh  
on 6 May 2014

PRESENT:

Councillors: K. Chapman (Chairman); M. Cooper; F. Pearce (Vice Chairman); M. Staplehurst; J. Wall

**21 APOLOGIES**

Apologies for absence were received from Councillor David Simpson, Councillor Adam Carew, and Councillor Jane Frankum.

**22 DECLARATIONS OF INTEREST**

Members were mindful of their duty to disclose at the meeting any disclosable pecuniary interest they had in any matter on the agenda for the meeting, where that interest was not already entered in the Authority's register of interests, and their ability to disclose any other pecuniary or non-pecuniary interests in any such matter that they might have wished to disclose.

No interests were declared under this item.

**23 MINUTES AND MATTERS ARISING**

The Minutes of the previous Committee held on 22 October 2013 were confirmed as a correct record and signed by the Chairman.

**24 CHAIRMAN'S ANNOUNCEMENTS**

There were no Chairman's announcements.

**25 DEPUTATIONS**

There were no deputations received for this meeting.

**26 PERFORMANCE INDICATORS MONITORING REPORT**

The Committee considered a report from the Chief Officer, which provided an update on how the Authority performed against its key performance indicators in the financial year ending 31 March 2013 and quarter three to date 2013/14 (April to December) (Item 6 in the Minute Book).

The Performance Review Manager summarised the report and took Members through appendix A to the report. In particular, it was highlighted that secondary fires this year averaged higher than last year due to the wet weather last year, resulting in unusually low numbers. It was noted that the authority were awaiting a coroners verdict relating to one of the fatalities noted on page 7 of the appendix.

On page 16 (response times), it was explained that whilst the number of incidents were going down, the location of incidents (more rural areas and therefore harder to get to quickly) meant that the average response time was being brought down.

Whilst discussing the sickness statistics on page 17 of the report, it was requested that future numbers were presented with and without long-term staff as a comparison.

RESOLVED:

- a) The Committee endorsed the performance report and the strategies to meet the targets.

## **27 SERVICE DELIVERY RISK REVIEW PROJECT**

The Committee considered a report from the Chief Officer in relation to the risk review project (Item 7 in the Minute Book).

The Area Manager summarised the report and went through the risk methodology as provided in appendix 4. Members agreed that it would be helpful to have an update on the risk methodology and way forward at a future meeting.

RESOLVED:

- a) The Committee endorsed the outline risk methodology set out in the report; and
- b) The Committee agreed to the creation of a Member sounding board as part of the Corporate Management Team (CMT)

## **28 IMPROVING PUBLIC COMMUNITY HEALTH AND ACUTE MEDICAL INTERVENTION**

The Committee considered a report from the Chief Officer, which set out an opportunity for HFRS to be part of the drive to improve public community and reduce the number of acute medical responses using experience in prevention and response (Item 8 in the Minute Book).

The Area Manager highlighted the opportunities on page 2 of the report and

Members agreed that the Fire Service were already very good at engaging with the public, particularly with children and the elderly.

It was proposed that a basic first aid session be featured in an upcoming Members Awareness session and officers would look at incorporating this. It was also agreed that an update on the opportunities would come to a future meeting.

RESOLVED:

- a) The Committee endorsed and supported the development of extended work within the public community health and acute medical intervention environment.

## **29 CO-RESPONDER SERVICE PRESENTATION**

The Committee received a presentation from the Liaison Officer, which provided Members with further information on Co-responding.

It was explained that a co-responder was a Firefighter with additional skills in first aid and acted as paramedics in attending incidents as a first response. The Fire Service has 19 vehicles based across 21 stations and it is the target to attend 80% of calls within 8 minutes; the same as the ambulance service. The initiative is very successful with over 9,500 calls being answered, and it helps make up 4-6% of ambulance response targets.

Members were shown a map of the County, which depicted the number of calls received from various areas. It was confirmed that the Service was looking to expand on the number of qualified Firefighters to get more Co-responders.

## **30 FUTURE ITEMS FOR SCRUTINY**

No items were put forward on this occasion