

HAMPSHIRE COUNTY COUNCIL

Decision Report

Decision Maker:	Executive Member for Adult Social Care and Public Health
Date of Decision:	30 April 2014
Decision Title:	Commissioning Domestic Abuse Services
Reference:	5705
Report From:	Director of Adult Services

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1. Executive Summary

- The purpose of this paper is to seek Executive Member for Adult Social Care and Public Health approval to go out to tender for a revised integrated domestic abuse service, effective as from April 2015, comprising
 - floating support and outreach services
 - Independent Domestic Violence Advisors (IDVA)
 - refuges and accommodation based services
 - resettlement services
 - personal support networks and group work
 - children and family support
- to seek approval to spend up to £7,250,000 over four years (2yr + 1yr + 1yr).
- to seek approval for the budget allocations (as at section 9.3) and to jointly commission the above services with identified funding from Adult Services, Public Health, Children's Services, the Office of the Police and Crime Commissioner (OPCC) and a likely contribution from the expanding Supporting Troubled Families programme.

1.1. This paper seeks to:

- summarise the national and local context to re-commissioning of domestic abuse services
- consider the finance for the project
- summarise the proposed approach for domestic abuse services
- briefly consider the future direction of those services

- 1.2 The review process has been managed by the Hampshire Domestic Abuse Steering Group (HDASG) with a recommendation to commence the procurement process May 2014, for service commencement April 2015.

2. Contextual information

- 2.1 In November 2010 the Government produced the overarching strategy '*Call to end Violence Against Women and Girls*' (VAWG), covering a range of actions to tackle domestic violence/ sexual assault/ stalking/ honour based violence/ female genital mutilation and forced marriage.

- 2.2 A subsequent progress review and action plan introduced the guiding principles around:

- Preventing violence
- Provision of services
- Partnership working
- Justice outcomes and risk reduction

The process in Hampshire will focus on the provision of services and partnership working.

- 2.3 The national strategy clearly indicates a Government commitment towards tackling international and national concerns but makes it clear that only local delivery will truly impact upon the personal issues concerned. It includes a wide range of actions but it is only those directly concerned with 'domestic abuse' that can be fully impacted upon locally by our commissioning strategy. It also recognises that the local actions should apply to both female and male victims, as well as targeting perpetrators of domestic abuse whilst providing appropriate support for children and families.

- 2.4 There is no one required model for provision of domestic abuse services and consequently a range of differing frameworks exist. Equally, responsibility for commissioning, providing or co-ordinating services varies across areas. This process has looked at recent reviews conducted across other local authority areas and has also taken note of advice and guidance available through national organisations, such as Coordinated Action Against Domestic Abuse (CAADA), Women's Aid and Respect.

- 2.5 The following have been identified as recommended best practice:

- Produce joint strategies and communication plans
- Strategies should be prevention and victim focussed
- Integrate services with coordinated approach where practicable
- Interventions for both victim and perpetrator at point of identification
- Robust referral processes and monitoring processes based on improved information and data sharing across agencies

- 2.6 In 2011, the HDASG was formed to determine the most effective means of delivering Domestic Abuse services across Hampshire.

The short to medium term role of the HDASG is to:

- i. Establish and implement a revised joint commissioning strategy for domestic abuse services within the Hampshire County Council area
 - ii. Address the recommendations from the Multi Agency Risk Assessment Conference (MARAC) review
 - iii. Explore the scope for joint commissioning and collaborative working across the wider Hampshire and Isle of Wight area.
- 2.7 The proposed model expects that there will be no disinvestment in funding allocation from the combined Adult Services and Public Health contributions. The combined allocation is £1,361,000.
- 2.8 It has been agreed that the Children's Services Integrated Grant will be allocated for joint commissioning of revised domestic abuse services, as from April 2015. This is to provide consistent county-wide interventions for children and families affected by domestic abuse. The grant process has previously been used to provide additional support for core domestic abuse services but awarded on an annual basis, therefore there has not been a consistent, stable approach for these interventions. It has been agreed that initially a sum of £200,000 will be allocated per annum for three years, commencing April 2015.
- 2.9 The IDVA funding currently comprises of £160,000 from the OPCC plus £20,000 from the Home Office Violent Crime Unit; the latter Home Office commitment ends as at March 2015. In the period April 2014-March 2015, the OPCC will manage all funding allocations to the IDVA service. The OPCC Police and Crime Plan priorities around tackling domestic violence support the County Council proposals for commissioning revised domestic abuse services, for which the OPCC seeks to enter into joint funding arrangements with the County Council. The offer is to allocate £180,000 per annum for provision of IDVA, fully integrated within our proposed model. This will be subject to final approval via the OPCC Senior Leaders Team. The OPCC has stated their intention to increase the IDVA provision within the County Council area. The award will initially be for two years, 2015-17, with continued support possible following the election process for OPCC in 2016. In the event of future funding not being available, on-going commitment for the County Council will be subject to a future decision.
- 2.10 The Government have recently committed (March 2014 budget) to a second phase of the national Troubled Families programme to start in 2015/16 and run for the five years of the next parliament. Government have earmarked £200m per annum of central support and have indicated that the current programme criteria will be widened such that some 400,000 families will be targeted for support. This represents a three fold increase in coverage with a greater focus being applied to violence in the home and also mental and physical health issues. Although the final detail of the second phase has yet to be confirmed, it is sensible at this stage to commit a sum of just under

£300,000 (over 4 years) that can be allocated to the new commissioning arrangements.

- 2.11 Basingstoke and Dean Borough Council currently allocate £49,000 for commissioning additional services within their area. The current arrangement is that this forms part of a single local contract; as from April 2015, this will form part of their local allocation for domestic abuse provision.
- 2.12 Adult Services will undertake the commissioning role for the integrated domestic abuse services. This will be a jointly funded approach between Hampshire County Council and the OPCC who, subject to final agreement, will be joint signatories to the contract, with their funding covering the IDVA element at £180,000 per annum.

3. Community Based Services

- 3.1 The current refuges and floating support services were originally commissioned through the Supporting People Programme with approximately 70% of funding allocated towards accommodation based services. Information on current provision, by local authority area, can be found at Appendix C.
- 3.2 The aim of refuge provision is to provide emergency accommodation for individuals experiencing domestic abuse. Associated housing related support services provide short term early interventions that focus on preventing homelessness and long term support that will enable vulnerable adults to live independently in their own homes.
- 3.3 Although there is a regular change in clients due to short stays in refuges, there are many clients who remain resident for at least 12 weeks or more, some staying 6-12 months. Approximately 50% of refuge clients are resident for around 7-8 months. This may be due to many factors, the most significant being lack of alternative accommodation for clients to 'move on'. This has an obvious impact on capacity and availability around further need for crisis / emergency accommodation. Equally, this has significant impact upon young people living in such temporary restricted accommodation.
- 3.4 Over the period April 2012 – Mar 2013 Adult Services commissioned refuges provided emergency accommodation for 490 women and 512 children; over 60% of all children housed within crisis accommodation were aged 0-5 years. There is limited provision for those aged over 14 years. There is no county-wide consistent support programme for children housed within refuge accommodation. Support varies considerably according to age range and locality.
- 3.5 It is proposed that there be a clearer focus on provision of short term crisis accommodation and the development of a range of housing options with local housing services.

- 3.6 There are currently 8 commissioned Floating Support / Outreach Domestic Abuse services, three in conjunction with accommodation based provision, each funded through the former Supporting People programme. The current total capacity is to support 260 victims plus their children, in the community. Over the period Jan – Dec 2013 they provided direct support for 919 adult victims, plus family members. This is primarily longer term support although for some this can just be signposting to other services.
- 3.7 It is proposed that community based services, i.e. floating support, outreach and Independent Domestic Abuse Advisors be the focus around provision of specialist services; they should be responsible for the overall co-ordination and key worker role and including the provision of drop-in / open access (where practicable).
- 3.8 The proposals are aimed at adult victims aged 16-64 years with accompanying children 0-16yrs; it does not replace other core provision. It aims to improve access to services through setting minimum expectations and equality of access for female and male service users.

4. Independent Domestic Abuse Advisors (IDVA)

- 4.1 Independent Domestic Abuse Advisors are trained specialists who provide a service to victims who are at high risk of harm from intimate partners, ex-partners or family members, with the aim of securing their safety and the safety of their children.
- 4.2 The current Independent Domestic Abuse Advisor service is commissioned by Adult Services through Victim Support; consisting of 4.5 FTE staff. This service supports around 440 individuals per annum, primarily referred through the Multi Agency Risk Assessment Conference (MARAC) process. This represents about one third of all those discussed at MARAC; the remainder are referred to other appropriate core services.
- 4.3 Hampshire County Council Adult Services have commissioned an Independent Domestic Abuse Advisors service from July 2012 until 31 March 2014. The OPCC will be responsible for funding and developing Independent Domestic Abuse Advisors services, across Hampshire, as from 1 April 2014. This will form part of the OPCCs new responsibilities with regards developing support for 'Victims and Witnesses'.
- 4.4 Recent discussions with the OPCC have confirmed the need to clarify the referral pathways and responsibilities in relation to high risk victims. The OPCC has offered to enter into joint arrangements with the County Council regarding Independent Domestic Abuse Advisor provision as from April 2015. A fully integrated service will enable some functions and responsibilities to be shared with the aim to increase overall capacity and functionality of the Independent Domestic Abuse Advisor provision. This will be subject to formal agreement and maintaining a level of investment over the contract period, subject to review at renewal stages.

5. Multi Agency Risk Assessment Conference (MARAC)

- 5.1 MARAC are police led case conferences around high risk victims resulting in multi-agency action plans. A recent review and assessment by CAADA (national charity which advises on government policy) seeks to improve the process as well as making recommendation for increase in Independent Domestic Abuse Advisor posts. The intention is to increase availability of the Independent Domestic Abuse Advisors functions through provision of an integrated service. The process implications will be the responsibility of the Domestic Abuse Management Group (DAMG); there is no other financial implication to the commissioning process.
- 5.2 It is agreed that the HDASG will maintain overview and links with the Hampshire DAMG for the foreseeable future.

6. Children and Families

- 6.1 The existing domestic abuse provision is focussed primarily on the needs of the adult victim, alongside which there are a number of individually run programmes or interventions for children or family groups. These differ greatly in each area and may be offered within refuges or as part of wider community programmes. There is no universal offer for family group work or support programmes for children within current domestic abuse services.
- 6.2 A number of support programmes for children and families are made available through the children services integrated grants programme. This currently provides opportunities across all districts but not necessarily for the same interventions in each district. The funding provides opportunity for both short term projects and some longer term support work, although all grant funded on annual basis. It is suggested that the agreed grant funding is best used to provide a network of longer term support services across a wider area by using it within the overall commissioning programme and specifying outcomes.
- 6.3 Children's Services seek to commission interventions that will improve the outcomes for children and young people affected by domestic abuse. The Hampshire Children and Young People's Plan 2012-15 priorities will be used as the framework for those elements. The Children's Services Integrated Grants funding will form part of the joint commissioning arrangements.
- 6.4 CAADAs national policy report ("In Plain Sight: Effective Help for Children Exposed to Domestic Abuse" February 2014) makes recommendations around effective help for children exposed to domestic abuse, which includes "*providing linked specialist domestic abuse services for the child and parents*", providing additional evidence of the need for an integrated commissioned service.

7. Troubled Families

- 7.1 The current County Council led local Supporting Troubled Families (STFP) programme includes a commission for an intensive family support service that is delivered through a consortium of a national and three local voluntary sector provider organisations. There are strong overlaps between the commissioning arrangements being described and proposed in this paper with the arrangements that are in place and being delivered in the STFP. There are strong synergies between the families and individuals that both commissioning strategies are attempting to support and work with and not surprisingly significant opportunities to align resources, improve join-up in terms of relationships and the use/sharing of information and data.
- 7.2 The recent Government announcement to extend the current programme into a second phase, commencing next April, alongside a clear steer that violence in the home will be amongst the new programme criteria, provides a real opportunity for collaboration and join-up between the two programmes to ensure better, more coherent outcomes at optimal cost. To this end, it is sensible to commit an element of the likely future funding support that the County Council is set to receive to run the second phase of the programme, to the overall commissioning arrangements being considered as part of this paper.
- 7.3 Amongst many benefits that will accrue from aligning the two programmes, there will be a clear opportunity to work together in developing improved capacity and capability with local voluntary sector organisations who can increasingly play a vital role at the local level in terms of providing on-going support and help to families beyond the period of more intense professional intervention.

8. Consultations and feedback

- 8.1 The review phase has included consultations with services users (adult and children), provider and partner through:
- Questionnaires
 - Service user focus groups
 - Provider and partner briefing events
 - Commissioning workshops

In addition, a key stakeholder / commissioning event obtained consensus on the proposed model for provision. Key findings leading to a commissioning strategy for domestic abuse services can be found at Appendix D.

- 8.2 There are strong links between this proposal and those for reducing re-offending, adult and child safeguarding, families with complex needs (including those who will meet the phase 2 criteria for the widened Troubled Families programme), improving health and wellbeing and Government

ambitions around VAWG. The next stage in the development of the proposal will be to explore potential synergies in more detail.

- 8.3 It is proposed that the most practical and cost effective means of delivering services is to commission in clusters, with an expectation that there is similar provision and minimum expectations within each cluster group. The preferred option is shown at Appendix C. A stakeholder event on 13 January 2014 confirmed that there is general agreement to commissioning in proposed clusters.
- 8.4 It is proposed that commissioned resources within the clusters are allocated according to identified need, based on population and recorded incidents of domestic abuse.

9. Financial Implications

- 9.1 The following table shows the funding currently allocated to or directly supporting commissioned domestic abuse services.

Domestic Abuse Services	Source	2013-14	2014-15
Refuges and accommodation	Adult Services & Public Health	£936,000	£936,000
Floating support and outreach	Adult Services & Public Health	£425,000	£425,000
Sanctuary and outreach	B&DBC	£49,000	£49,000
ADAPT perpetrator programme	Community safety fund	£35,000	£40,000
Children's Services Integrated Grants	Children's Services	£191,500	£191,500
Independent Domestic Violence Advisers - IDVA	OPCC	£160,000	£160,000
Independent Domestic Violence Advisers - IDVA	Home Office	£20,000	£20,000
Total		£1,816,500	£1,821,500

- 9.2 Each of the funding streams indicated are used separately to commission or grant aid some 37 different services.
- 9.3 The following table indicates the total funding available per annum for the proposed commissioning arrangements commencing April 2015.

Domestic Abuse Services	Source	2015-16
Refuges and accommodation; floating support and outreach	Adult Services and Public Health	£1,361,000
Children and family support (Children's Services Integrated Grants)	Children's Services	£200,000
Independent Domestic Violence Advisers	OPCC	£180,000
Troubled Families Phase 2	Corporate Services	£ 71,500
Total		£1,812,500

- 9.4 The variance is due to the following. The Home Office funding programme towards Independent Domestic Abuse Advisors comes to a planned exit at 2015 but the OPCC has committed to maintaining that level of funding. The allocation from Basingstoke and Dean Borough Council will continue to be allocated at district level in support of local domestic abuse services. The Children's Services allocation provides a slight increase against previous spend and the Troubled Families contribution represents possible funding support that will be confirmed when Government set their specification for phase 2 of the widened programme. The Community Safety Fund will be allocated through a different process, by the OPCC, and does not form part of these commissioning proposals.
- 9.5 The proposed allocation, as at 9.3, will be for a single specification to provide an integrated community based service. Distribution of that funding would be proportional to need for each cluster area.

10. Legal Implications

- 10.1 The Crime and Disorder Act 1998 imposes both strategic and informative duties on public bodies in relation to crime and disorder. In particular, s.17 imposes on local authorities a duty to consider any crime and disorder implications when exercising their functions. This would include district and borough councils in the exercise of their housing functions. Other public bodies having crime and disorder obligations include the police and probation.
- 10.2 In addition, multi-agency safeguarding obligations to children and vulnerable adults would be relevant to these proposals.
- 10.3 In exercising its functions an authority must have due regard to the need to eliminate discrimination, harassment, victimisation and any other conduct prohibited under the Equality Act and advance equality of opportunity and foster good relations between persons who share a relevant protected characteristic and persons who do not share it.

11. Performance Implications

11.1 The development of an outcomes framework is yet to be finalised but it will be guided by:

- The Ministry of Justice guidance on evidencing outcomes for victims
- Hampshire County Council Children and Young Persons Plan 2012-15
- Measuring success for perpetrator outcomes (Respect)

Performance measure will focus on successful outcomes with key indicators on:

- Improvements to personal safety / reduction in risk
- Improvements around 'move on' and resettlement
- Reduction in offending / repeat victimisation

12. HR/Training Implications

12.1 Further discussions will take place with officers responsible for safeguarding, with regard to the use of the Multi-Agency Safeguarding Hub (MASH) to support improvements to inter-agency working in responding to domestic abuse. There are potential implications in relation to training for staff engaged at the multi-agency safeguarding hub. This would relate to monitoring of the DASH risk identification checklist (this refers to a standardised process for assessing risk used by a range of practitioner services) and in the use of a shared IT monitoring system, such as SafetyNet.

13. Equality Impact Assessment

13.1 The commissioning strategy aims to promote equality of opportunity for all people affected by domestic abuse.

13.2 It targets a relatively disadvantaged group with an overarching view to protect vulnerable adults and children, whilst promoting social inclusion and addressing barriers to accessing services and support that could potentially meet needs. It is primarily aimed at adult 'victims' aged 16-64 years plus associated children, regardless of background. It will apply to both female and male although provider may apply gender specific services and response, where appropriate, due to the sensitive nature of the issues.

13.3 The move to community based provision will be done in such a way that risk is reduced rather than increased for the victim and children. People whose risk is best managed by refuge provision will continue to use this provision. People will stay in refuges for shorter periods of time in cases where their continued stay there is for other reasons other than risk of abuse.

- 13.4 The changes will enable more effective services to be offered to a wider range of people. Men who are victims of abuse and older male children require a new model of service. This model will respond to all victims, regardless of their age or gender.
- 13.5 The revised strategy is an opportunity to refresh the current provision, without disinvestment by Hampshire County Council, and ensure that services are provided in the most effective manner. Developments of the service have been through consultation with those involved with existing services.

14. Risk Assessment

- 14.1 The proposals for an integrated service retain the established best practice whilst offering an opportunity to be creative and innovative in approach.
- 14.2 It is identified that there is a positive impact upon target groups. The service will remain flexible, according to need but with some uncertainty on the numbers likely to use the services offered.

15. Outline of Options

- 15.1 The review process identified four main options for delivery of services, each based on the same allocation of funding.

15.2 Option 1:

Retain existing model but with some reduction in services:

- Retain existing contracts with similar funding split
- Reduce overall capacity whilst specifying key functions
- Reduce capacity in accommodation but increase rate of 'move on'
- Children and Families programmes to be provided jointly by accommodation and floating support services

Challenges:

- Requires co-operation of housing services at 'move on' stage to prioritise housing needs
- Spreads IDVA function over different providers, each to absorb impact

15.3 Option 2:

Retain existing model but change emphasis to community based services

- Reduce overall refuge accommodation, premises and capacity
- Increase floating support services to undertake all Family and Children programmes.

Challenges:

- As above, but requires extensive co-operation between community based services.

15.4 Option 3:

Fully reconfigure commissioning of services

- Refuge to be commissioned as 'lots rather than by district and providing more direct support to each other, e.g. staffing
- Provide crisis accommodation only; some specialist housing related support
- Refuge activity to be towards specified outcomes around 'move on'
- Floating support to be commissioned as a single service providing all community based services and support

Challenges:

- Refuge will no longer be able to provide all support functions such as group work,
- Floating support will be separate from but working with refuges to manage greater caseload
- Floating support will have broader responsibilities covering generic support to high risk

15.5 Option 4:

Single service

- Co-ordinated model for single contract covering all our specified range of services: accommodation / floating support / specialist support such as IDVA / families and children support programmes

Challenges:

- Risk of putting all funding / activity with one provider.

15.6 The consultation process fully identified a clear move towards Option 3 which offered the opportunity for fully integrated services with flexibility in relation to shared resourcing. The model offers the opportunity for providing services in clusters with minimum expectations within each cluster. This is also seen as more financially sustainable, utilising existing level of funding, but remaining adaptable to changes in policies or process.

16. Future direction

- 16.1 It is recommended that the procurement process commence May 2014 with an aim for revised service commencement April 2015.
- 16.2 Development of service specifications and outcome monitoring will be conducted between Adult Services, Children's Services, Public health and OPCC, prior to contract award.
- 16.3 It is expected that future providers will commence revised services with existing levels of provision and manage transition towards preferred model during Year 1. Further developments will be agreed at annual review.

17. Conclusion

- 17.1 It is identified that current refuge provision, although supplying critical need, is not cost effective with around 50% of users staying long term; it does not consistently meet the need for 'crisis' accommodation. Most services are currently focused around refuge provision.
- 17.2 Floating support and outreach requires investment in order to meet the required demand; it should also be the core service provision with responsibility for key worker and coordinating action plans. It should also incorporate the Independent Domestic Violence Advisor functions to extend capacity. Generally referred to as community based services they should also have the flexibility to manage services such as open access and group work.
- 17.3 Service provision is not consistently available across the districts with little support between some services. Commissioning in clusters with minimum expectations across all services will increase capacity and provide greater flexibility.

18. Recommendations

- 18.1 That the Executive Member for Adult Social Care and Public Health give approval to go out to tender and award contracts for a revised integrated domestic abuse service on the basis set out in this paper for a maximum of up to 4 years (2yr+1yr+1yr), to commence April 2015 with an annual contract value of up to £1,812,500 and a total contract value of up to £7,250,000.

CORPORATE OR LEGAL INFORMATION:**Links to the Corporate Strategy**

Hampshire safer and more secure for all:	yes
Corporate Improvement plan link number (if appropriate):	
Maximising well-being:	yes
Corporate Improvement plan link number (if appropriate):	
Enhancing our quality of place:	yes
Corporate Improvement plan link number (if appropriate):	

Section 100 D - Local Government Act 1972 - background documents

The following documents discuss facts or matters on which this report, or an important part of it, is based and have been relied upon to a material extent in the preparation of this report. (NB: the list excludes published works and any documents which disclose exempt or confidential information as defined in the Act.)

DocumentLocation

NONE

IMPACT ASSESSMENTS:**1. Equalities Impact Assessment:**

- 1.1. The intention is to commission a revised integrated domestic abuse service which leads to expansion of community based services. The overall aim is to improve quality and effectiveness of services, plus improve access and referral pathways to services. The review process identified the following as some of the key issues in relation to demand and need for those entering the specified services. See full EIA for details.
- 1.2. The revised services are aimed at adult victims, aged 16-64 years, recognising the change in the national policy definition around 'domestic abuse', as at March 2013, to include 16-17 year olds. There are indications for increased access by those aged 16-17 years; support still provided primarily through Children's Services. Although there has been little change in those aged 18-25 years entering services; the larger demand is consistently for those aged 26-45 years; there is some evidence for growing demand for services for those aged over 45 years. Across all age groups, there is a trend for growing demand on floating support and outreach services; increased service provision in this area is required to meet that need. It is planned that the impact will be upon community based floating support services and that revised services should be increased to meet that need.
- 1.3. During Jan-Dec 2012, 512 children were accommodated in emergency refuges accommodation; approximately 60% were aged 0-5yrs. There is no consistent programme of support for this age group. The revised provision will include a more consistent approach to providing support for younger children and will be a specified early intervention.
- 1.4. It was also recognised that there is limited support for children aged 14 years and over, providers will have to demonstrate how they will provide interventions and support, in conjunction with other youth services.
- 1.5. There is an identified need to provide broader support as a 'whole family approach', utilising the HCC Children's Service's 'Early Help' model.
- 1.6. The existing Independent Domestic Violence Advisor service operates as a stand alone service and has limited capacity for meeting needs of some 'high risk' cases, primarily identified through the Multi Agency Risk Assessment Conferences. In conjunction with support from the Office of the Police and Crime Commissioner, it is proposed that IDVA services are fully integrated with other core community based services in order to share resources, increase capacity and functionality. The aim is to increase number of high risk cases identified and referred through MARAC, thereby reducing the risks to victims.
- 1.7. Integrated services should meet the needs of medium-high risk cases, regardless of any other background. There is some limited provision within refuges for those with particular care needs (particularly physical disability, mental health, substance misuse) although there are very good relationships with generic floating support services that meet those needs. There is opportunity to improve access and use of other support services providing

personal care / health needs through better use of access to other providers for personal needs; such as referral to community mental health teams, substance misuse services).

- 1.8. Refuges services provide a service to victims both from within Hampshire and from out of area, as part of national reciprocal arrangements; there is no formal or statutory basis for this. There is a growing demand for 'places' for those from out of area which is placing a disproportionate demand upon local services. It is not clear if a similar demand exists for Hampshire residents moving elsewhere. The demand is around accommodation needs and there is insufficient evidence that this is based on 'crisis' or 'emergency'; it is therefore suggested that further research is undertaken to ensure that such services first meet urgent need for high risk cases and are allocated appropriately. This should be done before new services commence and form part of the transition of services during year 1. The intention is improve availability of such services to Hampshire residents.
- 1.9 Domestic abuse is predominantly male on female abuse with the majority of crisis accommodation services provided for women with children. Estimates vary but local evidence is that 85% of all service users are female but rising to 99% for those accessing crisis accommodation. Male victims are accessing floating support services but tend to have shorter term needs. It is recognised that there remains a need to provide gender specific refuges services but that there is also provision for 'male with children' accommodation within each cluster area. This should form part of the minimum expectation within each cluster area. This already exists within some provision and is considered to have minimal impact.

2. Impact on Crime and Disorder:

- 2.1. The proposed domestic abuse services reflect priorities under the Hampshire Community Safety Agreement and OPCC Crime and Policing Plan; in themselves bringing together joint priorities from the 11 district Community Safety Partnership Plans.
- 2.2. The overall intention of the services is to improve the personal safety of victims, children and families affected by domestic abuse. It is aimed at those assessed as medium-high risk of domestic violence, whilst offering advice, guidance and support to all those affected by domestic abuse.
- 2.3. The ambition is to both improve the quality of the service provision and extend the capacity through a revised model of delivery. This will provide an improved level of service to residents of Hampshire.

3. Climate Change:

- 3.1. How does what is being proposed impact on our carbon footprint / energy consumption?
- 3.2. How does what is being proposed consider the need to adapt to climate change, and be resilient to its longer term impacts?

No direct impact on climate change has been identified

Existing Domestic Abuse Services

The following chart indicates the existing level of provision, commissioned through Adult Services, across the Hampshire County Council

Local Authority area	Refuges – family units	Floating Support – family units
Basingstoke and Dean	17	65
Hart	7	29
Rushmoor		
Winchester	7	36
Havant	6	27
Fareham	9	40
Gosport		
East Hampshire	9	33
Eastleigh	9	20
Test Valley	19	
New Forest	9	10
Totals	92	260

The following charts indicate the proposed cluster groups for the integrated services.

Proposed cluster areas for commissioned services	
Cluster Area A	Basingstoke and Dean; Hart and Rushmoor
Cluster Area B	East Hants; Havant; Fareham; Gosport
Cluster Area C	Eastleigh; Test Valley; New Forest, Winchester



Key findings for commissioning strategy

Key findings arising from the review and consultations:	
1	<p>Establish a joint strategy and commissioning plan with agreed multi-agency priorities and measures, including information exchange and data sharing.</p> <p>Develop a joint communications strategy / campaigns</p>
2	<p>Simplify and modernise the commissioning structure</p> <p>Services to be commissioned in clusters</p> <p>Whole service commissioning within clusters</p> <p>Focus on outcomes rather than tasks</p> <p>Brings together current funding from Adult and Children's Services</p>
3	<p>Invest in community based services, increase capacity with view to reduce long term demand for public services</p> <p>Increase access to floating support, outreach and peer support</p> <p>Integrated services to share support</p>
4	<p>Increase support for medium-high risk cases</p> <p>Improve agency involvement in MARAC</p> <p>Improved support for high risk cases</p>
5	<p>Provision of crisis accommodation and housing services</p> <p>Develop a 'housing toolkit' with housing services</p> <p>Encourage access to alternative 'safe houses'</p> <p>Local access to 'Sanctuary' style scheme</p>
6	<p>Develop a perpetrator strategy in conjunction with women's safety services</p> <p>Work with MARAC on identification and referral of perpetrators</p> <p>Develop case management approach with IOM</p> <p>Develop 'bespoke' interventions programme for perpetrators</p>
7	<p>Integrated services to improve outcomes</p> <p>Explore opportunities for innovative approach</p> <p>Co-ordinated approach to whole family services</p>
8	<p>Robust referral, monitoring, information exchange</p> <p>Promote DASH risk assessment as key assessment process</p> <p>Work with MASH and CRU to develop monitoring processes</p> <p>Develop information exchange solutions, such as SafetyNet</p> <p>Explore opportunities for collaborative working with the unitary areas and key partnerships across Hampshire and IOW</p>