

**Appendix 5 Performance Reporting Totals for Sites and Parks - Quarters 1 to 4**

<b>Running Total</b>	<b>Complaints</b>	<b>Visitors</b>	<b>Education Visits</b>	<b>Totals (Visitors/Education)</b>	<b>Volunteers</b>
Basingstoke Canal	21	128973	559	129532	3219
Blackwater Valley	3	0	414	414	1488
Central Sites	2	12	565	577	97
Danebury	0	0	370	370	81
Farley Mount	2	1041	71	1112	377
Lepe Country Park	19	229544	1834	231378	472
Lymington & Keyhaven	0	0	93	93	223
Manor Farm Country Park	11	87128	6512	93640	1804
Manor Farm Country Park Sites	0	1	191	192	1010
Queen Elizabeth Country Park	27	363179	12042	375221	1206
Reserves Team East	2	0	112	112	175.29
Royal Victoria Country Park	9	268515	1568	270083	1212
Staunton Country Park	25	185775	11100	196875	8621
Titchfield Haven	0	56004	729	56733	2244
Westwood	9	0	168	168	378
Yateley	2	0	2124	2124	179
<b>TOTAL</b>	<b>132</b>	<b>1320172</b>	<b>38452</b>	<b>1358624</b>	<b>22786.29</b>

<b>Totals by Quarter</b>	<b>Complaints</b>	<b>Visitors</b>	<b>Education Visits</b>	<b>Totals (Visitors/Education)</b>	<b>Volunteers</b>	<b>Compliments</b>
Q1	41	408510	16144	424654	5903.4	139
Q2	29	472881	7415	480296	5586	122
Q3	31	247497	9276	256773	5851.89	194
Q4	31	191284	5635	196919	5452	50
<b>TOTAL</b>	<b>132</b>	<b>1320172</b>	<b>38470</b>	<b>1358642</b>	<b>22793.29</b>	<b>505</b>