

**Appendix 5 Performance Reporting Totals for Sites and Parks - Quarters 1 to 3**

<b>Running Total</b>	<b>Complaints</b>	<b>Visitors</b>	<b>Education Visits</b>	<b>Totals (Visitors/ Education)</b>	<b>Volunteers</b>
Basingstoke Canal	17	128973	559	129532	2588
Blackwater Valley	2	0	314	314	1123
Central Sites	1	12	565	577	60
Danebury	0	0	370	370	74
Farley Mount	2	1035	71	1106	257
Lepe Country Park	17	229040	1728	230768	374
Lymington & Keyhaven	0	0	93	93	123
Manor Farm Country Park	8	72186	5564	77750	1288
Manor Farm Country Park Sites	0	1	165	166	769
Queen Elizabeth Country Park	22	284666	10024	294690	1010
Reserves Team East	2	0	112	112	117.29
Royal Victoria Country Park	5	219350	1342	220692	849
Staunton Country Park	18	149758	9036	158794	6631
Titchfield Haven	0	43867	607	44474	1587
Westwood	6	0	143	143	322
Yateley	1	0	2124	2124	162
<b>TOTAL</b>	<b>101</b>	<b>1128888</b>	<b>32817</b>	<b>1161705</b>	<b>17334.29</b>

<b>Totals by Quarter</b>	<b>Complaints</b>	<b>Visitors</b>	<b>Education Visits</b>	<b>Totals (Visitors/ Education)</b>	<b>Volunteers</b>	<b>Compliments</b>
Q1	41	408510	16144	424654	5903.4	139
Q2	29	472881	7412	480293	5586	122
Q3	31	247497	9276	256773	5851.89	194
Q4	0	0	0	0	0	0
<b>TOTAL</b>	<b>101</b>	<b>1128888</b>	<b>32832</b>	<b>1161720</b>	<b>17341.29</b>	<b>455</b>

add Access total to above