

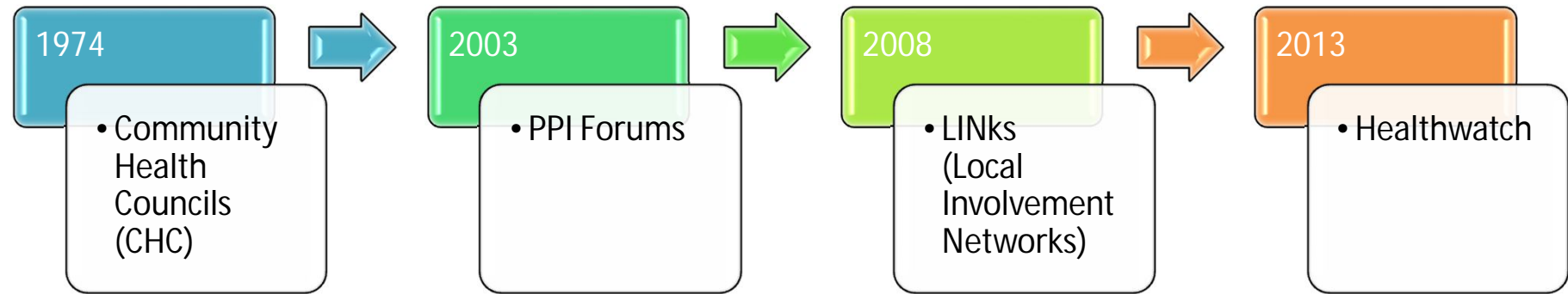


Martyn Webster
Regional Manager, Help & Care



Healthwatch Hampshire CIC

A short history of Patient and Public Involvement (PPI)





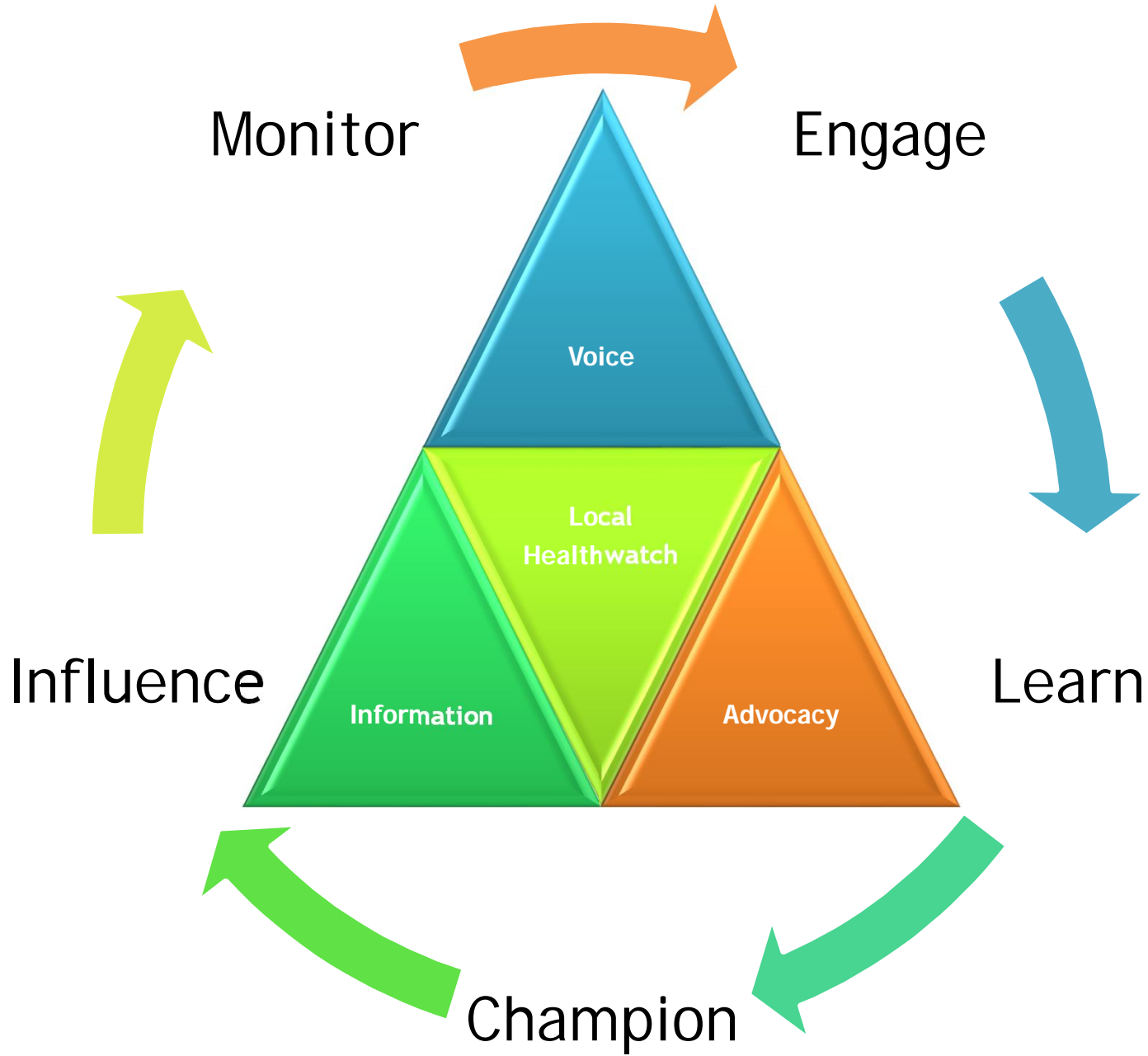
Healthwatch will be the new consumer champion for health and social care. It will exist in two distinct forms - local Healthwatch, at local level, and Healthwatch England, at national level.

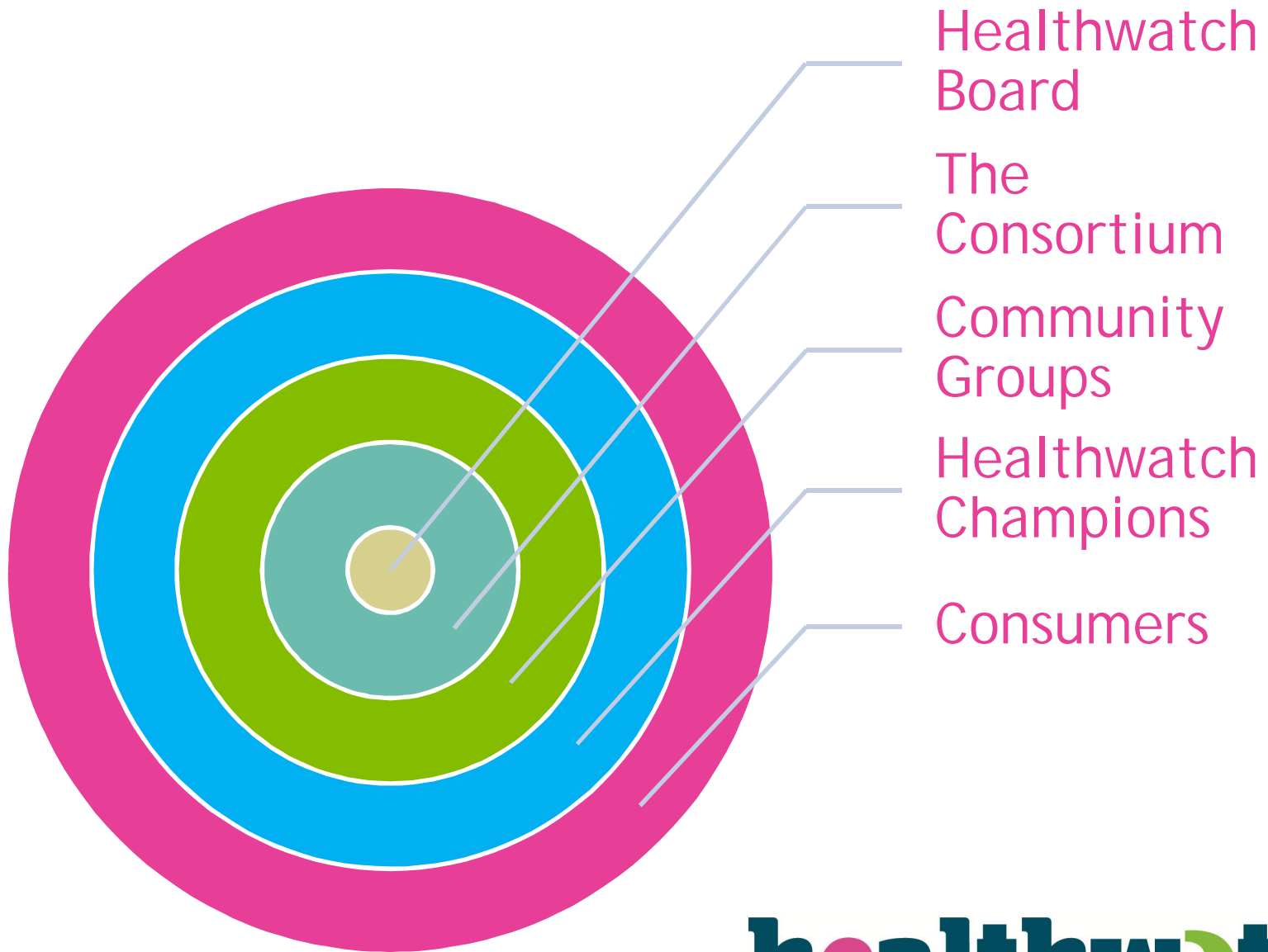


Department of Health

Local Healthwatch

- Enables people to share views and concerns about local health and social care services
- “Enter and View”
- Provides evidence-based feedback to commissioners and providers, to influence and challenge
- Provides, or signposts to, information about local services and how to access them - and what to do when things go wrong
- Has a seat on the Health and Wellbeing Board
- Alerts Healthwatch England and CQC to concerns about services
- Refers matters of concern about services to Overview and Scrutiny Committee





healthwatch
Hampshire

In a nutshell

- **What we do** - we help people get the best out of their local health and social care. Every voice counts. Local influence for local impact.
- **Our ambition is** - the best health and care services, shaped by local needs and experiences
- **Our principles are** - championing equality; representation; evidence; accountability
- **Our style is** - open, flexible, approachable, practical, dynamic, "from the ground up"



healthwatch

Hampshire

Get in touch

Pop in to

your local Citizens Advice Bureau

Call us

01962 440 262

Write to us

Healthwatch Hampshire, Freepost RTCY-EGYG-XETR,
Beaconsfield House, Andover Road, Winchester SO22 6AT

Email us

enquiries@healthwatchhampshire.co.uk

Find us online

- www.healthwatchhampshire.co.uk
- www.twitter.com/hwatchhampshire
- www.facebook.com/healthwatchhampshire