

**HAMPSHIRE COUNTY COUNCIL****Report**

<b>Committee:</b>	Children and Young People Select Committee
<b>Date:</b>	3 December 2012
<b>Title:</b>	Progress Report on Hampshire's Youth Support Services.
<b>Reference:</b>	4516
<b>Report From:</b>	Director of Children's Services

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### **1. Introduction**

- 1.1 This report is intended to update members of the Select Committee on the changes to Hampshire Children's Services Department's Youth Support Services over the last two years. The report will also inform members of the current and future priorities for the service.
- 1.2 The service has been through a period of significant change primarily due to changes to statutory duties and the need to make savings required by the reductions to Children's Services grant funding following the coalition government's emergency budget in May 2010 and the subsequent Comprehensive Spending Review.
- 1.3 The reorganisation of our services has now been successfully completed following a complex and challenging change programme. Youth Services in Hampshire now have three strands: a directly provided Youth Support Service which is targeted at those young people most in need of support including children in care, care leavers and vulnerable young people with a range of complex needs; a range of open access but targeted services commissioned by Hampshire Children's Services and delivered through the voluntary sector; and a 'sold' careers advice and guidance service, purchased by schools and colleges who now hold that responsibility. This report describes those changes in summary and addresses how the services will move forward with stakeholders and partners.

## **2. Context**

- 2.1 There is a highly complicated recent history to youth and related services nationally. Most aspects of youth service do not have a statutory footing and have developed in various ways and through various funding streams. The landscape was changed at the end of the 1990s with the introduction of the Connexions Service nationally as a separate entity, later brought under the commissioning auspices of the Local Authority, and later again essentially transferred to schools. Connexions had been responsible for careers advice and guidance alongside holding resources for a range of related youth activities.
- 2.2 Youth work up to this time was, like Connexions, a supposedly universal service but lacking in either capacity or definition to function in a genuinely universal manner. In assessments conducted in Hampshire at the start of this change programme it was estimated that less than 12% of young people were accessing any of the universal provision. While much of that provision was worthy and well intended, delivered by committed staff, its availability was at best inconsistent and there was no genuine methodology to assess its effectiveness on children's outcomes. Increasingly and iteratively services were beginning to be targeted towards young people with higher levels of need. Projects developed across the county based on locally identified needs often in partnership with district, town and parish councils and a range of other significant stakeholders.
- 2.3 Subsequently the Children's Services Department took incremental steps to further integrate these strands of work and provide a more holistic service to young people. Although the services had worked closely together there was an inevitable duplication in working with the same young people. The services integrated more fully in July 2010 and became known as the Integrated Youth Support Service (IYSS). The Service was managed within the Children and Families branch of the Children's Services Department.
- 2.4 As members are aware, further to the emergency budget changes that had to be implemented by the department in 2010 following the reduction of the former Area Based Grant, in January 2011 the Executive Lead Member for Children's Services formally decided his budget for the financial year 2011/12 which had to include a series of savings amounting to over £26 million in line with the Government's Comprehensive Spending Review published in November 2010. In line with an agreed set of financial principles designed to protect front line education and welfare services a decision was taken to secure £4m from the Youth Support Service. Of this £4m, £1.2m was realised in 2011/12 and the further £2.8m was realised in 2012/13. Securing this level of savings required a full restructuring of youth services.

## **3. Re-designing the Service Delivery Framework for Youth Support Services.**

- 3.1 It is important to stress that change in Youth Support and former Connexions provision had been a feature over the previous five years as youth work gradually began to target the most vulnerable young people, The existing model of open access services at that time was not sustainable (though it is questionable if it ever had been). As previously stated, it is also important to note that the open access services operated at this time by Hampshire Children's Services only reached 12% of the 14-19 population in Hampshire with, at that stage, no clear strategy to identify and secure provision for those young people in Hampshire who were seen to be vulnerable. It was also apparent that the case for sustaining high levels of direct provision was weak, whereas there were significant opportunities to build on high quality voluntary sector and local initiatives in line with Government's agenda for the 'Big Society'.
- 3.2 On 29 July 2011 the Lead Member for Children's Services agreed on the proposals for a revised Youth Support Strategy and three core elements of the service delivery were agreed.
- 3.3 The Youth Support Service adopted four key principles specific to the proposals which are:
- To provide a service to the most vulnerable and enable the Local Authority to meet its statutory requirements to those groups such as children in care and care leavers.
  - To ensure the overall service delivery model targeted the most vulnerable in order to narrow the gap between those who achieve and those who do not.
  - To build on the Government's strategy of the 'Big Society' and to increase the role of the voluntary and independent sector within Hampshire.
  - To take account of the Government's decision to move the statutory responsibility for the delivery of careers guidance from the Local Authority to Educational Establishments from September 2012.
- 3.4 In order to achieve these core principles and to secure the necessary savings a reduction in staffing was necessary across the service. In addition to the savings outlined in the report it was decided to identify £1.8m from the budget and redirect this resource to secure the commissioned services from the voluntary sector. The reduction in staffing resulted in services being withdrawn from educational establishments, except where these services were bought, in line with the new statutory guidance, and the remaining resources were directed to the targeted and commissioned activity. Although an overall reduction in resource had to be secured Hampshire were able to

replicate and indeed increase the resource that was previously available from the youth work resource, see below.

3.5 The three service strands in the revised Youth Support Service model are as follows.

**3.6 Targeted Youth Support.**

3.7 Targeted Youth Support (TYS) has been a feature of youth work over recent years. Services have increasingly focused on the most vulnerable young people in Hampshire whose outcomes are known to be significantly affected by their status within society. In particular these groups are:

- Care Leavers
- Children in Care aged 16 plus
- Young people with Special Educational Needs who also require transitional support post 16 including those young people with the most complex needs who reside in non-Hampshire County Council provision.

3.8 There are also a number of other young people who fall into the most vulnerable groups that targeted youth support have focused on and either have delivered a service direct or worked in partnership with other services to which these young people could be signposted. These other vulnerable young people would include:

- Young people not in education, employment or training (NEET).
- Those on the edge of crime.
- Young carers.
- Young people who misuse drugs and alcohol.
- Young people who live with domestic abuse.

3.9 This list is not exhaustive and priorities for intervention have been established locally between partner agencies. The distribution of the resource in these services is outlined in table 1 .This service works alongside other Services within the County Council eg YOT and Outdoor Education.

**3.10 Community based youth provision commissioned by Children's Services via the Local Children's Partnership (LCP's) and delivered by the voluntary sector**

- 3.11 In line with the Government's commitment to the 'Big Society', from April 2012 Children's Services made £1.8m available to the voluntary sector in order to deliver community based youth services from a range of settings including open access provision. This model has the advantage of ensuring that substantial resource decisions can be taken at a local level based on local intelligence of what is needed by and works best in individual communities. It ensures that some open access provision can be retained if that is deemed appropriate locally, but also that those open access services can be delivered in the most cost-effective way, bearing in mind that it is difficult to evidence long term benefit. Therefore there remains a strong 'footprint' of community based youth services as well as a reliable source of funding for established or developing local voluntary organisations.
- 3.12 These services have been grant funded and commissioned using a formula based on population, deprivation and rurality in order to allocate the funding. LCP's were asked to develop local needs analyses and to make recommendations to the Executive Lead Member for Children on the merits of different bids. This is in line with the clear expectation on the commissioned services to provide services to the most vulnerable young people.
- 3.13 We have supported these services by establishing 12 Community Development Facilitators (CDF's) across the county to support the delivery, training and quality assurance of the commissioned projects. As these roles have developed the CDF's are working with local communities to provide the same service for local projects that provide local access points for young people particularly in rural communities and in addition have offered group supervision to volunteers as required. Community Development Facilitators will also assist local groups to access additional funding not available to the Local Authority that should enhance current and future commissioned provisions.
- 3.14 In the first full round of allocations there has not been a systematic approach to incorporating local elected member views into the decision making. This is partly because the LCPs are operational groupings. It is intended that this will be remedied before the next round of grants.
- 3.15 The table in Appendix A sets out the range of voluntary sector projects that have been funded.
- 3.16 **Careers Guidance and Personal Development Work in Hampshire's Educational Establishments.**
- 3.17 In September 2012 the statutory duty to source the careers, advice and guidance service was transferred to schools and colleges. It was decided that Hampshire should endeavour to continue to offer this service beyond September 2012 as part of a sold service. This was in part to seek to sustain an established service and its staff, and because of our potential to ensure standards in a changing market.

Following a period of transition Hampshire's direct provision remains the largest single provider of Careers Advice and Guidance. Hampshire Careers and Employability Service provides Careers Guidance to 18 schools, 1 college, 3 education centres and 7 special schools.

- 3.18 Children's Services have sought to offset the reduction in schools based activity by expanding the work of the Careers Advice and Guidance Service through bidding for and subcontracting new work in related fields. These new developments are set out below in section 5.

**4. Youth Support Services now**

- 4.1 The following table sets out the changes in Youth Support staffing by district excluding careers advice and guidance activity.

**Table 1. Staffing Comparison – Direct Service Delivery**

District	Youth Work Staffing 2010/11	YSS Staffing 2012/13	% Original
	<b>FTE</b>	<b>FTE</b>	
Basingstoke	11.9	11.00	92.4
East Hants	8.7	6.5	75.1
Eastleigh/Winchester <sup>1</sup>	17.2	9.5	55.1
Fareham & Gosport	15.5	11.00	70.8
Havant	12.6	10.5	83.2
New Forest	11.8	9.5	80.3
Rushmoor & Hart	14.5	10	69.0
Test Valley	9.4	8	85.5
YOT/SEN	-	4	N/A

<b>Total</b>	<b>101.6</b>	<b>80.0</b>	<b>78.7</b>
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- 4.2 The revised staffing establishment was calculated using a formula of 50% deprivation, 40% population 13-19 and 10% rurality.
- 4.3 There was a direct staffing reduction of 21.3%. However, this is in the context of a complete withdrawal from the direct provision of open access services so the retained direct provision is now wholly and effectively targeted. It is also compensated for by the £1.8m of grants to voluntary sector to deliver services commissioned by Hampshire and also the recruitment of 12 community development facilitators. The

<sup>1</sup> different arrangements were put in place through negotiation with Eastleigh Borough Council which resulted in three youth workers being TUPE'd to Eastleigh BC (although still delivering open access youth work, this artificially deflates the Eastleigh Winchester figure)

following table sets out the overall resource for youth support services, again excluding careers advice and guidance.

**Table 2. Budgeted Expenditure Comparison.**

<b>District</b>	<b>2010/11 Youth Service staffing &amp; activities £'000</b>	<b>2012/13 YSS spend excluding management and Careers Advice £'000</b>	<b>Original %</b>
Basingstoke	386.5	593.3	153.5
East Hants	282.8	314.0	111.0
Eastleigh/Winchester	564.0	565.6	100.3
Fareham & Gosport	505.5	618.8	122.4
Havant	404.6	599.2	148.1
New Forest	385.0	513.1	133.3
Rushmoor & Hart	471.7	533.3	113.1
Test Valley	304.2	389.7	128.1
YOUT/SEN	-	118.9	N/A
<b>Total</b>	<b>3,304.3</b>	<b>4,245.8</b>	<b>128.5</b>

4.4 Therefore, as can be seen above, the total expenditure has increased at a local, district level.

**5. Additional Developments in 2012/13.**

5.1 Hampshire Youth Support Services has been commissioned to undertake further work on behalf of the most vulnerable in partnership with other stakeholders. Cabinet is receiving a report on 10<sup>th</sup> December outlining proposals with regards to the Councils approach to delivering apprenticeships and future developments.

**5.2 NEET Tracking and Support.**

5.3 An Education Participation Team has been established within YSS. The resource is funded by Schools Forum (£333k per annum). The core function of this team is to track and support those young people who are not in education, employment and training. This requires the team to ensure we are aware of the current circumstances of all young people aged 16 – 19 in years 12,13, and 14.

**5.4 Work Experience Team.**

5.5 Eight practitioners have been employed to provide targeted work placements for vulnerable young people in year 11 who are seeking to progress to employment (with training) post 16, and who are not likely to achieve a level 2 (5 A\* - C GCSE) at the end of key stage 4.

5.6 **Youth Contract.**

5.7 In November 2011 the Government announced £1 billion of funding to deliver a new Youth Contract. The three year initiative is to support the participation of 16-24 year olds in education, training, and work. Hampshire is a delivery partner for Skills UK within this contract.

5.8 One element of the programme aims to re-engage 16 and 17 year old NEET young people with low qualifications - only those without a GCSE grade C are eligible (they can have other level 2 qualifications). It will support them into sustained education, training or employment with training. The focus is on giving the young person the tailored support they need in order to re-engage, it is not about developing more provision.

6. **Performance Framework**

6.1 Performance and improvements in outcomes for young people should be a key feature across all the Youth Support Services including the commissioned services.

6.2 The Government outlined its new approach to cross-government policy for young people in the 'Positive for Youth' document issued in 2011. It set out the aim to offer more young people high quality opportunities to learn and attain and tackle the long-term causes of failure for some young people. Three key issues were highlighted.

- Addressing under performance in the education system to raise attainment for all by devolving power to schools, setting high standards for every child, providing additional funding through the pupil premium to support the most disadvantaged pupils, making no excuses for failure and fostering real pride in their schools.
- Driving up participation in education and training to reach full participation for 16 and 17 year olds, so every young person has the skills for further study and employment and to prevent the long term consequences of young people not being in education, employment or training.
- Intervening earlier to address poor parenting, support families with multiple problems, and give opportunities to young people outside school in order to overturn poor aspirations and attainment.

- 6.3 Central Government are set to issue a new performance framework for measuring success which moves away from a culture of measuring outcomes which are mainly about reducing negatives in favour of a more positive and aspirational set of measures. These measures will include:
- % of 16-18s reporting they are satisfied with their lives.
  - % of 16-19s volunteering.
  - % of 16 and 17 year olds in education and workplace learning.
  - % of young people aged 19 who have claimed free school meals achieving level 3 (to focus on improving their outcomes relative to others).
  - % of 19 year olds achieving level 2.
  - % of 10 to 17 year olds who have not had any contact with the criminal justice system (as measured by a reprimand, warning or conviction).
  - % of 11 to 15 year olds misusing drugs and alcohol.
  - Conceptions per 1000 15 to 17 year olds.
- 6.4 In addition Hampshire will define its own measures to demonstrate our progress in improving outcomes for local young people. This revised framework will be in place for 2013/14.
- 6.5 Currently there is a range of performance measures that help us understand how the Youth Support Services help achieve improved outcomes for young people in Hampshire. These can be enumerated according to the different strands within the service:
- 6.6 **Targeted Youth Support**
- 6.7 There are essentially two key indicators that the Youth Support Service within the targeted teams focus upon and take the county lead on:
- NI 147 – Suitable accommodation for care leavers.
  - NI 148 – Care leavers who are in education, employment or training.
- 6.8 NI 147 2011/12 data evidenced that out of 129 care leavers whose 19<sup>th</sup> birthday fell within the year, 97 were deemed to be in suitable accommodation. The 32 young people who were recorded as not in suitable accommodation included a number with whom we were not able to make contact and therefore we were unable to determine their accommodation status.
- 6.9 NI 148 2011/12 data evidenced that out of 129 care leavers whose 19<sup>th</sup> birthday fell within the year, 61 were deemed to be in either education, employment or training. This outcome is relatively weak, albeit in a challenging employment climate.

- 6.10 Strategies have been put in place to strengthen Hampshire's position in relation to these two key outcomes which include:
- A contract with Stonham Housing Association which provides 60 placements for our care leavers.
  - The provision of apprenticeships and internships in Hampshire County Council (Internship Plus) – 83 apprenticeships have been completed in the last three years and over 30 internships have been commenced via the Internship Plus scheme.
  - A range of opportunities for children in care at year 11 to access work placements in partnership with Hampshire's educational establishments.
- 6.11 As at 31st October 2012, 57 out of 71 young people (81%) who have had their 19<sup>th</sup> Birthday during this statutory year (April 12 – March 13) were in suitable accommodation which pro-rata is an improvement over the previous year (75.2%).
- 6.12 42 out of 71 young people (60%) who have their 19<sup>th</sup> Birthday during this statutory year (April 12 – March 13) were in Employment, Education or Training which pro-rata is again an improvement over the previous year (47.3%)
- 6.13 **Commissioned Services.**
- 6.14 The Community Development Facilitators will lead on ensuring that providers' work is evaluated against this framework. The framework is supported by a range of returns that have to be completed by providers which include, most importantly, feedback from young people who access the service. Outcomes will be sought from providers for every young person that receives a service to ensure that the provider makes a difference to the lives of those young people.
- 6.15 The first year grant process for 2012/13 is now in place and providers across Hampshire are now providing services based on their successful tenders submitted. As a result of feedback from providers and young people a decision was taken by the Executive Lead Member for Children's Services in September 2012 to extend the one year grants into a second year subject to each organisation being successfully assessed against the quality assurance framework.
- 6.16 The assessment based on the performance of the commissioned services will be based on outcomes from April 2012 to December 2012. Those who do not meet the required standards will be asked to resubmit for the grant award along with other interested organisations in the first quarter of 2013 ready for April 2013 implementation.

- 6.17 At this stage it is intended to seek a combination of grants and longer contract awards from April 2014 onwards. As previously stated, we will also need to have addressed the role of local elected members during 2013 in preparation for these awards.
- 6.18 **Careers advice and Guidance.**
- 6.19 Hampshire's general NEET population in January 2012 stood at 5.26%. In August 2012 this figure reduced further to 4.43%.
- 6.20 Since the Education Participation team was established in August 2012 they have concentrated on the 'unknown' cohort in Hampshire for whom we do not know their destination. In July 2012 the Government published statistics which showed that at 15% Hampshire has a significant gap in its knowledge with regards to the onwards destination of year 11 pupils. Hampshire Children's Services now has a strategy in place to reduce the number of unknowns and we predict this figure will be down to a significantly lower level by December 2012 when the Government plans to next publish the data. It is important for Hampshire to reduce this figure to an acceptable level (below 5%) as this is used to validate our data on those young people who are NEET.
- 6.21 The Education Partnership Team will work over the next few months to reduce the unknown figure and to then track and support those young people who are NEET. It is anticipated that by January 2013 the 8 district practitioners will focus purely on supporting those young people who are NEET and the administrators within the team will focus on future tracking activities.
- 6.22 Our data team now have in place data sharing agreements with Hampshire colleges and this will further assist our tracking duties. The Work Experience Team, has now been fully recruited and links with employers are being secured ready for 1000 placements being made available to vulnerable young people from January 2013 onwards. The team are working with schools to identify those vulnerable young people who would benefit from this targeted approach.
- 6.23 The team that will deliver against the Youth Contract requirements has now been fully recruited to . We have begun to secure placements and the target is for Hampshire to achieve 1600 work placements over a three year period.

## **7. Summary and Conclusion**

- 7.1 This report explains the background to the redesign of Hampshire Children's Services Youth Support Service and outlines the revised structure and current developments.
- 7.2 The redesigned services is targeting those young people most in need and ensuring those needs are addressed and their outcomes improved so that they are better prepared for their transition into adulthood. The service delivery model enables the retention of open access provision via community 'hubs' that deliver a range of services, but in a much more consistent and cost-effective manner, based on local decision-making. Our Sold Careers Advice and Guidance Service will continue to offer high quality careers guidance for pupils in those schools that purchase a service from us. While we remain committed to the retention of that service and have pump-primed it accordingly, it has to self-fund over time and function against basic business principles or it will not be affordable.
- 7.3 The Youth Support Service changes have taken place both within a challenging financial and changing legislative context. After a period of significant change that was affected by both internal and external factors, Hampshire Youth Support Service is now able to deliver a targeted service to the most vulnerable young people in Hampshire with a clear performance framework in place to measure outcomes.

## **8. Recommendation**

- 1) Scrutiny Committee note and comment upon the content of this report.

**Appendices**

**A. Youth Support Services Funding Allocations 2012/13**

**B. Developing A Quality Assurance Framework for Youth Support Services.**

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**Appendix A**  
**Youth Support Services Funding Allocations 2012/13**

<b>Lot 1A Basingstoke Hub Provision</b>	<b>Organisation</b>	<b>Amount awarded</b>
A1 Tadley	Tadley & District Community Association	£6,000
A2 Witchurch	Basingstoke Voluntary Services	£6,000
A3 The Clere	Basingstoke Voluntary Services	£6,000
A4 Buckskin	Buckskin & Worting Community Association	£11,305.80
A5 Everest	Basingstoke Voluntary Services	£11,000
<b>Lot 1B LGBT Support Service</b>		
B Basingstoke Town Centre	No Limits / Breakout	£4,500
<b>Lot 1C Detached Service</b>		
C All LCP Areas	Basingstoke Voluntary Services	£185,777
<b>Lot 1D Youth Counselling Service</b>		
D 3 LCP Areas	YPI Counselling	£27,000
<b>Lot 2A East Hants Hub Provision</b>		
A1 Petersfield	Groundworks Solent	£18,720
A2 Liss/Liphook	Liss Youth Centre Ltd	£12,480
A3 Bordon	Groundworks Solent	£15,600
A4 Alton	Alton Community Association	£21,900
<b>Lot 2B East Hants Drop In Provision</b>		
B1 Petersfield	Groundwork Solent	£6,640
B2 Liss	The King's Arms Youth Project	£6,208.40
B3 Bordon	Groundwork Solent	£8,040
B4 Alton	Community First	£13,280

<b>Lot 3A Eastleigh Hub Provision</b>		
A1 Eastleigh Town Centre	Groundworks Solent	£91,000
A2 Bursledon, Hamble & Hound	YMCA Fairthorne Group	£71,000
<b>Lot 3B Eastleigh Detached Provision</b>		
B1 Hedge End, West End & Botley	Groundworks Solent	£22,000
B2 Bishopstoke, Fair Oak & Horton Heath	Youth Options	£15,971.16
<b>Lot 3C Health &amp; Wellbeing Service</b>		
C Eastleigh LCP Area	No Limits	£22,000
<b>Lot 3D LGBT Support Service</b>		
D Eastleigh LCP Area	No Limits / Breakout	£13,000
<b>Lot 3E Youth Counselling Service</b>		
E Eastleigh LCP Area	Teenage Drop In Centre (TADIC)	£22,000
<b>Lot 4A New Forest Hub Provision</b>		
A1 Hardley	Parent Link	£8,500
A2 New Milton	ASBOC Youth Café	£8,500
A3 Ringwood	Groundwork Solent	£8,500
A4 Totton	Youth and Families Matter	£8,502
A5 Lymington	Pennington Community Action Group	£8,500
A6 Fordingbridge	Fordingbridge & District Community Association	£8,500
<b>Lot 4B New Forest Drop In Provision</b>		
B1 New Milton	It's Your Choice	£11,999.63
B2 Totton Town Centre	It's Your Choice	£11,961.63
B3 Hardley	It's Your Choice	£11,969.63
B4 Hythe Town Centre	It's Your Choice	£23,997.04
B5 Lymington	It's Your Choice	£11,996.63

B6 Ringwood	It's Your Choice	£11,997.63
B7 Fordingbridge	It's Your Choice	£11,996.63
<b>Lot 4C Accomodation Advice Service</b>		
C New Forest LCP Area	It's Your Choice	£64,993.08
<b>Lot 5A Hart Drop In Provision</b>		
A1 Fleet	Step By Step Partnership Ltd	£24,865.51
A2 Yateley	Step By Step Partnership Ltd	£12,903.70
A3 Odiham or Hook	Fruition Youth	£9,000
<b>Lot 5B Hart Detached Service</b>		
B1 Fleet	Fleet Phoenix	£13,000
B2 Yateley	Fruition Youth	£11,000
B3 Odiham or Hook	Fruition Youth	£7,500
<b>Lot 12A Hart &amp; Rushmoor Domestic Violence Service</b>		
12A Hart	Clear Stone Trust	£15,265
<b>Lot 6A Winchester Hub Provision</b>		
A1 Micheldever	Winchester Detached Youth Work Project	£6,118
A2 Winchester Town Centre	The Carroll Centre	£21,599.76
<b>Lot 6B Winchester Youth Counselling</b>		
B Winchester Town Centre	Winchester Youth Counselling	£21,988.00
<b>Lot 6C Winchester Detached Service</b>		
C1 Winchester District	Winchester Detached Youth Work Project	£20,300.00
C2 Alresford	Winchester Detached Youth Work Project	£4,868.00
<b>Lot 6D LGBT Support Service</b>		
D Winchester LCP Area	No Limits / Breakout	£7,500.00
<b>Lot 7A Test Valley Hub Provision</b>		

A1 Romsey	Youth In Romsey	£57,467
A2 Andover	Alabare Christian Care and Support	£56,660
<b>Lot 8A Havant Hub Provision</b>		
A1 Leigh Park Catchment Area	Motiv8	£27,000
A2 Wecock Catchment Area	Motiv8	£30,913
A3 The Stakes, Waterlooville & Purbrook Catchment Area	Motiv8	£35,996
A4 Hayling & Warblington Area	Motiv8	£23,737
<b>Lot 8B Havant Drop In Provision</b>		
B Leigh Park, Purbrook, Crookhorn, Hordean, Cowplain, Warblington & Hayling	Motiv8	£124,936
<b>Lot 8C Havant Detached Service</b>		
C Leigh Park, Havant Town, Emsworth, Wecock, Crookhorn, Cowplain, Warblington, Stakes, Waterlooville & Bedhampton	Motiv8	£24,989
<b>Lot 9A Fareham Hub Provision</b>		
A1 Portchester	The Legacy Project	£20,110
A2 Fareham Town Centre	The Legacy Project	£17,510
A3 Locks Heath	The Legacy Project	£17,490
A5 Bellfield Estate	Titchfield Community Association	£1,500
A6 Broadlaw	South East Hampshire Community Outlook	£1,496
<b>Lot 9B Fareham Drop In Provision</b>		
B Fareham Town Centre	Motiv8	£10,497
<b>Lot 9C Fareham Detached Service</b>		
C - Portchester, Fareham Town Centre & Locks Heath	The Legacy Project	£15,013
<b>Lot 9D Youth Counselling Service</b>		
D - Fareham Town Centre	The Moving On Project	£25,000
<b>Lot 9F LGBT Support Service</b>		

F - Fareham LCP Area	No Limits	£16,000
<b>Lot 10A Gosport Hub Provision</b>		
A1 Rowner	Motiv8	£21,480
A2 Brune Park	Motiv8	£21,480
A3 Bridgemaury	Motiv8	£15,476
<b>Lot 10B Detached Service</b>		
B - Gosport Borough	The Legacy Project	£15,003.12
<b>Lot 10C Youth Counselling Service</b>		
C - Gosport Borough	The Moving On Project	£31,200
<b>Lot 10D Gosport Health &amp; Wellbeing Service</b>		
D1 Rowner	The Legacy Project	£6,055
D2 Brune Park		£6,055
D3 Bridgemaury		£6,055
<b>Lot 10E Gosport NEET Service</b>		
E - Gosport LCP Area	Motiv8	£14,996
<b>Lot 10F Gosport LGBT Support Service</b>		
F - Gosport LCP Area	The Legacy Project	£15,959.58
<b>Lot 11A Rushmoor Detached Service</b>		
A - Farnborough & Aldershot	The Source Young People's Charity	£35,000.00
<b>Lot 11B Rushmoor Drop In Service</b>		
B - Farnborough & Aldershot Town Centre	Step By Step Partnership Ltd	£59,943
<b>Lot 11C Rushmoor Health &amp; Wellbeing Service</b>		
C - Connaught, Wavell & Samuel Cody Schools Area	Step By Step Partnership Ltd	£9,950
<b>Lot 12A Hart &amp; Rushmoor Domestic Violence Service</b>		
12A Rushmoor	Clear Stone Trust	£15,265

**Appendix B  
DEVELOPING A QUALITY ASSURANCE FRAMEWORK FOR YOUTH SUPPORT SERVICES**

**DEVELOPING A QUALITY ASSURANCE FRAMEWORK FOR YOUTH SUPPORT SERVICES**

**PERFORMANCE MEASURES (taken from Positive for Youth)**

- % of 16 to 18s reporting they are satisfied with their lives;
- % of 16 to 19s volunteering;
- % of 16 and 17 year olds in education and work-based learning;
- % of 18 yr olds in education employment or training;
- % of young people aged 19 who have claimed free school meals achieving level 3 (to focus on improving outcomes relative to others);
- % of 19 yr olds achieving Level 2;
- % of 10 to 17 year olds who have not had any contact with the criminal justice system (as measured by reprimand, warning or conviction)
- % of 11 to 15 year olds misusing drugs and alcohol
- conceptions per 1000 15 to 17 year olds.

YSS to be regarded as 4 Service Areas; Care Leavers (CL), Targeted Youth Support (TYS), Careers Guidance(CG), Commissioned Services(LCP)

Each Service Area should be in a position to demonstrate, where applicable, how it contribution towards the Performance Measures;

The framework will measure the following headline areas;

- Access & Participation(AP)
- Achievement and Standards(AS)
- The Quality of Service Provision(Q)
- Leadership & Management(L&M)

	CL	TYS	CG	LCP
AP	1	2	3	4
AS	5	6	7	8

Q	9	10	11	12
L&M	13	14	15	16

For each cell 1-16 above there will be a number of tools for monitoring and evaluation to include 1 at least of each method

Method	Tools
To include;	egs.
Self reporting	PAG data, internal auditing, supervision, IPP processes, service planning and review
Inspection and monitoring	Contract monitoring, observational visits, Matrix, Key Steps
Stakeholder feedback	LCPs, multi-agency partners and forums, school/colleges,
Young people/user feedback	Individual and project evaluations, Facebook, Youth tube,

Ongoing work involves developing a series of tools to enhance/modify those already available for monitoring and evaluation.  
 Need to confirm various reporting routes, detail and frequency.