

**Registration Strategy - Proposals for Change
Hub and Satellite Model**

	Existing Office	Address	Ceremony Facility at Present	Future strategy / Alternative	In House Ceremony Room in Future	Reasons for Change	Customer Impact	Timeline
North	Aldershot HUB	30 Grosvenor Road, Aldershot, GU11 3EB	Yes	Relocate to new accommodation. No alternative location in Aldershot yet established.	Yes	Improved accommodation and facilities for customers. Workstyle strategy generating a capital receipt	Dependent upon location of new accommodation.	2014/15
	Basingstoke HUB	"Goldings" London Road, Basingstoke, RG21 4AN	Yes	No change	Yes	N/A	N/A	N/A
	Andover	Wessex Chambers, South Street, Andover, SP10 2BN	Yes	Relocate to Beech Hurst (Test Valley Borough Council offices)	Yes (shared accommodation in Council Chamber)	Much improved car parking. Shared reception and ceremony facilities. Access to other public services in a single building. Revenue saving (building rent to be confirmed)	Minimal as good public transport links via bus.	2012/13
	Winchester HUB	Station Hill, Winchester, SO23 8TJ	Yes	Relocate to Castle Hill	Yes. Shared use of Basing Room with Council Chamber for the Council meetings & Coroners Court only.	Part of Workstyle strategy to generate a capital receipt from sale of Station Hill and maximise use of Castle Hill building. Opportunity to offer new services (including 'drop in').	No dedicated car parking. Potential accessibility issues in a listed building. Potential to improve the bereavement journey for customers. Facilitates centralisation of Ceremony Co-Ordination resulting in back office efficiencies.	2015/16
	Alton	4 Queens Road, Alton, GU34 1HU	Yes	No change.	Yes	N/A	N/A	N/A
	Eastleigh	The Library, The Swan Centre, Wells Place, Eastleigh, SO50 5SF	No	No change other than offering additional services e.g. nationality checking service.	Future potential to provide a ceremony facility shared with the library in the event that the library relocates to new (larger) accommodation.	Anticipated demand for a ceremony facility in this location.	Improved range of services offered.	Dependant on library relocation.
South	Fareham HUB	4-8 Osborn Road South, Fareham, PO16 7DG	Yes	No Change	Yes	N/A	N/A	N/A
	Bishops Waltham	The Library, Free Street, Bishops Waltham, SO32 1EE	No	Closure	No	Low levels of activity. See 'Activity By Region' Appendix IV.	Nearest alternative offices at Eastleigh (7.8 miles) and Fareham (8.0 miles).	2012/13
	Gosport	Gosport Discovery Centre, High Street, Gosport, PO12 1BT	No	No Change	No	N/A	N/A	N/A
	Havant Plaza	Civic Centre Road, Havant, PO9 2AX	No	New facility for marriage/civil partnership in shared civic offices.	Yes (shared facility with Havant Borough Council)	Additional registration facility to provide improved customer choice for in-house facilities in the South East of the county	Low cost ceremony alternative to approved venues in the area	2012/13
	Havant Library	The Library, Meridian Centre, Havant, PO9 1UN	No	Additional facilities including birth & death registration in Havant Plaza	No	Meet customer demand for death registration appointments given proximity to hospice	Improved choice and appointment availability	Complete
	Petersfield	The Old College, College Street, Petersfield, GU31 4AG	Yes	Relocate appointments (birth, death and notice of marriage/CP) and ceremonies to Petersfield library, with alternative ceremony room at Alton Register Office.	Yes	Key element of Workstyle strategy to release capital receipt. However, an anticipated revenue reduction.	Minimal impact in terms of statutory services. Provides improved value for money for the County Council.	2013/14
	Lymington HUB	Lymington Library, North Close, Lymington, SO41 9BW	No	Establish as a full time office with the relocation of existing Ringwood accommodation on Christchurch Road.	No	Demand for appointments in the New Forest is greatest in the Lymington area.	Improved car parking and access to public transport links.	Complete
	Ringwood	65 Christchurch Road, Ringwood, BH24 1DH	Yes	Relocate to Lymington Library as New Forest HUB and Ringwood Gateway as a part time office for birth and death registration.	Yes (shared with New Forest District Council & Ringwood Town Council)	Partnership project with HCC, NFDC and RTC has necessitated the relocation from current accommodation in council offices (Christchurch Road)	Improved office accommodation and accessibility in both Library and Gateway buildings. Reduced seating capacity in new ceremony room	Aug-12
	Romsey	Hayter House, Hayter Gardens, Romsey, SO51 7QU	Yes	Relocate appointments (birth, death and notice of marriage/CP) to Romsey Library.	Yes (in shared facility - to be identified)	Key element of Workstyle strategy to release capital receipt. Potential reduction in ceremony income.	Minimal impact in terms of statutory services. Improved car parking and accessibility. Extensive choice of approved venues in this area.	2012/13
Totton	Totton and Ealing Community Centre, Civic Centre Building, Library Road, SO40 3AP	No	Relocate to new accommodation at 1 High Steet, Totton. South West hub for Hampshire Workstyle.	No	Poor accommodation in community centre	Minimal impact in terms of statutory services. Improved car parking and accommodation.	2013/14	