

Appendix 2

Summary of the response to consultation and the proposed changes to library opening hours

Consultation ran from 29 September to 28 December 2011. Over 5500 responses were received from customers, public, staff, parish, town and county councillors. All responses were considered and the comments taken into account during the review at the end of the consultation period.

Consultation proposed changes to the opening hours for 37 of the 53 libraries within Hampshire. Based on the response received during consultation alterations were made to the proposed changes for 26 of these 37 libraries (70%).

This document provides a summary of feedback received and the proposed changes to opening hours, including alterations, for each library or Discovery Centre. The libraries are grouped by District. The table below gives the page number for the summary for each library.

Library/DC	District	Page	Library/DC	District	Page
Aldershot	Rushmoor	29	Lee on the Solent	Gosport	18
Alresford	Winchester	32	Leigh Park	Havant	22
Alton	East Hants	6	Liphook	East Hants	8
Andover	Test Valley	30	Lockswood	Fareham	14
Basingstoke DC	Bas & Deane	2	Lymington	New Forest	25
Bishops Waltham	Winchester	33	Lyndhurst	New Forest	26
Blackfield	New Forest	24	Milford on Sea	New Forest	26
Bordon	East Hants	7	Netley	Eastleigh	12
Bridgemary	Gosport	16	New Milton	New Forest	27
Chandlers Ford	Eastleigh	10	North Baddesley	Test Valley	30
Chineham	Bas & Deane	2	Odiham	Hart	19
Eastleigh	Eastleigh	11	Overton	Bas & Deane	3
Elson	Gosport	17	Petersfield	East Hants	9
Emsworth	Havant	21	Portchester	Fareham	15
Fair Oak	Eastleigh	11	Ringwood	New Forest	27
Fareham	Fareham	14	Romsey	Test Valley	31
Farnborough	Rushmoor	29	South Ham	Bas & Deane	4
Fleet	Hart	19	Stanmore	Winchester	33
Fordingbridge	New Forest	24	Stubbington	Fareham	15
Gosport DC	Gosport	17	Tadley	Bas & Deane	4
Grayshott	East Hants	7	Totton	New Forest	28
Havant	Havant	21	Waterlooville	Havant	23
Hayling Island	Havant	22	West End	Eastleigh	13
Hedge End	Eastleigh	12	Whitchurch	Bas & Deane	5
Hordean	East Hants	8	Winchester DC	Winchester	34
Hythe	New Forest	25	Yateley	Hart	20
Kingsclere	Bas & Deane	3			

Basingstoke and Deane Borough

Basingstoke Discovery Centre			
Number of responses	Agree with proposal		Disagree
152	103 (68%)		49 (32%)
Feedback Of the 49 disagreeing 15% suggested 11- 3 instead of 12 – 4 on Sunday. 30% wanted to keep 6 hours on Sunday by reducing hours during the week, but there was no consensus on how to do this.			
Opening hours	Current	Original proposed change	Revised proposed change
Monday	8.30 – 6.30	8.30 – 6.30	8.30 – 6.30
Tuesday	8.30 – 6.30	8.30 – 6.30	8.30 – 6.30
Wednesday	8.30 – 6.30	8.30 – 6.30	8.30 – 6.30
Thursday	8.30 – 6.30	8.30 – 6.30	8.30 – 6.30
Friday	8.30 – 6.30	8.30 – 6.30	8.30 – 6.30
Saturday	8.30 – 4.30	8.30 – 4.30	8.30 – 4.30
Sunday	11.00 – 5.00	12.00 – 4.00	11.00 – 3.00
Total hours	64	62	62
Comments As the majority agreed with the proposals Sunday opening hours will reduce to 4 hours, but based on customer comments and staff feedback this will be 11 – 3, not 12 – 4 as originally proposed.			

Chineham Library			
Number of responses	Agree with proposal		Disagree
41	30 (73%)		11 (27%)
Feedback 90% of the 11 that disagreed wanted to keep 2 late nights			
Opening hours	Current	Original proposed change	Revised proposed change
Monday	closed	closed	none
Tuesday	9.30 – 5.00	9.30 – 5.00	
Wednesday	9.30 – 5.00	9.30 – 5.00	
Thursday	9.30 – 7.00	9.30 – 7.00	
Friday	9.30 – 7.00	9.30 – 5.00	
Saturday	9.30 – 4.00	9.30 – 4.00	
Sunday	closed	closed	
Total hours	40.5	38.5	
Comments Of the few responses received 73% agreed with the change so, as a result, the proposed alteration will go forward for approval.			

Kingsclere Library - no change			
Number of responses			
30			
Feedback			
Thank you for not reducing opening hours or closing the library			
Opening hours	Current	Original proposed change	Revised proposed change
Monday	Closed	none	none
Tuesday	1.00 – 5.30		
Wednesday	Closed		
Thursday	1.00 – 5.30		
Friday	Closed		
Saturday	10.30 – 3.00		
Sunday	Closed		
Total hours	13.5		
Comments			
No changes as opening hours are already below the target set for neighbourhood libraries			

Overton Library – no change			
Number of responses			
4			
Feedback			
Would like longer opening hours / another morning session Pleased that there are no changes			
Opening hours	Current	Original proposed change	Revised proposed change
Monday	Closed	none	none
Tuesday	2.00 – 7.00		
Wednesday	Closed		
Thursday	2.00 – 7.00		
Friday	Closed		
Saturday	9.30 – 1.00		
Sunday	closed		
Total hours	13.5		
Comments			
No changes as opening hours are already below the target set for neighbourhood libraries and the library has recently been refurbished and is co-located with the community and local children's centre			

South Ham Library			
Number of responses	Agree with proposal		Disagree
39	26 (67%)		13 (33%)
Feedback			
Whilst the majority agreed with the proposal, 11 of the 13 disagrees wanted to keep the late night. 6 suggested this be done by opening later.			
Opening hours	Current	Original proposed change	Revised proposed change
Monday	Closed	Closed	none
Tuesday	9.30 – 7.00	9.30 – 5.00	
Wednesday	9.30 – 5.00	9.30 – 5.00	
Thursday	Closed	Closed	
Friday	9.30 – 5.00	9.30 – 5.00	
Saturday	9.30 – 1.00	9.30 – 1.00	
Sunday	Closed	Closed	
Total hours	28	26	
Comments Of the few responses received 67% agreed with the change so as a result the original proposed alteration will go forward for approval. The current evening usage is low and customers still have other branches available to them in the area.			

Tadley Library			
Number of responses	Agree with proposal		Disagree
194	77 (40%)		117 (60%)
Feedback			
77% of those disagreeing wanted to keep the Tuesday morning session and of these 38% suggested doing this by closing on Saturday afternoon. 32% of the disagrees did not approve of the proposal to open at 9 rather than 9.30 - in fact only 2 responses were in favour of the earlier opening. 16% of the disagrees wanted to retain Friday late night.			
Opening hours	Current	Original proposed change	Revised proposed change
Monday	9.30 – 5.00	9.00 – 5.00	9.30 – 5.00
Tuesday	9.30 – 1.00	closed	9.30 – 1.00
Wednesday	9.30 – 7.00	9.00 – 7.00	9.30 – 7.00
Thursday	9.30 – 5.00	9.00 – 5.00	9.30 – 5.00
Friday	9.30 – 7.00	9.00 – 5.00	9.30 – 5.00
Saturday	9.30 – 4.00	9.30 – 4.00	9.30 – 4.00
Sunday	closed	closed	closed
Total hours	44	40.5	42
Comments			
Based on customer feedback the Tuesday morning has been reinstated and the library will retain its 9.30 start rather than the proposed 9.00. Closing on Saturday afternoon instead to achieve the savings was considered but decided against as we did not consult on this option. The issue figures indicate that the library is relatively busy on Saturday afternoons (23 borrowers per hour before 1pm, 18 borrowers per hour after 1pm) and it is located next to a major supermarket. Other efficiencies have been identified as part of the consultation.			

Whitchurch Library			
Number of responses	Agree with proposal		Disagree
Original proposal: 83 Revised : 33	Original: 18 (22%) Revised: 29 (88%)	Original: 65 (78%) Revised: 4 (12%)	
Feedback			
From original proposed change: 61% of disagrees wanted to retain the Friday morning opening as it coincided with the country market co-located in the building. 33% of disagrees wanted to retain the late night.			
From revised proposals: only 4 disagreed, with no consensus			
Opening hours	Current	Original proposed change	Revised proposed change
Monday	10.00 – 5.00	1.00 – 5.00	1.00 – 5.00
Tuesday	Closed	Closed	Closed
Wednesday	10.00 – 7.00	1.00 – 5.00	1.00 – 7.00
Thursday	Closed	9.30 -1.00	closed
Friday	10.00 – 5.00	1.00 – 5.00	10.00 – 5.00
Saturday	9.30 – 1.00	9.30 – 1.00	10.00 – 1.00
Sunday	closed	Closed	Closed
Total hours	26.5	19	20
Comments			
In the original consultation, although the majority disagreed there were no alternatives suggested. However there was no support for Thursday opening in order to increase the number of sessions per week and on Friday mornings customers also attend the market. The revised solution adds an hour back addressing to some extent comments received on the relative size of the proposed cut here and now meets the 20 hour target for neighbourhood libraries.			
Feedback from consultation on the revised proposal was very positive so this will go forward for approval.			

East Hampshire District Council

Alton Library			
Number of responses	Agree with proposal		Disagree
318	152 (42%)		207 (58%)
<p>Feedback 80% of those who disagreed wanted to keep 2 late nights at least and 81% suggested opening later, i.e. they did not want the proposed 9am opening. 34 responses suggested that Alton should be the key library for East Hampshire rather than Petersfield. Responses were received from Alton Town Council and East Hampshire District Council also providing justification why Alton should be the key library for East Hampshire.</p>			
Opening hours	Current	Original proposed change	Revised proposed change
Monday	9.30 – 5.00	9.00 – 5.00	9.30 – 5.00
Tuesday	9.30 – 7.00	9.00 – 7.00	9.30 – 7.00
Wednesday	9.30 – 1.00	closed	closed
Thursday	9.30 – 7.00	9.00 – 5.00	9.30 – 7.00
Friday	9.30 – 7.00	9.00 – 5.00	9.30 – 5.00
Saturday	9.30 – 4.00	9.00 – 4.00	9.30 – 5.00
Sunday	closed	closed	closed
Total hours	46	41	41.5
<p>Comments In response to feedback the proposal is to put back the more popular Thursday late night by returning to opening at 9.30. Saturday will be extended to 5pm to further improve access for working people and to avoid reducing the opening hours by more than the original 5 hours.</p>			

Bordon Library			
Number of responses	Agree with proposal	Disagree	
67	36 (54%)	31 (46%)	
Feedback All who disagreed wanted to keep the late night. There was a variety of suggestions on how to achieve this, but 17 suggestions (55%) related to opening later, 11 of which suggested opening later on the same day as the late night.			
Opening hours	Current	Original proposed change	Revised proposed change
Monday	9.30 – 5.00	9.30 – 5.00	9.30 – 5.00
Tuesday	9.30 – 5.00	9.30 – 5.00	9.30 – 5.00
Wednesday	Closed	Closed	Closed
Thursday	9.30 – 7.00	9.30 – 5.00	11.00 – 7.00
Friday	9.30 – 5.00	9.30 – 5.00	9.30 – 5.00
Saturday	9.30 – 1.00	9.30 – 1.00	9.30 – 1.00
Sunday	closed	closed	closed
Total hours	35.5	33.5	34
Comments Although there was a small majority in agreement with the proposed changes 100% of those disagreeing wanted to retain a late night and there was a consensus on how to do this. Therefore the Thursday late night will be reinstated by opening at 11 rather than 9.30; these opening hours reflect the pattern of hours previous to May 2011			

Grayshott Library			
Number of responses	Agree with proposal	Disagree	
53	41 (77%)	12 (23%)	
Feedback The majority view of the 12 who disagreed was to retain a late night, but there was no consensus on how to do this or which day should be kept as the late night. The Parish Council response was not happy about the loss of the late night.			
Opening hours	Current	Original proposed change	Revised proposed change
Monday	Closed	Closed	none
Tuesday	10 – 1 & 2 – 5	10 – 1 & 2 – 5	
Wednesday	Closed	Closed	
Thursday	10 – 1 & 2 – 5	10 – 1 & 2 – 5	
Friday	2.00 – 7.00	2.00 – 5.00	
Saturday	Closed	Closed	
Sunday	Closed	Closed	
Total hours	17	15	
Comments As 77% agreed with the original proposed changes and there was no consensus for alternative suggestions, the original proposal will be put forward for approval.			

Horndean Library			
Number of responses	Agree with proposal		Disagree
132	26 (20%)		106 (80%)
Feedback 56% of people who disagreed wanted to retain the late night. There was no clear consensus on how to do this, although 7 responses said don't open on Tuesday.			
Opening hours	Current	Original proposed change	Revised proposed change
Monday	2.00 – 5.00	2.00 – 5.00	Retain current opening hours
Tuesday	Closed	10.00 – 1.00	
Wednesday	10 – 1 & 2 – 5	10.00 – 1.00	
Thursday	2.00 – 5.00	2.00 – 5.00	
Friday	2.00 – 7.00	2.00 – 5.00	
Saturday	Closed	Closed	
Sunday	Closed	Closed	
Total hours	17	15	17
Comments The current opening hours were the result of consultation in September 2010 and will be retained as the savings required can be made through efficiencies identified as part of the consultation.			

Liphook Library			
Number of responses	Agree with proposal		Disagree
118	68 (58%)		50 (42%)
Feedback 71% of those who disagreed wanted to keep the late night, but there were only a few suggestions and no consensus for alternative ways of reducing the opening hours.			
Opening hours	Current	Original proposed change	Revised proposed change
Monday	2.00 – 5.00	2.00 – 5.00	Retain current opening hours
Tuesday	Closed	Closed	
Wednesday	9.30 – 1.00	9.30 – 1.00	
Thursday	Closed	2.00 – 5.00	
Friday	9.30 – 1 & 2 – 7	9.30 – 1.00	
Saturday	9.30 – 1.00	9.30 – 1.00	
Sunday	closed	closed	
Total hours	18.5	16.5	18.5
Comments The current opening hours will be retained as Liphook does not meet the target number of hours for neighbourhood libraries and the savings required can be made through efficiencies identified as part of the consultation.			

Petersfield Library - no change			
Number of responses			
55			
Feedback Most comments expressed pleasure that there would be no change to Petersfield opening hours although 6 asked when the opening hours would be increased to the goal of 50+ hours for key libraries. 3 responses wanted longer hours on Saturday.			
Opening hours	Current	Original proposed change	Revised proposed change
Monday	9.00 – 5.00	No change	none
Tuesday	9.00 – 5.00		
Wednesday	9.00 – 7.00		
Thursday	9.00 – 5.00		
Friday	9.00 – 7.00		
Saturday	9.00 – 1.00		
Sunday	closed		
Total hours	47.5		
Comments No change to opening hours as designated a key library and the opening hours are below the goal of 50 + hours for key libraries			

Eastleigh Borough

Chandler's Ford Library – no change			
Number of responses			
27			
Feedback Varied comments, which included appreciation that Chandlers Ford's hours will remain unchanged. Others suggested that Chandler's Ford hours should be reduced in order that Eastleigh could have longer hours and that late nights are very quiet and therefore not required. There were also comments about noise in the library.			
Opening hours	Current	Original proposed change	Revised proposed change
Monday	9.00 – 5.00	None	None
Tuesday	9.00 – 7.00		
Wednesday	9.00 – 5.00		
Thursday	9.00 – 7.00		
Friday	9.00 – 5.00		
Saturday	9.00 – 4.00		
Sunday	closed		
Total hours	51		
Comments No change as designated key library for Eastleigh Borough due to level of business			

Eastleigh Library				
Number of responses	Agree with proposal		Disagree	
Original proposal: 178 Revised : 146	Original: 28 (16%) Revised: 93 (64%)		Original: 150 (84%) Revised: 53 (36%)	
Feedback				
From original proposed change: 74% of disagrees wanted to retain the Monday opening i.e. daily sessions except for Sundays. 57% of disagrees suggested this was done by opening later than 9 am each day. Eastleigh Borough Council also expressed concern about closing on Mondays.				
From revised proposals: although there was a majority in agreement with the alternative proposal 36% still disagreed. Of these 51% wanted an opening earlier than 10 am and 36% wanted 9.30 but only one suggested closing later than 5.				
Opening hours	Current	Original proposed change	Revised proposed change	Alternative proposed change
Monday	9 – 5.30	Closed	10 – 5	9.30 – 5
Tuesday	9 – 5.30	9 – 5.30	10 – 5	9.30 – 5
Wednesday	9 – 5.30	9 – 5.30	10 – 5	9.30 – 5
Thursday	9 – 5.30	9 – 5.30	10 – 5	9.30 – 5
Friday	9 – 5.30	9 – 5.30	10 – 5	9.30 – 5
Saturday	9 – 5.00	9 – 5.00	10 – 5	9.30 – 4
Sunday	closed	closed	closed	closed
Total hours	50.5	42	42	44
Comments				
Based on the feedback received the library will open at 9.30 instead of 10.00 but will close at 4 on Saturdays instead of 5 thereby reducing the total number of hours cut. The shortfall in savings will be made through efficiencies identified as part of the consultation.				

Fair Oak Library – no change			
Number of responses			
7			
Feedback			
Pleased that the hours will not change, although one comment suggested that the late night was not required.			
Opening hours	Current	Original proposed change	Revised proposed change
Monday	Closed	No change	none
Tuesday	2.00 – 7.00		
Wednesday	Closed		
Thursday	2.00 – 5.00		
Friday	9.30 – 1.00		
Saturday	9.30 – 1.00		
Sunday	closed		
Total hours	15		
Comments			
No changes as opening hours are already below the target for neighbourhood libraries			

Hedge End Library			
Number of responses	Agree with proposal		Disagree
60	48 (80%)		12 (20%)
Feedback			
80% agreed with the proposals. Comments from the disagrees varied from keep open Wednesday (2), open for longer, e.g. more late nights, later on Saturday (9), keep the current hours (3). However the Town Council and Borough Council were unhappy with the proposals.			
Opening hours	Current	Original proposed change	Revised proposed change
Monday	9.30 – 5.00	9.30 – 5.00	Retain current opening hours
Tuesday	9.30 – 5.00	9.30 – 5.00	
Wednesday	9.30 – 1.00	closed	
Thursday	9.30 – 7.00	9.30 – 7.00	
Friday	9.30 – 5.00	9.30 – 5.00	
Saturday	9.30 – 1.00	9.30 – 1.00	
Sunday	closed	closed	
Total hours	39.5	35.5	
Comments			
Following discussions with LIS on the possibility of increasing opening hours through installing self service to release staff time and using volunteers, Hedge End Town Council has offered to contribute to the cost of installing self service technology. Therefore there will be no change to opening hours as part of the current review.			

Netley Library			
Number of responses	Agree with proposal		Disagree
76	31 (41%)		45 (59%)
Feedback			
90% of disagrees wanted to keep a late night. There were no positive comments about the plan to open on Monday, other than from Eastleigh Borough Council.			
Opening hours	Current	Original proposed change	Revised proposed change
Monday	Closed	10.00 – 1.00	Retain current opening hours
Tuesday	2.00 – 7.00	2.00 – 5.00	
Wednesday	Closed	Closed	
Thursday	Closed	Closed	
Friday	9.30 – 5.00	10.00 – 5.00	
Saturday	9.30 – 1.00	10.00 – 1.00	
Sunday	closed	closed	
Total hours	16	16	
Comments			
The current opening hours will be retained. The proposed changes to the opening hours were designed to maintain accessibility for customers in conjunction with changes to hours in other libraries in the area. However now Hedge End and West End will remain unchanged there is no justification to alter the pattern of opening at Netley. Some other efficiencies have been identified as part of this consultation.			

West End Library			
Number of responses	Agree with proposal		Disagree
119	33 (28%)		86 (72%)
Feedback			
54% of those disagreeing wanted the library to stay open on Thursdays and 25% of disagrees wanted to stay open on Friday mornings to correspond with activities held in the community centre. The Parish Council and Borough Council were also opposed to the changes due to the funding opportunity in 2012 to increase the library floor space using developers contributions.			
Opening hours	Current	Original proposed change	Revised proposed change
Monday	Closed	Closed	Retain current opening hours
Tuesday	2.00 – 6.00	2.00 – 6.00	
Wednesday	Closed	9.30 – 1.00	
Thursday	9.30 – 1.00	Closed	
Friday	9.30 – 1 & 2 – 5	1.00 – 5.00	
Saturday	9.30 – 1.00	9.30 – 1.00	
Sunday	Closed	Closed	
Total hours	17.5	15	17.5
Comments			
Following discussions with LIS on the possibility of increasing opening hours through installing self service to release staff time and using volunteers, Eastleigh Borough Council and West End Parish Council have offered to contribute to the cost of installing self service technology and move forward with the extension to the library. Therefore there will be no change to opening hours as part of the current review.			

Fareham Borough

Fareham Library – no change			
Number of responses			
28			
Feedback			
There were a variety of responses including pleasure that there will be no change to the hours at Fareham, displeasure at proposals to cut opening hours elsewhere, request for Sunday opening, request for opening on Christmas Eve, and a suggestion to reduce hours at the key libraries to keep Stanmore and North Baddesley open.			
Opening hours	Current	Original proposed change	Revised proposed change
Monday	9.30 – 7.00	No change	none
Tuesday	9.30 – 5.00		
Wednesday	9.30 – 5.00		
Thursday	9.30 – 7.00		
Friday	9.30 – 7.00		
Saturday	9.30 – 4.00		
Sunday	closed		
Total hours	50		
Comments			
Fareham is designated as a key library and no changes to opening hours are proposed.			

Lockswood Library – no change			
Number of responses			
15			
Feedback			
The majority of the responses were pleased that there would be no change , but there were requests for longer opening hours and a comment that the library is too small			
Opening hours	Current	Original proposed change	Revised proposed change
Monday	Closed	No change	none
Tuesday	9.30 – 5.00		
Wednesday	9.30 – 5.00		
Thursday	9.30 – 7.00		
Friday	9.30 – 5.00		
Saturday	9.30 – 1.00		
Sunday	closed		
Total hours	35.5		
Comments			
For its floor space Lockswood is the busiest library in Hampshire. The opening hours will not be reduced as currently they just meet the target set for a library of this category and it is already stretched beyond its physical capacity for customers.			

Portchester Library			
Number of responses	Agree with proposal		Disagree
59	45 (76%)		14 (24%)
Feedback			
Of the 14 responses which disagreed with the proposals, 64% wanted the library to remain open on Tuesday. There was no consensus on how to do this, but suggestions included closing the late night, closing over lunch and having two half days.			
Opening hours	Current	Original proposed change	Revised proposed change
Monday	9.30 – 7.00	9.30 – 7.00	none
Tuesday	9.30 – 1.00	closed	
Wednesday	9.30 – 5.00	9.30 – 5.00	
Thursday	9.30 – 5.00	9.30 – 5.00	
Friday	9.30 – 5.00	9.30 – 5.00	
Saturday	9.30 – 1.00	9.30 – 1.00	
Sunday	closed	closed	
Total hours	39	35.5	
Comments			
As there was a low number of responses and 76% of these agreed with the change, the original proposed alteration will go forward for approval.			

Stubbington Library			
Number of responses	Agree with proposal		Disagree
107	76 (71%)		31 (29%)
Feedback			
The views of those who disagreed with the proposals were equally split between wanting to retain Wednesday morning (39%) and wanting to retain the Friday late night (39%), but there was no consensus on how to achieve either.			
Opening hours	Current	Original proposed change	Revised proposed change
Monday	9.30 – 7.00	9.00 – 7.00	none
Tuesday	9.30 – 5.00	9.00 – 5.00	
Wednesday	9.30 – 1.00	closed	
Thursday	9.30 – 5.00	9.00 – 5.00	
Friday	9.30 – 7.00	9.00 – 5.00	
Saturday	9.30 – 1.00	9.30 – 1.00	
Sunday	closed	closed	
Total hours	41	37.5	
Comments			
As 71% of the responses agreed with the change, the original proposed alteration will go forward for approval.			

Gosport Borough

Bridgemary Library			
Number of responses	Agree with proposal		Disagree
123	24 (19%)		99 (81%)
<p>Feedback Of those who disagreed 29% wanted no change, 19% wanted to retain the Thursday morning opening and 5% wanted at least one all day opening. Staff put forward a justification for retaining the Thursday morning opening as it is the busiest morning of the week.</p>			
Opening hours	Current	Original proposed change	Revised proposed change
Monday	10 – 1 & 2 – 5	2.00 – 5.00	2.00 – 5.00
Tuesday	10.00 – 1.00	9.30 – 1.00	9.30 – 1.00
Wednesday	Closed	Closed	Closed
Thursday	10 – 1 & 2 – 7	2.00 – 7.00	9.30 – 1 & 2 – 7
Friday	10 – 1 & 2 – 5	9.30 – 1.00	9.30 – 1.00
Saturday	9.30 – 1.00	9.30 – 1.00	9.30 – 1.00
Sunday	closed	closed	closed
Total hours	26.5	18.5	22
<p>Comments Based on customer feedback and staff justification Thursday morning will be retained. Savings will be made through efficiencies identified as part of the consultation. Lunch time opening remains an aspiration for the future.</p>			

Elson Library			
Number of responses	Agree with proposal		Disagree
112	19 (17%)		93 (83%)
Feedback			
A significant 83% of those responding disagreed with proposals, of whom 35% wanted to keep current hours, 27% wanted to keep Monday opening and 32% wanted to keep the late night. There was no consensus on how to achieve this, but suggestions included opening at 10 instead of 9.30, closing lunchtimes and having two half days. The staff justification for retaining Monday opening suggests that Monday is the busiest day of the week with regards to footfall. Gosport Borough Council expressed their concern at losing the late night.			
Opening hours	Current	Original proposed change	Revised proposed change
Monday	9.30 – 1.00	Closed	Retain current opening hours
Tuesday	9.30 – 7.00	9.30 – 5.00	
Wednesday	Closed	Closed	
Thursday	9.30 – 5.00	9.30 – 5.00	
Friday	9.30 – 5.00	9.30 – 5.00	
Saturday	9.30 – 1.00	9.30 – 1.00	
Sunday	closed	closed	
Total hours	31.5	26	31.5
Comments			
A campaign by staff at Elson has resulted in increases in usage both in terms of the number of visits to the library and in the number of items borrowed. Based on this and in line with customer and staff feedback the current opening hours will be retained to enable the project to develop further. Savings required will be found elsewhere as there is no capacity to make efficiencies at Elson.			

Gosport Discovery Centre – no change			
Number of responses			
7			
Feedback			
Range from happy there are no changes to reduce Gosport DC opening hours to use the savings to retain the hours at the smaller libraries			
Opening hours	Current	Original proposed change	Revised proposed change
Monday	9.30 – 7.00	No change	none
Tuesday	9.30 – 7.00		
Wednesday	9.30 – 7.00		
Thursday	9.30 – 7.00		
Friday	9.30 – 7.00		
Saturday	9.30 – 4.00		
Sunday	closed		
Total hours	55		
Comments			
Gosport Discovery Centre is designated as a key library and no changes to opening hours are proposed.			

Lee on the Solent Library			
Number of responses	Agree with proposal	Disagree	
173	77(44%)	96 (56%)	
Feedback 78% of those who disagreed wanted to retain the late night and 30% proposed achieving this by opening later each day. Gosport Borough Council expressed their concern at losing the late night.			
Opening hours	Current	Original proposed change	Revised proposed change
Monday	9.30 – 1.00	9.30 – 1.00	10.00 – 1.00
Tuesday	9.30 – 5.00	9.30 – 5.00	10.00 – 5.00
Wednesday	Closed	Closed	Closed
Thursday	9.30 – 7.00	9.30 – 5.00	10.00 – 7.00
Friday	9.30 - 1.00	9.30 - 1.00	10.00 – 1.00
Saturday	9.30 – 1.00	9.30 – 1.00	9.30 – 1.00
Sunday	closed	closed	closed
Total hours	27.5	25.5	25.5
Comments Based on customer feedback the late night will be retained by opening at 10.00 rather than 9:30, except for Saturdays.			

Hart District

Fleet Library – no change			
Number of responses			
13			
Feedback			
7 responses expressed relief that no there are no changes to Fleet hours, 3 responses asked for at least 1 night to be open later than 6pm.			
Opening hours	Current	Original proposed change	Revised proposed change
Monday	9.30 – 6.00	No changes	none
Tuesday	9.30 – 6.00		
Wednesday	9.30 – 6.00		
Thursday	9.30 – 6.00		
Friday	9.30 – 6.00		
Saturday	9.30 – 5.00		
Sunday	Closed		
Total hours	50		
Comments			
Fleet Library is designated as a key library and no changes to opening hours are proposed.			

Odiham Library			
Number of responses	Agree with proposal	Disagree	
47	21 (45%)	26 (55%)	
Feedback			
65% of those who disagreed wanted to close Wednesday morning instead of Thursday, or close Thursday afternoon instead of Thursday morning.			
Opening hours	Current	Original proposed change	Revised proposed change
Monday	2.00 – 5.00	2.00 – 5.00	Retain current opening hours
Tuesday	2.00 – 5.00	2.00 – 5.00	
Wednesday	9.30 – 12.30	9.30 – 12.30	
Thursday	2.00 – 5.00	closed	
Friday	9.30 – 12.30	9.30 – 12.30	
Saturday	9.30 – 12.30	9.30 – 12.30	
Sunday	Closed	Closed	
Total hours	18	15	18
Comments			
Current opening hours will be retained for a variety of reasons including customer feedback and the increased use of this multi-purpose building following its recent refurbishment. Odiham still does not meet the aspirational 20 opening hours per week for a neighbourhood library.			

Yateley Library			
Number of responses	Agree with proposal		Disagree
120	38 (32%)		82 (68%)
Feedback 88% of the disagrees wanted to retain a late night. 51% of the disagrees suggested retaining a late night by opening later or losing a morning opening. Staff feedback also recommended retaining a late night by losing a morning opening.			
Opening hours	Current	Original proposed change	Revised proposed change
Monday	10.00 – 5.00	10.00 – 5.00	10.00 – 5.00
Tuesday	10.00 – 7.00	10.00 – 5.00	12.00 – 7.00
Wednesday	Closed	Closed	Closed
Thursday	10.00 – 7.00	10.00 – 5.00	10.00 – 5.00
Friday	10.00 – 5.00	10.00 – 5.00	10.00 – 5.00
Saturday	10.00 – 1.00	10.00 – 1.00	10.00 – 1.00
Sunday	closed	closed	closed
Total hours	35	31	
Comments Based on staff feedback and usage data the Tuesday late night will be retained by closing on Tuesday morning.			

Havant Borough

Emsworth Library			
Number of responses	Agree with proposal		Disagree
175	68 (39%)		107 (61%)
Feedback			
90% of responses who disagreed wanted to keep the late night; 36% suggested keeping a late night until 6pm, 49% wanted to retain the existing late night or said retain at least one night open to 7pm. 33% of those who disagreed suggested retaining the late night by opening later on one or more mornings. Staff feedback was also that working people would be disadvantaged by the loss of the late night.			
Opening hours	Current	Original proposed change	Revised proposed change
Monday	9.30 – 1.00	9.30 – 1.00	10.00 – 1.00
Tuesday	9.30 – 5.00	9.30 – 5.00	10.00 – 5.00
Wednesday	Closed	Closed	Closed
Thursday	9.30 – 5.00	9.30 – 5.00	10.00 – 5.00
Friday	9.30 – 7.00	9.30 – 5.00	10.00 – 7.00
Saturday	9.30 – 1.00	9.30 – 1.00	9.30 – 1.00
Sunday	closed	closed	closed
Total hours	31.5	29.5	29.5
Comments Based on customer and staff feedback the late night will be retained by opening at 10.00 each morning except for Saturday.			

Havant Library			
Number of responses	Agree with proposal		Disagree
171	74 (43%)		97 (57%)
Feedback			
Of those who disagreed 48% wanted to retain at least one late night and 39% wanted to keep Sunday opening. There were a range of suggestions put forward on how to do this; 27% of the disagrees suggesting that the library should be closed on Wednesday rather than Sunday, or be closed on Wednesday to allow for later opening. 39% of people who disagreed suggested that opening hours should be adjusted across the week to allow for either late night or Sunday opening.			
Opening hours	Current	Original proposed change	Revised proposed change
Monday	9.00 – 5.30	9.30 – 5.00	9.30 – 5.00
Tuesday	9.00 – 5.30	9.30 – 5.00	9.30 – 5.00
Wednesday	9.00 – 1.00	9.00 – 1.00	9.30 – 1.00
Thursday	9.30 – 6.00	9.30 – 5.00	9.30 – 6.00
Friday	9.00 – 6.00	9.30 – 5.00	9.30 – 6.00
Saturday	9.00 – 5.00	9.00 – 5.00	9.30 – 5.00
Sunday	10.00 – 2.00	closed	closed
Total hours	50.5	42	43
Comments Opening later than 6pm is not possible due to the shopping centre opening hours. The two late nights until 6pm will be retained by adjusting to a more consistent 9.30 opening every morning..			

Hayling Island Library			
Number of responses	Agree with proposal	Disagree	
66	39 (59%)	27 (41%)	
Feedback			
9 (33%) of the responses disagreeing with the proposals wanted to keep the Friday late night by opening later in the morning whilst 5 people wanted to keep the Friday late night rather than the Monday late night.			
Opening hours	Current	Original proposed change	Revised proposed change
Monday	9.30 – 7.00	9.30 – 7.00	none
Tuesday	9.30 – 5.00	9.30 – 5.00	
Wednesday	9.30 – 5.00	9.30 – 5.00	
Thursday	Closed	Closed	
Friday	9.30 – 7.00	9.30 – 5.00	
Saturday	9.30 – 1.00	9.30 – 1.00	
Sunday	closed	closed	
Total hours	37.5	35.5	
Comments			
As there was a low response rate and 59% of the responses received agreed with the change, the original proposed alteration will go forward for approval. Issue statistics indicate that both Monday and Friday late nights have a similar level of use.			

Leigh Park Library			
Number of responses	Agree with proposal	Disagree	
Original proposal: 86 Revised : 135	Original: 22 (26%) Revised: 114 (84%)	Original: 64 (74%) Revised: 21 (16%)	
Feedback			
Responses during consultation in October: 76% of people who disagreed wanted to keep at least one late night and of these 53% suggested doing this by closing earlier on Saturday.			
Revised proposed changes were consulted on in November and December. This resulted in 84% agreement and few comments. Of the 135 responses received, only 13 people wanted to keep the Saturday afternoon opening.			
Opening hours	Current	Original proposed change	Revised proposed change
Monday	9.00 – 5.00	9.30 – 5.00	9.30 – 5.00
Tuesday	9.00 – 5.00	9.30 – 5.00	9.30 – 5.00
Wednesday	Closed	Closed	Closed
Thursday	9.00 – 7.00	9.30 – 5.00	9.30 – 7.00
Friday	9.00 – 7.00	9.30 – 5.00	9.30 – 5.00
Saturday	9.30 – 4.00	9.30 – 4.00	9.30 – 1.00
Sunday	closed	closed	closed
Total hours	42.5	36.5	35.5
Comments			
As 84% of responses agreed with the revised proposed changes, these will go forward for approval.			

Waterlooville Library – no change			
Number of responses			
27			
Feedback There was a variety of comments including pleasure that there will be no changes to opening hours. 5 responses suggested that opening hours could be reduced at Waterlooville and there also views put forward on the use of volunteers.			
Opening hours	Current	Original proposed change	Revised proposed change
Monday	9.00 – 5.00	No proposed change	none
Tuesday	9.00 – 5.00		
Wednesday	9.00 – 5.00		
Thursday	9.00 – 7.00		
Friday	9.00 – 7.00		
Saturday	9.00 – 5.00		
Sunday	closed		
Total hours	52		
Comments Waterlooville Library is designated as a key library and no changes to opening hours are proposed.			

New Forest District

Blackfield Library			
Number of responses	Agree with proposal		Disagree
105	14 (14%)		91 (86%)
Feedback 64 responses (70%) wanted to keep lunchtime opening or for there to be no change to hours. There were few suggestions on alternative changes to opening hours, instead of closing at lunchtime.			
Opening hours	Current	Original proposed change	Revised proposed change
Monday	Closed	Closed	Retain current opening hours
Tuesday	10.00 – 5.00	10 – 1 & 2 – 5	
Wednesday	Closed	Closed	
Thursday	10.00 – 5.00	10 – 1 & 2 – 5	
Friday	Closed	Closed	
Saturday	9.30 – 1.00	10.00 – 1.00	
Sunday	Closed	closed	
Total hours	17.5	15	17.5
Comments The current opening hours will be retained in response not only to customer feedback but due to the forthcoming refurbishment of the library and the fact that Blackfield library's catchment includes an area of deprivation which is amongst the 20% most deprived in England and the number of opening hours are below the target for neighbourhood libraries. Other efficiencies have been identified as part of this consultation.			

Fordingbridge Library			
Number of responses	Agree with proposal		Disagree
98	61 (62%)		37 (38%)
Feedback 97% of the disagrees wanted to keep the late night. 10 of these suggested doing this by opening later but gave no details on how to do this. Therefore there was no consensus on alternative opening hours to include a late night.			
Opening hours	Current	Original proposed change	Revised proposed change
Monday	Closed	Closed	none
Tuesday	10.00 – 7.00	9.30 – 5.00	
Wednesday	10.00 – 5.30	9.30 – 5.00	
Thursday	10.00 – 1.00	Closed	
Friday	10.00 - 5.30	9.30 – 5.00	
Saturday	9.30 – 1.00	9.30 – 1.00	
Sunday	closed	closed	
Total hours	30.5	26	
Comments As 62% of responses agreed with the revised proposed changes these will go forward for approval.			

Hythe Library			
Number of responses	Agree with proposal		Disagree
218	148 (68%)		70 (32%)
Feedback			
The majority agreed with the proposed changes, however of the disagrees 47 (67%) wanted to keep open on Wednesday morning and of these 26 (37%) suggested opening later each day rather than the proposed 9.00. Hythe and Dibden Parish Council sent in a response to the Chief Executive offering to work in partnership with HCC to help deliver improved services in a number of areas including libraries.			
Opening hours	Current	Original proposed change	Revised proposed change
Monday	9.30 – 5.00	9.00 – 5.00	Retain current opening hours
Tuesday	9.30 – 7.00	9.00 – 7.00	
Wednesday	9.30 – 1.00	Closed	
Thursday	9.30 – 7.00	9.00 – 7.00	
Friday	9.30 – 5.00	9.00 – 5.00	
Saturday	9.30 – 1.00	9.00 – 1.00	
Sunday	closed	closed	
Total hours	41	40	41
Comments			
Following discussions between LIS and Hythe and Dibden PC on ways that they can assist in reducing costs, Hythe and Dibden PC has offered to contribute to the cost of installing self service technology. Therefore there will be no change to opening hours as part of the current review.			

Lymington Library – no change			
Number of responses			
23			
Feedback			
The majority of comments received were happy that Lymington's hours would remain unchanged. A couple suggested later opening, should changes be required in the future and one suggested opening Wednesday afternoon rather than morning.			
Opening hours	Current	Original proposed change	Revised proposed change
Monday	9.30 – 5.00	No proposed change	none
Tuesday	9.30 – 7.00		
Wednesday	9.30 – 1.00		
Thursday	9.30 - 5.00		
Friday	9.30 – 7.00		
Saturday	9.30 – 5.00		
Sunday	closed		
Total hours	45		
Comments			
Lymington Library is designated as a key library and no changes to opening hours are proposed.			

Lyndhurst Library			
Number of responses	Agree with proposal		Disagree
51	23 (45%)		28 (55%)
Feedback			
46% of those disagreeing wanted to keep the current opening hours, but did not give suggest alternative opening hours. Other feedback included requests for a late night opening (9). Lyndhurst Parish Council expressed concern about the proposed reduction in opening hours.			
Opening hours	Current	Original proposed change	Revised proposed change
Monday	9.30 – 1.00	10.00 – 1.00	Retain current opening hours
Tuesday	2.00 – 5.30	2.00 – 5.00	
Wednesday	9.30 – 1.00	10.00 – 1.00	
Thursday	Closed	Closed	
Friday	2.00 – 5.30	2.00 – 5.00	
Saturday	9.30 – 1.00	10.00 – 1.00	
Sunday	closed	closed	
Total hours	17.5	15	17.5
Comments			
The current opening hours will be retained, based on customer feedback and the increase in use of the library since its recent refurbishment co-located in the community centre in the heart of Lyndhurst. Also it is below the opening hours target for neighbourhood libraries.			

Milford on Sea Library – no change			
Number of responses			
45			
Feedback			
Aside from expressing pleasure that there will be no reduction in opening hours several of the comments received requested that the opening hours should be made more consistent as currently they are confusing. There were requests for longer opening hours and suggestions for using volunteers to increase hours. The response from the Parish Council supported the other comments received.			
Opening hours	Current	Original proposed change	Revised proposed change
Monday	2.30 – 5.30	No proposed changes	none
Tuesday	2.30 – 4.30		
Wednesday	10.00 – 12.30		
Thursday	Closed		
Friday	10.00 – 12.30		
Saturday	Closed		
Sunday	Closed		
Total hours	10	10	
Comments			
No changes as opening hours are already below the target for neighbourhood libraries. The request for more consistent opening hours will be addressed in future.			

New Milton Library			
Number of responses	Agree with proposal		Disagree
384	257 (67%)		127 (33%)
Feedback			
A majority agreed with the proposed changes. Of the disagrees, there was no consensus. 37 wanted to keep Wednesday mornings, 38 wanted to keep 2 late nights or one late night plus longer opening on Saturday. A range of alternative opening times were suggested to support both keeping Wednesday mornings and two late nights.			
Opening hours	Current	Original proposed change	Revised proposed change
Monday	9.30 – 5.30	9.00 – 5.00	none
Tuesday	9.30 – 7.00	9.00 – 5.00	
Wednesday	9.30 – 1.00	closed	
Thursday	9.30 – 7.00	9.00 – 7.00	
Friday	9.30 – 5.30	9.00 – 5.00	
Saturday	9.30 – 1.00	9.00 – 1.00	
Sunday	Closed	Closed	
Total hours	42	38	
Comments			
As 67% agreed with the change, the proposed alteration will go forward for approval.			

Ringwood Library			
Number of responses	Agree with proposal		Disagree
110	87 (79%)		23 (21%)
Feedback			
Of the disagrees 13 (56%) wanted later opening to 5:30. 10 suggested opening at 9:30 rather than 9.			
Opening hours	Current	Original proposed change	Revised proposed change
Monday	Closed	Closed	none
Tuesday	9.30 – 7.00	9.00 – 7.00	
Wednesday	9.00 – 5.30	9.00 – 5.00	
Thursday	9.00 – 5.30	9.00 – 5.00	
Friday	9.00 – 5.30	9.00 – 5.00	
Saturday	9.30 – 1.00	9.00 – 1.00	
Sunday	Closed	Closed	
Total hours	38.5	38	
Comments			
As 79% of the responses agreed with the change, the original proposed alteration will go forward for approval.			

Totton Library				
Number of responses	Agree with proposal		Disagree	
Original proposal: 115 Revised : 157	Original: 65 (57%) Revised: 54 (34%)		Original: 50 (43%) Revised: 103 (66%)	
Feedback				
<p>From original proposed change: the majority accepted. Of the disagrees 67% wanted to keep open on Wednesday morning, either by closing another half day or by opening later or closing earlier. Totton Town Council and a New Forest District Councillor expressed their concern over closing on Wednesday, because of the recently reintroduced market held on Wednesday morning.</p> <p>From revised change: The majority disagreed with the revised proposal. Of these 69% wanted to retain Saturday afternoon although statistically it is quieter than Wednesday morning and 51% wanted to keep the late night. 44 responses (43%) preferred the original proposed change.</p>				
Opening hours	Current	Original proposed change	Revised proposed change	Alternative proposed change
Monday	9 – 5	9 – 5	9.30 – 5.30	original
Tuesday	9 – 5	9 – 5	9.30 – 5.30	
Wednesday	9 – 1	Closed	9 – 1	
Thursday	9 – 7	9 – 7	9.30 – 5.30	
Friday	9 – 5	9 – 5	9.30 - 5.30	
Saturday	9 - 4	9 – 4	9 – 1	
Sunday	Closed	Closed	Closed	
Total hours	45	41	40	
Comments				
Totton Town Council has been informed of the feedback to the revised proposals and the plan to revert to the original proposals and take this forward for approval.				

Rushmoor District

Aldershot Library			
Number of responses	Agree with proposal		Disagree
88	56 (64%)		32 (36%)
Feedback			
Whilst the majority agreed to the proposed changes, all the disagreement centred around keeping open on Sunday. However there was no consensus on how to do this; suggestions included closing early on Saturday, closing another half day during the week, opening at 10 on week days and using volunteers. Rushmoor District Council expressed their concern over closing on Sundays.			
Opening hours	Current	Original proposed change	Revised proposed change
Monday	9.30 – 7.00	9.30 – 7.00	none
Tuesday	9.30 – 5.00	9.30 – 5.00	
Wednesday	9.30 – 5.00	9.30 – 5.00	
Thursday	9.30 – 7.00	9.30 – 7.00	
Friday	9.30 – 5.00	9.30 – 5.00	
Saturday	9.30 – 4.00	9.30 – 4.00	
Sunday	10.00- 2.00	Closed	
Total hours	52	48	
Comments			
As 64% of the responses agreed with the change and there was no clear alternative to achieving the savings the original proposed alteration will go forward for approval.			

Farnborough Library – no change			
Number of responses			
36			
Feedback			
Comments received expressed pleasure that there was no decrease in opening hours planned for Farnborough Library. There were also comments for and against the use of volunteers, requests for more late nights to 7 and a comment on the level of noise in the library.			
Opening hours	Current	Original proposed change	Revised proposed change
Monday	9.30 – 7.00	No proposed changes	none
Tuesday	9.30 – 6.00		
Wednesday	9.30 – 6.00		
Thursday	9.30 – 6.00		
Friday	9.30 – 7.00		
Saturday	9.30 – 5.00		
Sunday	Closed		
Total hours	52		
Comments			
Farnborough Library is designated as a key library and no changes to opening hours are proposed.			

Test Valley Borough

Andover Library – no change			
Number of responses			
14			
Feedback			
The majority of responses were pleased that there were no changes proposed. 2 responses suggested closing on Sunday which is statistically a busy session popular with families, others asked when the library would be open for at least 50 hours per week as it was designated a key library and asked for self service (our ambition in due course).			
Opening hours	Current	Original proposed change	Revised proposed change
Monday	9.30 – 5.00	No proposed changes	none
Tuesday	9.30 – 5.00		
Wednesday	9.00 – 1.00		
Thursday	9.30 – 7.00		
Friday	9.30 – 5.00		
Saturday	9.00 – 4.00		
Sunday	11.00 – 3.00		
Total hours	47		
Comments			
Andover Library is designated as a key library and no changes to opening hours are proposed.			

North Baddesley Library	
Number of responses	
36	
There is a separate consultation on possible closure for this library.	

Romsey Library			
Number of responses	Agree with proposal		Disagree
170	112 (66%)		58 (34%)
Feedback			
The majority agreed with the proposed changes. Of the disagrees 26% wanted to keep the Tuesday late night and 53% wanted to retain opening on Wednesday morning. Suggestions on how to do this varied from closing for a half day on a different day of the week to opening later or closing earlier.			
Opening hours	Current	Original proposed change	Revised proposed change
Monday	9.00 – 5.00	9.00 – 5.00	none
Tuesday	9.30 – 7.00	9.00 – 5.00	
Wednesday	9.00 – 1.00	closed	
Thursday	9.30 – 7.00	9.00 – 7.00	
Friday	9.00 – 5.00	9.00 – 5.00	
Saturday	9.00 – 4.00	9.00 – 4.00	
Sunday	Closed	Closed	
Total hours	46	41	
Comments			
As 66% of the responses agreed with the change, the original proposed alteration will go forward for approval, thereby rationalising the morning openings and closing at quieter times.			

Winchester City

Alresford Library			
Number of responses	Agree with proposal		Disagree
Original proposal: 152 Revised : 82	Original: 40 (26%) Revised: 75 (92%)	Original: 112 (74%) Revised: 6 (8%)	
Feedback			
<p>From original proposed change: 74% disagreed and of these disagrees 98% wanted to keep the late night on Friday. 83% of these put forward alternative proposals, with 43% of these suggesting opening later each morning. Other suggestions included opening two hours later on Friday or closing over lunchtime.</p> <p>From revised change: 92% agreed with the revised proposals. Of the 7 that disagreed three wanted at least one morning opening earlier than 10am.</p>			
Opening hours	Current	Original proposed change	Revised proposed change
Monday	9.30 – 1.00	9.30 – 1.00	10.00 – 1.00
Tuesday	2.00 – 5.00	2.00 – 5.00	2.00 – 5.00
Wednesday	Closed	Closed	Closed
Thursday	9.30 – 1.00	9.30 – 1.00	10.00 – 1.00
Friday	9.30 – 7.00	9.30 – 5.00	10.00 – 7.00
Saturday	9.30 – 1.00	9.30 – 1.00	10.00 – 1.00
Sunday	Closed	Closed	Closed
Total hours	23	21	21
Comments			
As 92% of the responses agreed with the revised proposed change, the revised proposed alteration will go forward for approval.			

Bishop's Waltham Library			
Number of responses	Agree with proposal	Disagree	
97	27 (28%)	70 (72%)	
Feedback			
The majority disagreed with the proposed changes and 90% of these wanted to keep some form of late night for workers in particular. 18 responses suggested alternative solutions and 7 of these suggested keeping the late night by opening at 10 or 2 on other days. This solution was also put forward by Bishop's Waltham Parish Council.			
Opening hours	Current	Original proposed change	Revised proposed change
Monday	Closed	Closed	Closed
Tuesday	1.00 – 7.00	1.00 – 5.00	2.00 – 7.00
Wednesday	9.30 – 5.00	9.30 – 5.00	10.00 – 5.00
Thursday	Closed	Closed	Closed
Friday	9.30 – 5.00	9.30 – 5.00	10.00 – 5.00
Saturday	9.30 – 1.00	9.30 – 1.00	9.30 – 1.00
Sunday	Closed	Closed	Closed
Total hours	24.5	22.5	22.5
Comments			
The revised proposed change will go forward for approval, based on feedback from customers and the Parish Council			

Stanmore Library	
Number of responses	
23	
There is a separate consultation on possible closure for this library.	

Winchester Discovery Centre			
Number of responses	Agree with proposal		Disagree
128	86 (67%)		42 (33%)
Feedback			
The majority of responses (67%) agreed with the proposed changes. Of the disagrees 46% wanted to retain longer opening hours on Sunday by reducing opening hours during the week. 6 customers wanted to close altogether on Sunday. 3 preferred 11 -3 Sunday opening and one wanted 10 – 2.			
Opening hours	Current	Original proposed change	Revised proposed change
Monday	9.00 – 7.00	9.00 – 7.00	9.00 – 7.00
Tuesday	9.00 – 7.00	9.00 – 7.00	9.00 – 7.00
Wednesday	9.00 – 7.00	9.00 – 7.00	9.00 – 7.00
Thursday	9.00 – 7.00	9.00 – 7.00	9.00 – 7.00
Friday	9.00 – 7.00	9.00 – 7.00	9.00 – 7.00
Saturday	9.00 – 5.00	9.00 – 5.00	9.00 – 5.00
Sunday	10.00 – 4.00	12.00 – 4.00	11.00 – 3.00
Total hours	64	62	62
Comments			
As the majority of responses agreed to the reduction in opening hours on Sunday the proposal to reduce the hours on Sunday will go forward for approval. However based on staff feedback the hours will be 11 – 3 on Sunday.			