

Proposed revisions to the Service Priority Targets

Proposed Priority targets

People

Our responsibility is to save lives and to reduce injuries and harm that fires and other incidents cause.

We will:

Continue to reduce the number of people killed in fires;

Reduce the number of people injured in fires by at least 28% by March 2015;

Respond quickly to all emergencies with the appropriate resources;

Work with partner agencies to further reduce the number of people killed and seriously injured on our roads;

Achieve 'excellent' status under the Fire Service Equality Improvement Framework by 2013 to show our commitment to understanding the needs of the wide-ranging communities we serve.

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Property

We will promote ways to make all types of property safer and respond effectively if an incident occurs.

We will:

Reduce the number of fires in buildings by at least 19% by March 2015;

Reduce the number of fires started deliberately by at least 27% by March 2015;

Provide support, fire safety advice and business continuity guidance to businesses;

Check fire-safety standards in buildings more likely to have a fire. Take the most appropriate action to align with 'better regulation' and improve safety;

Promote the use of automatic sprinkler systems in premises that are identified as high risk;

Respond to 80% of critical fires (usually involving risk to life or property) within 8 minutes.

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Community

We will involve our partners and communities in shaping and delivering our service

We will:

Work more closely with our communities so that what they tell us can inform and influence our planning and decision making;

Inspire and encourage more people from all communities to work with us;

Be open and transparent to enable our communities to shape and scrutinise the service;

Work with our communities to make sure that we are better prepared to deal with major threats and emergencies together.

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Environment

We are determined to reduce the effect of fires and other emergency incidents on the environment, as well as reducing our own carbon footprint.

We will:

Report on the progress we make to reduce the effect fires and other incidents have on the environment;

Publish a five year carbon management plan in 2012. This will show how we will reduce our carbon footprint;

Introduce our environmental management system and publish core documentation on our website by March 2013. We will do this to prepare for independent accreditation, such as to the International Standard Organisation (ISO) 14001.

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Resources

We will prepare the Service to face future challenges with confidence

We will:

Work collectively to develop a culture where all our employees can feel included;

Actively encourage innovation and Service improvement;

Develop and improve our operational effectiveness;

Continue to match our resources to risk in order to achieve further efficiencies;

Continue to address the financial challenges facing us;

Invest in opportunities to gain long term benefits;

Improve the way people work, and the use of physical assets and information, so that the Service achieves its objectives;

Replace our emergency mobilising system with one that networks with other Fire and Rescue Services to improve resilience and efficiency.