

# Youth Support Services

## The future of Youth Support Services in Hampshire

The County Council's Children's Services Department is proposing some important changes to the services we provide for young people in Hampshire. We want to hear your views on the proposals and have launched a public consultation, which will be open for three months from 6 April to 5 July 2011.

Anyone can respond to the consultation, but we are especially seeking feedback from staff, the voluntary sector, schools and colleges and, most importantly, young people and other residents.

### Why we are making changes to Youth Support Services (YSS)

There are three main reasons for the proposed changes:

1. **Changes to the law**

We need to review some services due to changes in the law. The new Education Act will change the responsibility for providing careers advice and guidance to school and college pupils. This is currently provided by Children's Services through Connexions teams, which form part of our Youth Support Services. However, from April 2012 schools and colleges will be responsible for providing independent careers advice and guidance for their pupils, instead of it being provided for them by the Local Authority.

2. **Savings**

The County Council is having to make large savings to reduce spending. We have already made significant savings and have to save a further £20 million a year from April 2012, in line with government funding. We have no choice on that. We have also agreed that we must protect, as far as we can, services for the most vulnerable children, (such as child protection and services for disabled children). This limits where we can look to find savings. We are, therefore, planning to make savings of £4 million from Youth Support Services. If we do not make this budget reduction, the money still has to come from elsewhere in Children's Services – you may wish to comment on this.

[www.youthtube.hants.gov.uk](http://www.youthtube.hants.gov.uk)



### 3. ***The Big Society***\*

Finally, we want to consider new and innovative ways of working that are in line with central government's *Big Society* policy and provide a better role for the voluntary sector in Hampshire. We have successful experience of working with the voluntary sector to deliver youth projects. In the future, the voluntary sector will have access to funding that we do not and we want to support them to deliver youth provision based on local need. We know that for some services, local understanding will support better decision-making about those services.

## **Some key facts and figures about Youth Support Services**

- The age range for Youth Support Services is currently from 13 – 19 (up to 25 for young people with disabilities). This will be extended to 11 – 19 (still up to 25 for young people with disabilities).
- Currently Youth Support Services are provided through:
  - youth workers, who deliver youth projects and services in the community and provide support to young people through youth clubs and drop-in centres
  - Connexions Personal Advisers who deliver information, advice and guidance in schools, colleges and community venues
  - approximately 250 members of staff (full-time equivalent (FTE)) working in our Youth Support Services. Approximately 100 are engaged in youth work and 150 are delivering Connexions services.

## **What we want to protect**

We want to make sure that the savings that we have to make have as little effect as possible on the work we do with young people, particularly those who need services the most. To achieve this, we are proposing an approach that would:

- develop a careers advice service to sell to schools and colleges, that builds upon the excellent work and reputation of our Connexions teams
- protect services for those young people most in need by continuing to provide targeted services for them, through referral to the Children's Services Department
- see us working closely with the voluntary sector to ensure there are still a range of community-based services for young people.

\*Big Society – “to create a climate that empowers local people and communities, building a big society that will ‘take power away from the politicians and give it to people’.”

## The changes we are proposing

To maximise the funding available, we are proposing a model of Youth Support Services in Hampshire with three main strands:

### 1. **An independent careers advice and guidance service**

We would offer an independent careers advice and guidance service that schools and colleges could purchase from us. All schools and colleges will have to provide independent careers guidance but can choose which organisation to purchase this from.

Although we are no longer required to provide this service, our research shows us that schools and colleges view us as a trusted and high quality provider and would consider buying it from us. Where necessary, schools would also be able to buy additional time and services that secure personal development, or alternative curriculum programmes for young people who may need this.

At this stage, it is proposed that there would be approximately 40 - 45 (FTE) members of staff to deliver this service.

### 2. **Targeted youth support services**

Provide targeted youth support services through our Children's Services Department, which would offer support to the most vulnerable young people in Hampshire. This would include young people:

- at risk of homelessness or involvement in crime
- at risk of teenage pregnancy
- with poor mental health
- in care
- who are care leavers
- with special needs; and
- not in employment or education and training (NEET).

It is proposed that there would be approximately 60 (FTE) members of staff to meet this level of need. This would include a *Personal Adviser* role for every young person in care over the age of 16. We would also provide a small team of specialist staff to support the education of extremely vulnerable young people who have very complex disabilities.

### 3. **Deliver local youth projects and services through the voluntary sector**

We are proposing to make up to £2 million available to the voluntary sector to deliver local youth projects.

We would work closely with the voluntary sector and provide them with funding to deliver local youth projects and services on our behalf. We would plan this with our established Local Children's Partnerships\*\* to ensure that we understand the types of projects that are needed and likely to be effective in each local area.

Decisions on how this money would be allocated would only be made after further discussions with Local Children's Partnerships about which projects and services are priorities to be delivered in the community.

As the voluntary sector are already a successful provider of youth provision, we know they can deliver this just as well as the County Council.

We would employ Community Development Workers to support new and existing voluntary, youth, community and faith groups to offer youth projects. They would not directly deliver youth services, but work within communities to develop the provision of youth work in local areas.

### How staff will be affected

The proposed changes to Youth Support Services would ensure there were enough staff to deliver services to young people most in need and to provide a high-quality independent careers advice and guidance services to school and colleges who wished to buy it.

We are proposing that there would be, approximately, the following numbers of staff:

- independent careers advice and guidance services: 40 - 45 (FTE)
- targeted youth support services: 56 - 60 (FTE)
- Community Development Workers: 12 – 16 (FTE)
- Specialist careers guidance staff: 5 (FTE)

Management positions have already been reduced and the current Youth Support Team Managers would oversee the delivery of the above services in their local areas.

When we have completed this consultation and are clear on the way forward, we will be briefing staff and ensuring they are clear on the implications of the changes for them. There are currently more staff than there is funding for in the future but there may be opportunities to transfer to voluntary organisations. All staff would be entitled for redundancy or redeployment if they no longer have a job.

\*\*Local Children's Partnerships are the local delivery arm of Hampshire Children's Trust, a partnership of organisations working to make Hampshire a better place for children and young people. Membership includes senior people from schools, Children's Services, district councils, the voluntary sector and other organisations that work for children in a local area. They plan the delivery of services based on local need.

## We want your views

We want to hear your views on our ideas for reshaping Youth Support Services in Hampshire, to ensure that future services meet changes to the law, make the required savings and are delivered in line with the principles of the *Big Society*.

All feedback will be carefully considered and will inform final decisions about the future shape of Youth Support Services in Hampshire.

The consultation will end on **Wednesday 6 July 2011**. To tell us what you think, you can:

- fill in the response form online at:  
[www.hants.gov.uk/yss-consultation-2011](http://www.hants.gov.uk/yss-consultation-2011)

- complete the attached form and post to:

Youth Support Services Consultation  
Hampshire County Council  
Communications Team  
Room 10  
Elizabeth II Court South  
Winchester  
SO23 8UJ

- email your feedback to us at: [youth.info@hants.gov.uk](mailto:youth.info@hants.gov.uk).

If you would like this document in a different language, large print or audio, please contact Youth Support Services on 01962 845381.



# The future of Youth Support Services in Hampshire

## Response form

1) Do you think that what we have outlined in this document is the best way to efficiently use our available resources for young people in Hampshire?

Yes

No

Unsure

**Comment:**

2) Do you agree with our proposal for providing targeted Youth Support Services?

Yes

No

Unsure

**Comment:**

3) Which groups of vulnerable young people do you think targeted Youth Support Services should prioritise? Please select three.

Young people:

- at risk of homelessness or involvement in crime
- at risk of teenage pregnancy
- with poor mental health
- who are care leavers
- in care
- with special needs; and
- not in employment or education and training (NEET)
- Other (please specify)

**Comment:**

4) Do you think Local Children's Partnerships are the right place to decide how we spend our available resource?

Yes       No       Unsure

**Comment:**

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5) How should Local Children's Partnerships decide which youth provision should receive funding?

**Comment:**

6) Do you agree with the proposal to employ Community Development Workers, whose role will be to help and support local community groups to develop youth work in their local area, or could this resource be used in better ways?

Yes

No

Unsure

**Comment:**

7) Do you consider the County Council to be a good provider of independent careers guidance, that schools and colleges would buy for their pupils?

Yes

No

Unsure

**Comment:**

8) Would personal development work (work to enable young people to manage their lives now and to develop the skills to manage their lives in the future) be welcomed as an additional service that schools and colleges could buy?

Yes

No

Unsure

**Comment:**

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9) Do you have any other comments or ideas about how we could make the necessary savings?

**Comment:**

10) We would also welcome any other comments you may have about how we could secure the best services for young people in Hampshire.

**Comment:**

**Questionnaire**

**Hampshire Careers Information, Advice and Guidance and Personal Development Support Services**

Name of Establishment: \_\_\_\_\_

1. Do you have any comments on the provisional costings set by Hampshire?

Yes / No

Comment:

2. Would the banding enable your establishment to make an informed choice?

Yes / No

Comment:

3. Would establishments welcome a clear branding of the sold service?

Yes / No

Comment:

Suggestions for brand name:

4. Would establishments welcome the opportunity to be involved in the selection of the adviser to their pupils?

Yes / No

Comment:

5. Hampshire will develop a Quality Assurance Framework. Would establishments prepare to be involved in a feedback mechanism to ensure quality of service?

Yes / No

Comment:

Suggestion on how the establishment could be involved:

6. Recent Government guidance (DFE letter dated 14<sup>th</sup> April) outlines that the responsibility to ensure independent careers advice and guidance for pupils switches from local authorities to schools in September 2012. This has changed the date from the previously indicated April 2012.

We are currently consulting with schools and colleges on the future shape for a sold Hampshire Careers guidance service which can be purchased from the date now specified as being September 2012.

The remodelling of the Careers Service still needs to be achieved by September 2011 because it is intertwined within the Integrated Youth Support services and these need to be reshaped in order for the local authority to manage within available budgets for 2011/12 and beyond.

We believe that we can fulfil our statutory duties by providing a bronze service (as set out in the consultation document) for all schools from September 2011 to August 2012.

However, we acknowledge that many schools may wish to have a more substantial service for this period. Therefore we wish to know whether:-

1) Your school would wish to buy in additional services (silver, silver+ etc) for this period.

Yes / No

2) Your preference is that the local authority should seek to negotiate funding for a higher level of service for all schools via schools forum.

Yes / No

3) Your preference is to receive the bronze level service.

Yes / No

Notes:

Full Year CAG 43.5 =c1.6m

Bronze only cost c£750k

7. Based on the banding and costing what would your establishment estimate you would want to purchase from Hampshire in addition to the statutory requirement that HCC will deliver until August 2012?

Days per week Careers Guidance \_\_\_\_\_

Days per week Personal Development \_\_\_\_\_

## **The future provision of Careers Guidance and Personal Development to Hampshire's Educational Establishments**

I recently sent out a questionnaire to all secondary and post-16 educational establishments asking for your views on the current and future provision of careers guidance and personal development. We feel it is important to advise on the feedback received and to outline the next steps. This letter is, of necessity, somewhat detailed, however it was felt that it is important that we update headteachers with as much information as possible at this critical point.

### **Responses from the questionnaire**

Although the percentage return on the questionnaire was low we did receive some consistent messages that will enable us to progress and plan for the future delivery model. The following points summarise the feedback:

- The costs quoted (£261 per day ) were seen as high.
- The banding proposals were generally understood and welcomed however establishments would welcome an individual discussion to tailor the service to specific needs.
- A clear branding of the service would be welcomed but the key issue is that the brand must be seen by young people as a clear indication of how the service can assist them in their choices.
- All establishments wanted to be assured that the individual practitioners were excellent within their role and would want re-assurance of their involvement at some level in the decision as to who works with their establishment.
- All establishments would want a quality assurance mechanism that reviewed the service and ensured continued excellence.

### **Local authority provision until September 2012**

During the process of the consultation the Department for Education changed the timings for the move of statutory responsibility to schools from the local authority. Thus, the statutory requirement for schools to secure independent careers guidance moves from the previously notified date of April 2012 to September 2012.

This change created a further challenge to the local authority in securing a statutory service from April 2012 to September 2012 as budgets had been set based on the April date. In order to deliver a reasonable level of service for the whole of this period we intend to approach Schools Forum to ask them to consider supporting the service with additional funding.

Currently Hampshire provides a significant service to all establishments that goes well beyond the statutory requirement and in some cases the service provides 5 days per week provision. We are keen to provide a service that continues to go beyond the bare minimum statutory requirement up until September 2012 in order that the best interests of the children of Hampshire are met..

We are proposing that this will equate to an average of two days per week careers guidance for every establishment (called the 'silver' service in the original questionnaire). Hampshire will be unable to provide a personal development service free of charge from

September 2011, however we would be keen to enter into further discussions on a school by school basis. Clearly, depending on need, and in consultation with local consortia, we would be flexible around the allocation of the careers guidance resource as some establishments may require more of the resource than others..

### **What the service provides**

It is important at this stage to be clear about what exactly a careers guidance service and a personal development service provides

#### **i) Careers Guidance**

- One to one Careers Guidance interviews to students identified by the school/college including an action plan for the young person, with follow up and research work as needed
- Promotion of the service available and input to tutor groups and assemblies to support Careers Education and Guidance in the establishment
- Attendance and input at Options evenings, Information and Parents evenings as requested
- Small group information and advice sessions
- Results and enrolment support to students
- Work with the schools to support positive progression plans for students in Year 11
- Other IAG services by negotiation

#### **ii) Personal Development**

- Targeted one to one support to students by referral from the school/college, on issues such as: bereavement; anger management; self esteem; family relationships; emotional and sexual health; self harm; housing and substance misuse
- Small group work for six to eight young people on personal development themes
- Brokering access to specialist services as needed by individual young people

Hampshire's Youth Support Service teams will be continuing to deliver the statutory responsibility to oversee the transition for young people with Statements of SEN, including the completion of S139a Moving On plans.

### **Developing a sold service**

Hampshire is committed to working with our partners to continue to secure an independent careers guidance service available for all establishments to purchase beyond September 2012. We would also wish to provide personal development work where this is required. This service would be a purchased service as the statutory responsibility to provide the services moves to schools and colleges from September 2012..

If we are to be successful in developing such a service then it is well understood that we need to provide an excellent quality service at a reasonable price that is flexible to local need and encompasses all the points raised within the recent consultation. The important issue for Hampshire is to be in a position to retain our excellent staff and continue to provide the staff with their full learning and development needs.

We recognise that costs are a real issue and we are committed to seek ways to try to bring these costs down and be competitive in price. We are also extremely confident that we can provide a high quality service.

### **Your help needed**

In order to continue to provide a service up until September 2012, we intend to retain approximately 43 careers guidance staff to provide the two days per week service outlined above. During the summer, in order to secure the necessary savings, we will be embarking on the process to select these 43 staff and will then release the remainder. From September we will no longer have the capacity to deliver services beyond those stated above or which have been individually negotiated with you or with a group of schools/colleges. It is therefore crucial that we know at this stage if you wish to purchase additional services beyond the average two days per week (silver) careers guidance for the academic year 2011/12.

We are also very keen to understand from you whether you would like to secure a service from Hampshire post-September 2012 subject to the costings being acceptable. At this stage we acknowledge the answer to this second question will be subject to final agreed costings.

Please could you therefore fill in the short form overleaf within the context of the information shared in this briefing note.

Thank you very much for your assistance..

Yours sincerely,

Steve Handforth  
Area Director  
Western Area  
Hampshire Children's Services Department

Name of School/College \_\_\_\_\_

1. Would you wish to purchase a service from September 2011 to September 2012 beyond the 'silver' provision that will be provided to you from Hampshire Children's Services Department,?

Yes

No

If Yes:

Additional days Careers Guidance \_\_\_\_\_

Additional days Personal Development \_\_\_\_\_

2. Would you, subject to an acceptable pricing structure being available, wish to secure services from Hampshire from September 2012?

Yes

No

We do accept that until a revised price is available the actual amount, if any, is difficult to forecast however if your answer is yes please state how much you may purchase. This will assist us with workforce planning, it doesn't commit you to anything, and of course we will revisit this question with you during the early part of the next academic year.

If Yes:

Number of days Career Guidance \_\_\_\_\_

Number of days Personal Development \_\_\_\_\_

Please return by 20 June 2011 to:

[Sharon.Davies@hants.gov.uk](mailto:Sharon.Davies@hants.gov.uk)

Or post to..  
Sharon Davies  
Totton Youth Centre  
Testwood Lane  
Totton  
SO40 3ZW

Tel No. 02380 866203

Table showing response rates to each question (Young people)

Question	Total Responses for Question	Total Number of Yes Responses	%	Total Number of No Responses	%	Total Number of Unsure Responses	%
1. Do you think the proposals would be the best use of available funding to support young people in Hampshire?	228	24	11%	162	71%	42	18%
2. Do you agree with our proposal to provide targeted Youth Support Services?	217	61	28%	140	65%	16	7%
3. This question required a more detailed response. See Appendix.....							
4. Do you think Local Childrens Partnerships are the right groups of people to decide where we spend our funding?	196	53	27%	72	37%	71	36%
5. This question does not have a yes / no answer							
6. Do you agree with our idea to have Community Development Workers, who would support local voluntary groups to develop youth projects and services in local areas?	197	99	50%	59	30%	39	20%
7. Do you think the County Council provides a good careers advice service (known as Connexions – which you may currently access through your school, college or a community venue) that you would want your school or college to buy in the future?	199	130	65%	46	23%	23	12%
8. Do you think personal development work (work to enable young people to manage their lives now and to develop the skills to manage their lives in the future) should be available as a service for schools and colleges to buy from us?	211	128	61%	49	23%	34	16%
9. This question does not have a yes/no answer							
10. This question does not have a yes/no answer							

Table showing response to question 3 (Young people)

<b>Question 3</b>		
<b>Which groups of vulnerable young people do you think should be most important? Please select three:</b>	<b>Total returns 185</b>	<b>Priority</b>
1. Young people at risk of homelessness or involvement in crime	98	3
2. Young people at risk of teenage pregnancy	39	6
3. Young people with poor mental health	77	4
4. Young people who are care leavers	27	9
5. Young people who are in care	53	5
6. Young people with special needs	107	2
7. Young people not in employment, education or training (NEET)	36	7
8. Other (Please specify)		
LGBT	28	8
Everyone / All	116	1
Misbehaving teens	3	12
Minority Ethnic groups	13	11
Young Carers	13	11
Bereaved	13	11
Those with addictions	13	11
Those that live with abuse	16	10
The seven strands in the Equalities act		Youth group

Table showing response rates to each question (Individual adults)

Question	Total Responses for Question	Total Number of Yes Responses	%	Total Number of No Responses	%	Total Number of Unsure Responses	%
1. Do you think the proposals would be the best use of available funding to support young people in Hampshire?	53	12	24%	22	41%	19	35%
2. Do you agree with our proposal to provide targeted Youth Support Services?	52	20	39%	20	39%	12	22%
3. This question required a more detailed response. See Appendix.....							
4. Do you think Local Childrens Partnerships are the right groups of people to decide where we spend our funding?	51	17	33%	11	22%	23	45%
5. This question does not have a yes / no answer							
6. Do you agree with our idea to have Community Development Workers, who would support local voluntary groups to develop youth projects and services in local areas?	53	22	41%	16	30%	15	29%
7. Do you think the County Council provides a good careers advice service (known as Connexions – which you may currently access through your school, college or a community venue) that you would want your school or college to buy in the future?	51	18	36%	12	24%	21	40%
8. Do you think personal development work (work to enable young people to manage their lives now and to develop the skills to manage their lives in the future) should be available as a service for schools and colleges to buy from us?	50	26	52%	13	26%	11	22%
9. This question does not have a yes / no answer							
10. This question does not have a yes/no answer							

Table showing response to question 3 (Individual adults)

Question 3 Which groups of vulnerable young people do you think should be most important? Please select three:	Total returns 40	Priority
1. Young people at risk of homelessness or involvement in crime	18	3
2. Young people at risk of teenage pregnancy	7	8
3. Young people with poor mental health	22	2
4. Young people who are care leavers	14	5
5. Young people who are in care	14	5
6. Young people with special needs	26	1
7. Young people not in employment, education or training (NEET)	18	3
8. Other (Please specify) All / Every young person Support for service families Young Carers	14 1 1	5 9 9

Table showing response rates to each question (Practitioners)

Question	Total Responses for Question	Total Number of Yes Responses	%	Total Number of No Responses	%	Total Number of Unsure Responses	%
1. Do you think the proposals would be the best use of available funding to support young people in Hampshire?	37	8	22%	17	46%	12	32%
2. Do you agree with our proposal to provide targeted Youth Support Services?	36	9	25%	18	50%	9	25%
3. This question required a more detailed response. See Appendix.....							
4. Do you think Local Childrens Partnerships are the right groups of people to decide where we spend our funding?	37	13	35%	7	19%	17	46%
5. This question does not have a yes / no answer							
6. Do you agree with our idea to have Community Development Workers, who would support local voluntary groups to develop youth projects and services in local areas?	37	24	65%	6	16%	7	19%
7. Do you think the County Council provides a good careers advice service (known as Connexions – which you may currently access through your school, college or a community venue) that you would want your school or college to buy in the future?	37	19	52%	2	5%	16	43%
8. Do you think personal development work (work to enable young people to manage their lives now and to develop the skills to manage their lives in the future) should be available as a service for schools and colleges to buy from us?	32	21	65%			11	35%
9. This question does not have a yes / no answer							
10. This question does not have a yes/no answer							

Table showing response to question 3 (Practitioners)

Question 3 Which groups of vulnerable young people do you think should be most important? Please select three:	Total returns 45	Priority
1. Young people at risk of homelessness or involvement in crime	13	1
2. Young people at risk of teenage pregnancy	3	9
3. Young people with poor mental health	9	4
4. Young people who are care leavers	9	4
5. Young people who are in care	1	11
6. Young people with special needs	8	6
7. Young people not in employment, education or training (NEET)	10	3
8. Other (Please specify)		
Every / all young people	15	1
Those impacted by domestic violence	5	7
Those who abuse substances	4	8
Those in need of bereavement counselling	1	11
Any serious issue preventing a young person from functioning properly	1	11
Those who are excluded and can benefit from youth work intervention	2	10
Young carers	1	11

Table showing response rates to each question (Agencies)

Question	Total Responses for Question	Total Number of Yes Responses	%	Total Number of No Responses	%	Total Number of Unsure Responses	%
1. Do you think the proposals would be the best use of available funding to support young people in Hampshire?	55	10	18%	26	47%	19	35%
2. Do you agree with our proposal to provide targeted Youth Support Services?	55	20	36%	23	42%	12	22%
3. This question required a more detailed response. See Appendix.....							
4. Do you think Local Childrens Partnerships are the right groups of people to decide where we spend our funding?	52	24	46%	10	19%	18	35%
5. This question does not have a yes / no answer							
6. Do you agree with our idea to have Community Development Workers, who would support local voluntary groups to develop youth projects and services in local areas?	55	21	39%	14	25%	20	36%
7. Do you think the County Council provides a good careers advice service (known as Connexions – which you may currently access through your school, college or a community venue) that you would want your school or college to buy in the future?	53	22	41%	7	13%	24	45%
8. Do you think personal development work (work to enable young people to manage their lives now and to develop the skills to manage their lives in the future) should be available as a service for schools and colleges to buy from us?	49	25	51%	8	16%	16	33%
9. This question does not have a yes / no answer							
10. This question does not have a yes/no answer							

Table showing response to question 3 (Agencies)

<b>Question 3</b> <b>Which groups of vulnerable young people do you think should be most important? Please select three:</b>	<b>Total returns 41</b>	<b>Priority</b>
1. Young people at risk of homelessness or involvement in crime	23	1
2. Young people at risk of teenage pregnancy	10	7
3. Young people with poor mental health	22	2
4. Young people who are care leavers	14	5
5. Young people who are in care	7	8
6. Young people with special needs	13	6
7. Young people not in employment, education or training (NEET)	17	3
8. Other (Please specify) <ul style="list-style-type: none"> <li>Every / All young people</li> <li>Those who are adopted</li> <li>Those who live with abuse / in chaotic homes</li> <li>Align to local priorities</li> <li>Health sector data</li> <li>Substance mis-users</li> </ul>	16 1 5 1 1 1	4 10 9 10 10 10

Table showing response rates to each question (Schools / Education establishments)

Question	Total Responses for Question	Total Number of Yes Responses	%	Total Number of No Responses	%	
1. Do you have any comments on the provisional costing set by Hampshire?	17	16	94%	1	6%	15 considered costs too high, one that they were reasonable
2. Would the banding enable your establishment to make an informed choice?	16	13	82%	3	18%	Majority required more information / detail
3. Would establishments welcome a clear branding of the sold service	15	11	73%	4	27%	Enabled recognition, clarity and credibility
4. Would establishments welcome the opportunity to be involved in the selection of the adviser to their pupils?	17	17	100%			Delivery depends on this relationship; If establishment paying should be involved in choice
5. Hampshire will develop a Quality Assurance Framework. Would establishments prepare to be involved in a feedback mechanism to ensure quality of service?	17	17	100%			Via Service level agreement, or similar. Surveys or interviews
6. Following government led changes to the date on which responsibility for the delivery of careers guidance for pupils would switch from local authorities to schools, supplementary questions were asked to question 6. We wish to know						
<ul style="list-style-type: none"> <li>Your school would wish to buy additional services for the period April to September 2012</li> </ul>	13	8		5		
<ul style="list-style-type: none"> <li>Your preference is that the local authority should seek to negotiate funding for a higher level of service for all schools via schools forum</li> </ul>	7	5		2		
<ul style="list-style-type: none"> <li>Your preference is to receive the bronze level service</li> </ul>	10	8		2		Costs too high

Question	Total Responses for Question	Total Number of Yes Responses	%	Total Number of No Responses	%	
7. Based on the banding and costing what would your establishment estimate you would want to purchase from Hampshire in addition to the statutory requirement that HCC will deliver until August 2012		5		5		A possible total 4 days additional PD work may be purchased and a further 5 days CG work
In June 2012, two additional questions were asked of schools which received the following responses (Attracting responses from an additional 15 establishments)						
8. Would you wish to purchase a service from September 2011 to September 2012 beyond the 'silver' provision that will be provided to you from Hampshire Children's Services Department?	23	5		18		A possible total 6 days additional PD work may be purchased.
9. Would you, subject to an acceptable pricing structure being available, wish to secure services from Hampshire from September 2012	23	10		10		The remaining 3 were unsure A total of 18 days CG work, and 10 days PD work were indicated as purchases

## Suggestions for LCP decision making

Group	Suggestion	Number of respondents making suggestion
<b>Young people</b>	Young people should be asked	134
	Investigation should take place	35
	Bids and presentations with votes	31
	Parents should be asked	9
	Youth workers should be involved	11
	Special needs should be spent on first	6
	They should not, as they are not elected and its not democratic	2
	They should target the most vulnerable	2
	They need to understand or ask about issues facing LGBT young people	
<b>Practitioners</b>	Needs assessment	
	As locally as possible, town or parish council level	
	Set priorities, such as those that provide learning opportunities new opportunities, volunteering,,,,,,,,,	
	Projects with professional staff	
	Past history of agency and merit	
	Young people should be asked	
	Liaison with year heads, not head teachers	
	Ensure its not about box ticking, either to get the money, or evaluate the project	
	Concern as to whether the voluntary sector is ready and willing to pick up the range of work with challenging teenagers	
	Concern that LCP's are not mature enough, or have sufficient perspective	
<b>Agencies</b>	They need to include many more representatives from the voluntary sector and young people, in order for the decision making to be fair	
	All projects working with young people should receive funding	
	Needs assessment	
	Bidding or tendering with guidelines / protocols	
	A robust, and clear action plan with planned outcomes	
	Service users (Young people) should be at the heart of decisions	
	Voting	
	Apply social return on investment criteria	
	Strong evidential base for decision making that is open and transparent	
	Need greater involvement of LCP, and more scope for local determination of priorities	
	Will need a framework and logistical support from Hampshire County Council	
	Concern that LCP are not sufficiently developed / have the capacity to deliver	
<b>Adults</b>	Assessment	
	Involve young people	
	Bids	
	Consultation	
	Review on merit, but HCC has to listen	

	Weighting for minority groups	
	The community should decide	
	More involvement of parents	
	Parents should influence	
	Inclusive talks with community and parish/town councils to investigate and audit need	
	If provision were to merge, there would be less need for cuts	

## Alternative suggestions to make the savings (including number of responses)

Group	Suggestion	Number of respondents making suggestion
Young people	Politicians should receive less pay, and rid of big houses and flash cars	32
	Money given to be banks should be recouped and used for young people's services	22
	The middle east should be left to fight its own battles	21
	Money should not be spent on parks, bandstands, statues or decorations	16
	Posh, and/or boring buildings should to	9
	You should fund raise	7
	Less should be spent on roads, CCTV and traffic cops	6
	HCC magazines should be got rid of	2
	Salaries should be cut	3
	TV's in schools should go	1
	We need more information about everything to make suggestions	4
	Get the money from celebs who are paid too much, (Footballers)	1
	Increase social responsibility of business	13
Practitioners	Salaries should be cut	4
	Joint use of all facilities	2
	Cost of a workers employment is £1400, they had prevented the imprisonment of four young men this year, cost of imprisonment being £400,000. Therefore present delivery is a saving	1
	Stop spending on stationary, make people provide their own	1
	Use the reimbursement for government for the February tax freeze to provide the present service	2
	Look at long term savings, and continue present delivery	6
	Reduce the number of meetings staff are expected to attend	2
Agencies	More partnership working would reduce costs	2
	Make pregnant girls stay at home. Increases parental responsibility, and reduces state costs.	1
	Cut salaries at the top, including councillors	6
	Reconsider the money earmarked for LCP's and use to directly employ youth workers, as their projects have clearly demonstrated good outcomes.	1
	Sell property owned by the County council	1
	Reduce media and press budgets	1
	Do not proceed with any cuts, County Council to be supported to use its reserves to provide services for young people	2
	Proposals undermine and devalue current national arguments and campaigns	1
	More flexibility could generate savings	1
	Ensure a clear relationship between the Out of County team, and the District teams	1

	Sell youth work to raise funds, many organisations want youth work	1
	Structure the LDD work in two teams (East and West) with Team Leaders who have a full understanding of LDD needs	1
<b>Adults</b>	Reduce payments to salaries, bonus payments, and for politicians	4
	Cut back over seas aid	2
	Leave the EU	1
	Set up a meaningful dialogue with the voluntary sector, stop the red tape, and let them do what they are good at – supporting young people	1
	Deport all non British people	1
	Reduce costly mileage claims by basing staff differently	1
	Cut services that are not needed so much	1

## Alternative proposals for service delivery (including number of responses)

Group	Suggestion	Number of respondents making suggestion
<b>Young people</b>	We need more youth workers and activities	1
	Youth Clubs should be kept	13
	Young people with special needs have less social life than others, so the clubs are really important to their development	16
	Consistency is really important to those with special needs	17
	I have mental health problems, and its good to see people at night. Please make services available outside normal work hours	1
	Do more detached work its cheaper	2
	Stop rewarding bad people	1
	Could Community Development Facilitators, provide specialist knowledge within the county structure	6
	Big mistake to loose careers advice, its about making such an important step.	
	Need LGBT provision, could be hubs as now in Fareham and Gosport, Winchester, Basingstoke. Young people concerned about providers hidden agenda, ie LGBT need "treatment" to make them straight	6
<b>Practitioners</b>	Work with special needs young people needs protecting	2
	Expand voluntary sector work	2
	Safety net meetings are a good model	2
	Information based support posts are necessary	2
	Services to be of the highest professional standard not diluted across an impossible volume	1
	Need a central post to avoid local variable quality, and take responsibility for long term direction	1
	Concern that YSS team becoming a care leavers team	1
	Community Development Facilitators could support youth councils, in their engagement/interface with LCP's	
<b>Agencies</b>	HCC to provide an infrastructure of buildings and IT to enable voluntary sector delivery	
	Expand the present service given the present difficult times, particularly for young people	7
	Better training for work with young people who have special needs	1
	Develop a youth offer that includes counselling and early intervention/prevention services	2
	Hythe and Dibden parish council are fantastic, and should be visited as they are a good pattern to follow	1
	Need to break the cycle of teenage motherhood as its getting worse in Rushmoor	1
	Young people need more support for their mental health	4
	Should offer a variety of learning experiences, including practical and outdoor education	1
	Voluntary sector should be enabled to deliver to vulnerable groups in generic settings that do not stigmatize	2
	Better to provide more open access services, in targeted areas and commission specialist services	2

	Dominance of social care concerns flies in the face of the values and ethos of pro-active youth work	1
	Concern that weight of work on a day to day basis will overwhelm services	1
	Threshold for intervention too high, funds for commissioning too low	1
	Need community based settings for 16 – 19 year olds	2
	Cllr. Perry's decision to be delayed until September, as fewer staff will be absent	1
	A range of agencies offered support to develop, or deliver from the Voluntary sector including CFNF; Motiv8; Rowner Community Trust; and Housing Associations	7
	Put young people first and look at preferred outcomes for them, work backwards to ensure services from all sectors are in place	1
<b>Adults</b>	Change the culture of local government. Staff should care, about giving service every minute of every day and not stop until the work is done. Then we would be efficient and cost effective	1
	Enhance those doing youth work now, starting with South Hampshire Autism group	3
	Special needs young people need consistency and stability,	2
	Too much youth work delivered by ACSO's	1
	Youth work should start with schools years 6 and 7	1
	Our most complex young people need care options not careers advice	1
	More not fewer services so that young people can thrive and take as full a part as possible, means long term savings	

## Consultation support meetings - Formal

DATE	MEETING TITLE	ADDRESS	VENUE	TIME	OFFICERS
2March	Staff Briefing	Basingstoke	Junction 6	10 – 12.30	SC / SH /PM
2 March	Staff Briefing	Fareham	Genesis	17.30 – 19.00	SC / SH / PM
16 March	Staff Briefing	Totton	Totton Youth Centre	12.00 – 14.00	SC /SH / PM
24 March	Schools Reference Group			9.30 – 11.00	SH / SW
31 March	Childrens Trust Board Meeting				
15 April	Childrens Trust update				
25 April	Schools Reference Group				SH / SW
16 May	Hampshire Alliance	Eastleigh	The Hub	9.30 – 14.00	CB / MCK / RE
25 May	Schools Reference Group				SH / SW
8 June	LCP Chairs				DH
13 June	Staff Briefing	Fareham	X-perience	9.30 – 12.30	SC / SH / JW / TL / FW / MCK /BC / RE / RW /
13 June	Staff Briefing	Alton	Alton Maltings	17.30 – 19.30	SC / SH / JW / DA / DD
16 June	Staff Briefing	Basingstoke	Junction 6	17.30 – 19.30	John Coghlan / SH / FW / MP / SWi / RW
30 June	Staff Briefing	Winchester	Tennis and Squash Club	10.00 – 12.00	SC / SH / FW / BC / SW
5 July	Team Manager and Voluntary sector	Winchester	Mottisfont Court	9.30 – 12.00	TL /
12 July	Schools Forum			9.30 – 12.30	SC

Informal and localised meetings – dates not available.

- 13 Local Childrens Partnerships
- Community Safety Partnerships
- 14 – 19 Consortia
- Youth Club steering groups and management committees
- Youth action groups
- Borough, District, Town and Parish councils
- Housing Associations
- Community Trusts
- Young people's forums
- District based voluntary sector alliance

- One to one meetings
- Community Associations
- Special needs groups
- Young Parents groups
- UNISON workplace group
- LGBT groups

SC = Steve Crocker

SH = Stephen Handforth

TL = Tony Lee

BC = Brian Corral

SW = Sally Woods

DD = Debbie Dean

RW = Richard Watson

CB = Clare Branson

FW = Fiona Watton

DH = Deborah Harkin

JW = Joanna White

MP = Mike Penny

RE = Ria Emery

SWi = Steve Willis

DA = Dave Ashton

MCK = Maria Calway-Kennedy

PM = Pete Marsh