

AT A MEETING of the HAMPSHIRE FIRE AND RESCUE AUTHORITY PERFORMANCE REVIEW AND SCRUTINY COMMITTEE held at Hampshire Fire and Rescue Service Headquarters, Eastleigh on 22 November, 2011.

PRESENT:

Councillors: K. Chapman (Chairman); I. Beagley; Sam Darragh; J. Frankum; T. Knight; E. Neal; D. Simpson.

74 **APOLOGIES**

Apologies for absence were received from Councillor A. Evans.

75 **DECLARATIONS OF INTEREST**

Members were mindful that, where they believed they had a personal or personal prejudicial interest in any matter to be considered at the meeting, they should, normally at the time of the debate, declare their interest and, having regard to the circumstances described in Paragraphs 9, 10, 11 and 12 of the Fire Authority's Code of Conduct, consider whether to leave the meeting whilst the matter was discussed, save for exercising any right to speak in accordance with Paragraph 12 of the Code.

There were no declarations of interest made by members under this item.

76 **MINUTES**

The Minutes of the meeting held on 16 September, 2011 were confirmed as a correct record and signed by the Chairman.

77 **DEPUTATIONS**

There were no deputations made under this item.

78 **CHAIRMAN'S COMMUNICATIONS**

The Chairman reported that David Howells, Director of Corporate Services, HFRS would be retiring next month after more than twenty-one years in his post. On behalf of Members, he expressed his sincere thanks to the officer for his much appreciated work on behalf of the Committee.

79 **PERFORMANCE INDICATORS**

The Committee considered the report of the Chief Officer (Item 5 in the Minute Book) which highlighted the performance indicator data for the year 2010/11 and for the first two quarters (April to September, 2011) update for the current financial year 2011/12.

The Chief Officer introduced the report which included tabular and graphical presentations of the performance data, together with commentaries on action taken to improve performance. Members raised various points on the individual indicators and congratulated the Chief Officer on the clear and informative report. In response to a request by Members, the Chief Officer agreed to include as part of his next report to the Committee on this item, the outcome of the analysis being undertaken into the number of casualties from primary fires.

RESOLVED:

That the report on performance is supported, and the strategies to meet the targets be endorsed.

80 **DRAFT ANNUAL REPORT 2010 TO 2011**

The Committee considered the report of the Chief Officer (Item 6 in the Minute Book) which highlighted the Service's performance for the financial year 2010/11. It included information on key performance indicators, an update of progress to reduce the effects of fires and other emergency incidents on the environment and a summary of the accounts.

The Chief Officer introduced the draft report and pointed out to Members that the two lines showing "trend in council tax" (Page 30) had inadvertently appeared the wrong way round. This would be corrected in the final version which would be a web-based publication. Paper copies of the Annual Report would be made available to all Members at the next meeting of the Authority on 7 December, 2011.

In discussion, the Committee commended the easy to read style and format of the annual report. However, Members highlighted several of the priority statements which they felt were not wholly clear. The Chief Officer explained that the wording of the statements – and their related performance targets - were currently under review by the Service Management Team. It was agreed that Members' comments should be taken into account in the review and re-drafting of the priority statements. The revised statements are due to be presented to the Authority for approval at its meeting on 9 February 2012.

RESOLVED:

That the Annual report 2010/11 is endorsed by the Committee.

81 **DEVELOPMENT OF RISK BASED RESPONSE STANDARDS AND MODELS**

The Committee considered the report of the Chief Officer (Item 7 in the Minute Book) about changes to the Service's response to incidents.

The Chief Officer introduced the report and explained the changes and other actions which had been undertaken. Members welcomed the report and the key developments to demonstrate the Service's intentions to operate more effectively by adapting resources to the risks.

RESOLVED:

That the Committee acknowledge and endorse the progress being made in developing the Service's risk based response standards and models.

82 **CO-RESPONDER UPDATE**

The Committee considered the report of the Chief Officer (Item 8 in the Minute Book) providing an update on the current progress of the Service's Co-Responder Scheme. The report included the performance achieved during the year 2010/11 and from April, 2011 to the current date. Members congratulated the Chief Officer on the successful delivery of partnership working with South Central Ambulance Service.

RESOLVED:

That the Committee recognises and endorses the considerable improvements in the health and wellbeing of Hampshire's local communities, and increased life chances achieved through the Co-responder Scheme operated in a partnership between South Central Ambulance Service and Hampshire Fire and Rescue Service.

83 **IMPROVING OUR ABILITY TO ANALYSE INFORMATION**

The Committee considered the report of the Chief Officer (Item 9 in the Minute Book) about developing the ability to analyse risk intelligence information. It was noted that the work was currently focused on analysing and reporting on information to support tactical and strategic decision making. Members supported the actions being taken and what had been achieved.

RESOLVED:

That the Committee endorse the progress made against stage two of the 2009-12 Corporate Objective to develop services based on what we know about risks in the community.