

## Delivering health services for the population of Havant and south east Hampshire

Hampshire Health Overview and Scrutiny Committee  
September 27, 2011



### Oak Park Community Clinic

Stage 2 Business Case for Oak Park Community Clinic –  
construction cost agreed circa £3.7 million

- Financial close achieved August 23, 2011
- Works started on site August 30, 2011
- Fully operational December 2012



## Children's Services

- A lease for office accommodation for Children's Services approved by the Board in September 2010
  - Children's services administrative team base transferred to Fort Southwick
  - Co-location of locality children's teams in one place for the first time
  - Service leads have reported the move as a success with teams now all settled into their new accommodation
- The Dickinson Centre at Park School, Leigh Park now open and includes clinic room for community services



## Oak Park Health and Wellbeing Campus

- Joint plans with Hampshire County Council for the provision of a nursing centre and extra care housing on the Oak Park site
- Health and Wellbeing Campus to include:
  - A 60 bed nursing centre:
    - 20 re-ablement / intermediate care beds jointly commissioned with Hampshire County Council
    - 10 Older People's Mental Health beds commissioned by the PCT
    - 30 general nursing home beds
  - Retention of sufficient land to replace Havant Health Centre in the future
  - 50 extra care housing units
  - Surplus land for residential housing
- Eight expressions of interest received
  - Hampshire County Council Cabinet in October 2011
  - Property Board in November 2011
  - SHIP PCT Cluster Board in December 2011
  - Outline business case in 2012

## New re-ablement / intermediate model of care



Hampshire

- New model of care for older people's re-ablement/intermediate care being developed by local GPs to be introduced as soon as possible
- Intermediate care/reablement beds in a single local nursing home
- 10 Older People's Mental Health beds to the Oak Park Nursing Centre by the end of 2014
- Rapid Assessment Unit to support older people and avoid acute admission delivered from Havant Health Centre 18 months early
- New shift system to provide community services from 8am to midnight, seven days a week
- Virtual wards operational locally



## Virtual Wards



Hampshire

Three teams serving 235,000 local residents which help:

- Avoid unnecessary admissions
- Reduce length of stay in hospital
- Facilitate choice for end of life care
- Consist of GPs, community teams and Portsmouth Hospital NHS Trust



## George's story

- George was a terminally ill patient with diabetes
- He did not want to go to hospital
- He was cared for by his wife who supported his decision to stay at home
- The community matron:
  - Assessed him at home
  - Arranged care and liaised with the GP
  - Prescribed medication
  - Reviewed and managed the care as George's needs changed
  - Supported his wife including phone advice and guidance
- George died in his own home peacefully surrounded by his family



## Improved access to urgent care

- Since September the GP Out of Hours Service has relocated to Queen Alexandra Hospital and has proven to be a successful move
- Additional emergency nurse practitioners have been recruited
- A Community Emergency Department Team is now based at Queen Alexandra Hospital aim to facilitate supported discharges and avoid unnecessary admissions to the hospital
- 11 GP Practices have now signed up to provide a minor injuries service
  - The service is open to any patient regardless of whether they are registered with the practice
  - Assessment and treatment for minor ailments including sprains, cuts, insect bites and minor burns
  - Available Monday to Friday from 8am to 6.30pm



## Key milestones

|   |                    |
|---|--------------------|
| Work starts on Oak Park Community Clinic  | August 30, 2011    |
| Havant War Memorial Hospital closes   | September 30, 2011 |
| New intermediate care beds commissioned from local nursing home                               | September 30, 2011 |
| Oak Park Community Clinic opens and services transfer from existing locations                 | End December 2012  |
| Community team bases transfer from Emsworth Victoria Cottage Hospital to Havant Health Centre | March 2013         |
| Emsworth Victoria Cottage Hospital closes   | April 2013         |
| Oak Park Nursing Centre completed   | End 2014           |