

REPORT OF THE
Executive Member for Adult Social Care
PART II

177. ELECTRONIC DOMICILIARY CARE MONITORING

1. On the 16 May 2011, the Executive Member for Adult Social Care approved going out to tender to select a suitable provider from the Eastern Shires Purchasing Organisation Framework (ESPO). An Electronic Domiciliary Care Monitoring system (EDCM) would replace handwritten time sheets and the related admin, electronic data capture, analysis and reporting, saving the Council around £2 million in a full financial year.

2. The system would use the service user's phone at no cost to the service user to record visit times, allowing the Council to pay for the exact amount of care that is delivered. This new way of recording visits to service users also helps to keep lone workers safe as they will be checking in with their employers on a regular basis.

3. The data collected via the EDCM is used to pay home care providers, invoice service users, provide time management and performance information and help plan the development of home care services. Providers will also see a benefit as the new system would help speed up payments and remove their cost of raising an invoice through online payments.

178. RESPONSE TO CONSULTATION AND PROPOSALS FOR THE TRANSFORMATION OF LEARNING DISABILITY SERVICES

1. On the 16 May 2011, the Executive Member for Adult Social Care approved various proposals regarding the transformation of Learning Disability Services within the following areas;

- (a) Future engagement with service users, family carers, staff and other stakeholders
- (b) Day Services
- (c) Residential Services
- (d) Market Development; and
- (e) Capital Reinvestment

2. The approval means enhancing day services options to offer 'community link' bases in the heart of local communities, provide additional specialist 'keystone' day services (in Havant and Totton) for those with complex needs like the existing facility at Locks Heath, and offer a wider choice of day opportunities for less disabled people.

3. Following extensive consultation with users and carers, the Council now plans to build a new respite facility in the Fareham/ Gosport area to replace Croft House in Fareham, in addition to retaining one long term residential unit at Upton Grey in Winchester, and opening a new respite facility for the north of the county in the Basingstoke area. The current buildings are not fit for the future and do not meet the needs of service users with more complex needs. Crisis care will be provided separately from West Street, Havant and through outreach.

4. By modernising learning disability services the County Council will improve choices and present exciting opportunities for people with a learning disability. The new

plans will help stimulate alternatives to traditional in-house services for the most able such as Shared Lives carers, who support people with learning disabilities in their homes and give them the support they need in a family environment.

179. BETTER HOUSING SOLUTIONS FOR OLDER PEOPLE

1. On the 16 May 2011, the Executive Member for Adult Social Care approved the commencement of a consultation process with regard to the closure of Cherry Orchard Residential Home in Andover, which is no longer suitable for long term use.

2. Consultation with residents, their families and carers, staff and other stakeholders will take place between the 23 May and the 19 August, and the responses fully considered before any decision to close the home is made.

3. Cherry Orchard is not thought to be suitable for long term use due to the size of the bedrooms and access throughout the home, particularly in relation to care staff using equipment such as hoists. The current building does not lend itself to such requirements and furthermore presents restrictions on the ability to provide suitable environments for dementia care. In particular the layout of the building is not suitable and it would require extensive changes to such things as lighting and internal security. The cost of major remodelling is estimated to be in excess of £1.7m; this cost does not include modernising the layout to provide larger bedrooms with en-suite facilities and wider corridors.

4. Alternative provisions have been considered and feature as part of the consultation. Hampshire County Council provides 36 beds of residential care at Copper Beeches and 66 nursing care beds in Willow Court, both in Andover and in close proximity to Cherry Orchard. Copper Beeches has recently been the subject of significant refurbishment work. Hampshire County Council has also been working with Test Valley Borough Council and Synergy to provide 52 units of Extra-Care Housing at Lion Oak Court in Andover. The scheme has recently opened and provides replacement capacity for the beds lost by the potential closure of Cherry Orchard. Warner Court, a 51 unit enhanced Extra-Care scheme, owned and managed by Kingfisher Housing, is adjacent to Cherry Orchard. The County Council also commissions long-stay and respite care in the independent sector in Andover.

5. A report summarising the responses from the consultation shall go to the Adult Social Care decision day on 23 September 2011.

Further details can be found at www.hants.gov.uk/councilmeetings.htm by typing in the relevant reference number:

- Electronic Domiciliary Care Monitoring (search item reference 2827)
- Response to consultation and proposals for the transformation of learning disability services (search item reference 2517)
- Better Housing Solutions for Older People (search item reference 2166)

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