

HAMPSHIRE COUNTY COUNCIL

Executive Decision Record

Decision Maker:	Executive Member for Adult Social Care
Date:	16 May 2011
Title:	Electronic Home Care Monitoring
Reference:	2827
Report From:	Director of Adult Services

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1. The decision:

- 1.1. Option 3, the Centralised Model, be approved, and that approval therefore be given to go out to tender by way of a mini competition to select a suitable provider from the ESPO framework to meet Hampshire County Council's requirements, which may result in the award of contract(s).

2. Reason(s) for the decision:

- 2.1. National studies carried out by the Care Services Efficiency Delivery (CSED) have found evidence that a local authority will save in the region of approximately 5% of its home care budget by implementing EDCM, as a result of only paying for services that it receives, rather than commissions. This would equate to £2.0m for Hampshire Adult Services.
- 2.2. Studies in one local authority, who have already implemented EDCM, have discovered that 23% of commissioned 15 minute visits lasted less than one minute; the authority in question now pay by the minute. However, the way in which the department currently commissions services would result in Hampshire Adult Services paying for the full 15 minute visit.
- 2.3. The overall cost to implement would be established through a tender process, using the ESPO Electronic Home Care Monitoring Framework. Indicative figures obtained from a number of companies on the framework suggest that the average implementation costs would be approximately £500k in the first year (one off start up costs) and £400k per annum thereafter. The costs are based on 8000 service users and 70 providers.

3. Other options considered and rejected:

3.1 Option 1

Do Nothing: Continue with the existing system of relying on providers to supply Hampshire County Council with the amount of hours they have delivered, and to continue to process manually all of the invoices submitted by the independent sector providers.

3.2 Option 2

Devolve the responsibility to providers to purchase a call monitoring of their own. However this will not deliver all the aims and will still not guarantee that only the care delivered is paid for, and may compromise Hampshire County Council's ability to automate the payment process.

4. Conflicts of interest:

4.1. There are no conflicts of interest arising from this report.

5. Dispensation granted by the Standards Committee: none.

6. Reason(s) for the matter being dealt with if urgent: not applicable.

7. Statement from the Decision Maker:

Approved by:

Date:

16 May 2011

**Executive Member for Adult Social Care
Councillor Felicity Hindson**