

**Performance Review and Scrutiny Committee
Performance Indicators**

Appendix A

Summary of outturn for the financial year 2009-10 as at 21st June 2010

Indicator Number	Description	2007/08 Outturn and (actuals)	2008/09 Outturn and (actuals)	2009/10 Outturn and (actuals)	Target 2009/10	Performance against 2009/10 target	Performance against 2008/09 actual
NI 33i	Number of deliberate primary arson per 10,000 population	5.02 (855)	4.6 (797)	4.3 (729)	5.37		
NI 33ii	Number of deliberate secondary arson per 10,000 population	18.42 (3134)	13.8 (2382)	11.6 (1985)	20.40		
NI 49i	Number of primary fires per 100,000 population	164.2 (2784)	151.0 (2572)	149.8 (2562)	189.28		
NI 49ii	Number of primary fire fatalities per 100,000 population	0.4 (6)	0.6 (11)	0.4 (7)	0.5		
NI 49iii	Number of primary fire casualties per 100,000 population	10.3 (175)	7.1 (121)	9.1 (155)	11.7		
BV 142iii	Number of accidental dwelling fires per 10,000 dwellings	13.2 (929)	12.3 (873)	13.8 (991)	11.65		
BV 149i	Fire alarms caused by automatic fire detectors	82.54 (3934)	77.82 (3372)	48.42 (2330)	70.74		
BV209iii	Percentage of dwelling fires where no smoke alarm was fitted			32.96%	25%		N/A

Indicator Number	Description	2007/08 Outturn and (actuals)	2008/09 Outturn and (actuals)	2009/10 Outturn and (actuals)	Target 2009/10	Performance against 2009/10 target	Performance against 2008/09 actual
LPI 20a	First attendance within 8 minutes	70.1%	72.9%	71.4%	80%		
LPI 20b	Average attendance time to emergency incidents (minutes)	7.01	6.77	6.86	6.88		
LPI 92	Number of primary fires in buildings	1728	1618	1607	1440		
LPI 90	Number of acetylene incidents attended	Not collected	1	4	8		
LPI 91	Number of lift incidents attended	529	464	411	432		
LPI 40	Number of complaints made against the Service	46	33	32 total Includes 11 driving 16 others 5 conduct 0 damage 0 recruitment	37		
BV 12ii	Average number of working days/shifts lost to sickness per (all staff)	8.1	7.3	7.5	7.1		