

HAMPSHIRE COUNTY COUNCIL

Report

Committee:	Children and Young People Select Committee
Date:	11 November 2016
Title:	Transforming IT for Children in Hampshire Overview
Reference:	7915
Report From:	Director of Children's Services

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1. Purpose of Report

- 1.1. This report provides contextual information on the Children's Services Transforming IT for Children in Hampshire (TITCH) Programme. In support of this report, a demonstration of the new IT systems being implemented as part of the TITCH Programme will be provided at the Children and Young People Select Committee meeting on 11th November 2016.

2. Contextual Information

- 2.1. The Transforming IT for Children in Hampshire Programme is an IT Change Programme that seeks to introduce and improve the recording and sharing of data across the Children's Services Department.
- 2.2. Legacy IT systems that were not fit for purpose, and a number of IT systems that with no, or out of date contracts were the drivers for procuring new systems.
- 2.3. The procurement activity was completed and a contract was awarded to a strategic partner, Capita Children's Services, in December 2013.
- 2.4. The change programme implementing new systems began in January 2014 and is envisioned to take four and a half years. A significant majority of the programme will be completed by April 2017.
- 2.5. The TITCH programme comprises four large projects delivering transformational IT solutions to Children's Services:
- a) Education & Inclusion Project encompassing business areas within the E&I and Access, Performance & Resources (APR) branches of Children's Services including (amongst others) Admissions, Exclusions, SEN and Youth Support Services.

- b) Schools Project encompassing provision of Schools Information Management System (SIMS), enhancements to SIMS providing additional functionality and School Improvement Consultancy.
- c) Children & Families Project covering a social care IT system for Children's Services.
- d) Strategic Project delivering enhanced reporting and data viewing capabilities across the solutions delivered by the three projects above as well as a solution called Pangaea, which provides a single mechanism for launching applications and resources and the functionality to deliver 'single views' of aggregated data.

3. Programme Benefits

The TITCH Programme will deliver significant benefits to the Children's Services department and schools, including:

- 3.1. Improvements in data sharing - information recorded by schools is seamlessly and automatically shared with the Children's Services Department.
- 3.2. Improvements in data quality through the introduction of address validation tools.
- 3.3. Enhanced self service for Hampshire citizens and providers through the implementation of web based portals for Early Years, School Admissions, and SEN.
- 3.4. Use of common data and information across the Children's Services Department, reducing duplication and the need for rekeying.
- 3.5. Improved reporting and 'single views of the child' which capture key information and present it in any easy to view and accessible format.
- 3.6. Modern IT solutions that enable more efficient ways of working, supporting Transformation to 2017 projects.
- 3.7. The introduction of classroom based tools that enable teachers to record attendance and behavioural incidents on mobile phones and tablets in real time.
- 3.8. The opportunity to work in partnership with Capita to develop a 'new to market' social care case management system which will enable mobile working and be built on market leading technologies.
- 3.9. The sharing of data with health as part of a national initiative and system supporting child protection.
- 3.10. Giving schools opportunity to make more efficient re-use of their own data, recording information once with the opportunity to use multiple times

4. Programme Status

- 4.1. The Schools Project is complete and has introduced automated data sharing between the local authority and Hampshire schools; enabled schools to utilise web based applications for attendance and behavioural incidents; developed

an assessment tool to support schools in recording pupil attainment; implemented postcode validation to improve data quality; and supported schools in integrated third party software applications to their core management information system.

- 4.2. The E&I Project is due to complete in April 2017. Thus far, new solutions (all based on a common dataset) have been introduced for School Admissions, Youth Offending, SEN, the Primary Behaviour Service and Early Years. In the next five months, solutions for Home to School Transport, Exclusions, Attendance, Children Missing in Education, Virtual School, and Integrated Youth Support Services will be introduced
- 4.3. The Strategic Project is due to complete in March 2016. The 'Child Portal' solution is in use across Children's Services and new aggregated data dashboards have been introduced for District and Team Managers in Children and Families branch.
- 4.4. The new social care solution is being developed, with the first full release available for Hampshire County Council to test in January 2017.

5. Conclusions

- 5.1. The TITCH Programme will provide an integrated suite of modern, fit for purpose and contractually secure IT solutions that will support the Children's Services Department in its frontline work safeguarding the children and young people of Hampshire.
- 5.2. A short demonstration of some of the technology and systems that form part of the TITCH Programme will be delivered to the Children and Young People Select Committee to showcase the programme and its benefits.

CORPORATE OR LEGAL INFORMATION:

Links to the Corporate Strategy

Hampshire safer and more secure for all:	yes
Corporate Improvement plan link number (if appropriate):	
Maximising well-being:	yes
Corporate Improvement plan link number (if appropriate):	
Enhancing our quality of place:	no
Corporate Improvement plan link number (if appropriate):	

Other Significant Links

Links to previous Member decisions:		
<u>Title</u>	<u>Reference</u>	<u>Date</u>
Children's Services Systems Transformation Programme	4897	12 th June 2013
Direct links to specific legislation or Government Directives		
<u>Title</u>	<u>Date</u>	
N/A		

Section 100 D - Local Government Act 1972 - background documents

The following documents discuss facts or matters on which this report, or an important part of it, is based and have been relied upon to a material extent in the preparation of this report. (NB: the list excludes published works and any documents which disclose exempt or confidential information as defined in the Act.)

Document

Location

None

IMPACT ASSESSMENTS:

1. Equality Duty

1.1. The County Council has a duty under Section 149 of the Equality Act 2010 ('the Act') to have due regard in the exercise of its functions to the need to:

- Eliminate discrimination, harassment and victimisation and any other conduct prohibited under the Act;
- Advance equality of opportunity between persons who share a relevant protected characteristic (age, disability, gender reassignment, pregnancy and maternity, race, religion or belief, gender and sexual orientation) and those who do not share it;
- Foster good relations between persons who share a relevant protected characteristic and persons who do not share it.

Due regard in this context involves having due regard in particular to:

- a) The need to remove or minimise disadvantages suffered by persons sharing a relevant characteristic connected to that characteristic;
- b) Take steps to meet the needs of persons sharing a relevant protected characteristic different from the needs of persons who do not share it;
- c) Encourage persons sharing a relevant protected characteristic to participate in public life or in any other activity which participation by such persons is disproportionately low.

1.2. Equalities Impact Assessment:

A full Equalities and Impact Assessment was completed for Executive Member Decision Day on 12th June 2013 and is available upon request.

2. Impact on Crime and Disorder:

This report is an update on progress; therefore there is no impact on crime and disorder.

3. Climate Change:

3.1. How does what is being proposed impact on our carbon footprint / energy consumption?

This report is an update on progress; therefore there is no impact on crime and disorder.

3.2. How does what is being proposed consider the need to adapt to climate change, and be resilient to its longer term impacts?

This report is an update on progress; therefore there is no impact on crime and disorder.