

HAMPSHIRE COUNTY COUNCIL

Report

Committee:	Health and Adult Social Care Select Committee
Date of Meeting:	20 September 2016
Report Title:	Proposals to Develop or Vary Services
Reference:	7780
Report From:	Director of Transformation & Governance

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1. Summary and Purpose

- 1.1. The purpose of this report is to alert Members to proposals from the NHS or providers of health services to vary or develop health services provided to people living in the area of the Committee.
- 1.2. Proposals that are considered to be substantial in nature will be subject to formal public consultation. The nature and scope of this consultation should be discussed with the Committee at the earliest opportunity.
- 1.3. The response of the Committee will take account of the Framework for Assessing Substantial Change and Variation in Health Services agreed by the Hampshire, Isle of Wight, Portsmouth and Southampton Joint Committee in November 2010, last updated in April 2013. This places particular emphasis on the duties imposed on the NHS by Sections 242 and 244 of the Health and Social Care Act 2006, includes new responsibilities set out under the Health and Social Care Act 2012, and takes account of key criteria for service reconfiguration identified by the Department of Health. The 'Framework' can be found on the website through the link below:
http://www3.hants.gov.uk/councilmeetings/advsearchmeetings/meetingsite/mdocuments.htm?sta=&pref=Y&item_ID=4831&tab=2&co=&confidential=
- 1.4. This Report is presented to the Committee in 3 parts:
 1. *Items for action:* these set out the actions required by the Committee to respond to proposals from the NHS or providers of health services to substantially change or vary health services.

2. *Items for monitoring:* these allow for the monitoring of outcomes from substantial changes proposed to the local health service agreed by the Committee.
 3. *Items for information:* these alert the Committee to forthcoming proposals from the NHS to vary or change services. This provides the Committee with an opportunity to determine if the proposal would be considered substantial and assess the need to establish formal joint arrangements
- 1.5. This report and recommendations provide members with an opportunity to influence and improve the delivery of health services in Hampshire, and to support health and social care integration, and therefore assist in the delivery of the Joint Health and Wellbeing Strategy and Corporate Strategy aim of maximising well being.

Items for Monitoring

2. Hampshire Hospitals NHS Foundation Trust: Andover War Memorial Hospital Minor Injuries Unit – update on temporary variation

Context

- 2.1 The NHS or providers of NHS services are able to temporarily amend or close services without consulting the local authority when the NHS body or health service provider believes that a decision has to be taken because of a risk to safety or welfare of patients or staff (e.g. because of an outbreak of a viral disease, or reduction in staffing levels). In such cases the NHS body or health service provider must notify the local authority that consultation has not taken place and the reasons for this.

Background

- 2.2 Hampshire Hospitals NHS Foundation Trust (HHFT) provides a Minor Injuries Unit (MIU) in Andover War Memorial Hospital (AWMH) which is usually open seven days a week, from 8.30am until 10pm, complementing the two major hospital sites of Basingstoke and Winchester, which both have 24/7 Emergency Departments.
- 2.3 Emergency Nurse Practitioners (ENPs) lead the service at the MIU in AWMH, and are part of a larger staff rotation which includes all three hospital sites (Andover, Basingstoke and Winchester), in order to help maintain services, and to keep skillsets challenged and in regular use.
- 2.4 In March 2016, a combination of staff sickness and absence resulted in an insufficient number of ENPs available to provide safe staffing levels at all

three hospital sites. Resultantly, HHFT took the decision on 15 March 2016 to temporarily reduce the operating hours of the MIU at AWMH to 8am to 6pm, Monday to Friday, in order to ensure that safe services could be offered at all three hospital sites for those seeking urgent care.

- 2.5 Members agreed in June 2016 that the urgent temporary variation of the operational hours of the AWMH MIU without consultation was the most appropriate option in light of the evidence set out on continued staffing challenges.

Update

- 2.6 An update paper is attached as [Appendix One](#) (page 6).
- 2.7 The Committee were notified on 1 August of an extension to the MIU's opening hours to 8.30am – 5.30pm (last check-in time), seven days a week following successful ENP recruitment. The change to working hours was slightly different to the plan originally shared with the Committee, as clinical leaders decided that these opening hours better met the pattern of patient attendances.
- 2.8 The Trust note that further recruitment is required before the MIU can return to full operating hours, but that they are hopeful that this will be achieved in the next few months.

Recommendations

- 2.9 That Members:
- a. Note the current operational hours of the Andover War Memorial Hospital Minor Injuries Unit.
 - b. Request a further update on this temporary variation in January 2017, or once the unit is fully operational, whichever is soonest.
 - c. Request any further information required on this issue.

CORPORATE OR LEGAL INFORMATION:

Links to the Corporate Strategy

A. Hampshire safer and more secure for all:	yes
Corporate Improvement plan link number (if appropriate):	
B. Maximising well-being:	yes
Corporate Improvement plan link number (if appropriate):	
C. Enhancing our quality of place:	yes
Corporate Improvement plan link number (if appropriate):	

Section 100 D – Local Government Act 1972 – background documents

The following documents discuss facts or matters on which this report, or an important part of it, is based and have been relied upon to a material extent in the preparation of this report. (NB: the list excludes published works and any documents which disclose exempt or confidential information as defined in the Act.)

Document

Location

None

IMPACT ASSESSMENTS:

1. Equalities Impact Assessment:

- 1.1 This is a covering report which appends reports under consideration by the Committee, therefore this section is not applicable to this covering report. The Committee will request appropriate impact assessments to be undertaken should this be relevant for any topic that the Committee is reviewing.

2. Impact on Crime and Disorder:

- 2.1 This is a covering report which appends reports under consideration by the Committee, therefore this section is not applicable to this covering report. The Committee will request appropriate impact assessments to be undertaken should this be relevant for any topic that the Committee is reviewing.

3. Climate Change:

- 3.1 How does what is being proposed impact on our carbon footprint / energy consumption?

This is a covering report which appends reports under consideration by the Committee; therefore this section is not applicable to this work report. The Committee will consider climate change when approaching topics that impact upon our carbon footprint / energy consumption.

- 3.2 How does what is being proposed consider the need to adapt to climate change, and be resilient to its longer term impacts?

This is a covering report which appends reports under consideration by the Committee, therefore this section is not applicable to this work report. The Committee will consider climate change when approaching topics that impact upon our carbon footprint / energy consumption.

Committee:	Health and Adult Social Services (Overview and Scrutiny) Committee
Date:	20 September 2016
Title:	Andover Minor Injuries Unit (MIU): update on temporary reduction in operating hours
Report From:	Mary Edwards, Chief Executive Hampshire Hospitals NHS Foundation Trust

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1. Purpose of Report

1.1. This paper updates the Scrutiny Committee on current progress towards reverting to original operating hours of the Minor Injuries Unit (MIU) in Andover.

2. Contextual Information

2.1. The Committee received a report from the Chief Executive of Hampshire Hospitals NHS Foundation Trust (HHFT) in June 2016 which summarised the reasons behind the need to take urgent action to reduce the working hours of the MIU and outlined plans to enable the unit to revert to its usual operating hours as soon as possible.

2.2. The Committee is therefore aware that this decision was taken, very reluctantly, by HHFT in March 2016 to ensure that patient safety was prioritised during a period of significant specialist staffing gaps. The service changed in March 2016 from a seven day service, open 8.30am to 10pm, to a Monday to Friday service open from 8am to 6pm. This enabled all of the Trust's available Emergency Nurse Practitioners (ENPs) to rotate between the MIU and the two Emergency Departments (EDs) in the hospitals in Basingstoke and Winchester.

3. Progress since June 2016

3.1. The opening hours of the MIU were extended to seven days a week from 8.30am to 5.30pm (last patient check in time) from 1 August 2016. This was enabled by the appointment to the new role of Clinical Matron, who has led the recruitment of some additional ENPs. We still need to recruit some more to enable the MIU opening

hours to revert to their original pattern (seven days a week, from 8.30am to 10pm; last patient check in at 9.30pm). The clinical leaders are hopeful of additional recruitment and we hope to return to original working hours in the next couple of months.

- 3.2. The change to working hours in August was slightly different to the plan shared with the Committee in June. We were able to move faster to seven day working but still do not have enough ENPs to offer the full long day on a seven day basis. The clinical leaders decided that this pattern of opening reflected the larger proportion of patient attendances and therefore better met the needs of the Andover population.
- 3.3. Opening the service seven days a week has enabled more patients to be treated locally. The new hours were advertised via the CCG, local GP practices and the local media. The 111 service was also informed so that they could advise patients that the MIU is a suitable option for local residents. Activity is slowly picking up as the local population realise that the service is now available seven days a week. This will help reduce pressure on local GPs and on the EDs in Basingstoke and Winchester.

4. Conclusion

- 4.1. The urgent decision to temporarily reduce the operating hours for the Andover MIU was made in order to ensure patient safety across our urgent care and emergency services. Significant progress has been made to return the service to seven day opening and we expect to be able to return the service to full working hours in the near future so that patients can continue to access an excellent minor injuries service closer to home.