

Introduction

This consultation is open from noon on Monday 1 September and closes at 11:59pm on Sunday 12 October.

Hampshire County Council is developing a new transport strategy to address key opportunities and challenges relating to travel and transport in Eastleigh.

A new strategy is required to:

- take account of new / changing policies and priorities, particularly the new Local Transport Plan (LTP4) for Hampshire
- provide a framework for our future transport planning and investment in the area
- provide guidance on transport issues to our stakeholders
- enable Hampshire to secure the maximum funding available from the Government

Following extensive scoping work and initial stakeholder engagement with local councils, transport operators, and Eastleigh's local area committees, a draft strategy has been developed which outlines the key priorities for movement across Eastleigh and proposes a range of approaches through which these priorities could be achieved.

This consultation seeks your views on the proposed approach, the impacts that may arise as a result and any alternative options that should also be included. These views will be used to refine and finalise the strategy, prior to the decision day on 5th March 2026.

Alternative formats

If you have any queries about this consultation, or need this Response Form in another language or format, please contact the County Council by emailing engagement.feedback@hants.gov.uk, or calling 0300 555 1388*

*Calls from a landline will be charged at the local rate, although mobile phone charges may vary.

🔒 Privacy notice

Hampshire County Council is seeking your views, comments and information about you in order to inform the development of a new transport strategy for the Eastleigh borough area. The legal basis for the use of your information is UK GDPR Article 6 Para1(e) 'performance of a task carried out in the public interest in the exercise of official authority vested in the County Council'

We will use the information to understand what people think about, and the perceived impact of, the potential options and to model the views of different groups within Hampshire. All data will remain within the UK/EEA (European Economic Area) and will only be shared with third parties where they are undertaking data processing on behalf of Hampshire County Council. We will keep your personal information securely for two years, after which it will be deleted or destroyed. Your submission of this Response Form will be taken as consent for your data to be used in this way.

You have some legal rights in respect of the personal information we collect from you. Please see our website Data Protection page for further details. You can contact the County Council's Data Protection Officer at data.protection@hants.gov.uk. If you have a concern about the way we are collecting or using your personal data, you should raise your concern with us in the first instance or directly to the Information Commissioner's Office at <https://ico.org.uk/concerns/>

Introduction

Zero Tolerance Policy

Hampshire County Council operates a Zero Tolerance Policy towards harassment, discrimination, bullying and abuse. All County Council staff are entitled to be treated with respect by those they work with or for. Please be constructive and considerate in your response.

Completing this Response Form

This Response Form should take about 15 minutes to complete.

Before completing this Response Form, it is strongly advised that you read the draft strategy document at www.hants.gov.uk/aboutthecouncil/haveyoursay/consultations/eastleigh-transport-strategy, which provides the full details of the proposed approach.

You will have the opportunity to provide feedback on the proposed areas of focus and delivery approach, as well as tell us about the impacts that these may have, and suggest any alternatives that the County Council could consider.

Section 1: About your response

Is this a personal response, or are you responding on behalf of an organisation or group that you represent?

(Please choose one option)

- Personal
- Organisation, group or business
- Democratically Elected Representative

About Your response - organisation, group or business response

i If you are responding officially, the name and details of the organisation, group or business you represent may appear in the final report, and the information you provide may be subject to publication or release to other parties or to disclosure regimes such as the Freedom of Information Act 2000.

Please provide details about your organisation, group or business that you represent:

The name of the organisation, group or business:

The postcode of the organisation, group or business:

Your name:

Your position in the organisation, group or business:

Which of these best describes the function of your organisation, group or business?

(Please choose one option)

- | | |
|---|---|
| <input type="checkbox"/> Nursery, school, college or place of education | <input type="checkbox"/> Not-for-profit charity, voluntary or local community group |
| <input type="checkbox"/> Local authority (e.g. county, district, parish, town or borough council) | <input type="checkbox"/> Local business or business representatives |
| <input type="checkbox"/> Other public sector organisation (e.g. Police, Fire, Health Authority) | <input type="checkbox"/> Organisation working with vulnerable adults or children |
| <input type="checkbox"/> Public transport provider | <input type="checkbox"/> Other |

For 'other' please describe in the box below:

About Your response - democratically Elected Representative response

i If you are responding officially or as a democratically Elected Representative, the name of the constituency you represent may appear in the final report, and the information you provide may be subject to publication or release to other parties or to disclosure regimes such as the Freedom of Information Act 2000.

Which constituency do you represent?

What is your name? (Please write in the box below. NB: This will only be used if we need to contact you to validate your response)

Section 2: Overall impressions

Q1 What are your overall impressions of the strategy?
(Please do not provide any personal details in your response)

Section 3: Vision and areas of focus

Pages 13 to 15 of the strategy outlines the problems and issues identified for the Borough of Eastleigh. These issues are summarised into the following summary statement:

The area suffers from a high level of through traffic and car dependency with geographical barriers, strategic road and railway lines funnelling traffic on local roads to key pinch points that are the cause of traffic congestion. This also causes delays to bus services and creates unpleasant environments to walk or cycle and results in unhealthy levels of airborne pollutants. There is a need for more housing to support growth but without a step change in the approach to travel and movement that growth will simply make the network worse than it is now.

Q2 To what extent do you agree or disagree that the strategy will address the problems expressed in this statement? (Please choose one option)

- Strongly disagree
- Disagree
- Neither agree nor disagree (Go to question 3)
- Agree (Go to question 3)
- Strongly agree (Go to question 3)
- Don't know (Go to question 3)

Q2a If you do not agree, please explain why in the box below:

Q2c If your comments relate to particular Local Area Committee (LAC) areas, please indicate which ones below
(Please select all that apply)

- Bishopstoke, Fair Oak & Horton Heath
- Bursledon, Hamble-le-Rice & Hound
- Chandler's Ford & Hiltingbury
- Eastleigh
- Hedge End, West End & Botley

Section 3: Vision and areas of focus

Q3 Select up to 3 problems relating to Active Travel (walking, wheeling* and cycling) that you think are most critical

* using a wheelchair or mobility scooter

(Please select up to 3 only)

- Lack of alternative routes due to railway lines, rivers, motorways and busy roads, which prevents ease of movement between and within key settlements.
- Poor pedestrian accessibility and public spaces in town and local centres.
- Safety concerns due to dominance and speed of motor vehicles along with the lack of safe facilities for active travel users.
- Poor directional signage linking local centres, key destinations and public transport interchanges.
- Lack of continuity for existing cycle routes.
- Existing cycle route infrastructure is poor in places and needs upgrading to comply with latest design standards.
- Need for new and improved active travel routes to schools to increase mode shift away from the private car.

Q4 Select which problem relating to Public Transport that you think is the most critical

(Please choose one option)

- Bus delays and unreliability due to traffic congestion, inconsiderate parking, lack of bus priority measures and enforcement on main corridors.
- Infrequent services on many bus routes and often a complete absence of evening and weekend services.
- Poor passenger infrastructure including a lack of shelters and real time information at bus stops.
- Bus services provided for new developments are often launched after new residents have moved in and set their travel habits. These development-funded services are usually commercially unviable and cease to operate when dedicated developer funding ends.

Section 3: Vision and areas of focus

Q5 Select up to 3 problems relating to Traffic Flows and the road network that you think are the most critical

(Please select up to 3 only)

- High levels of car use amongst residents and external commuters.
- Increasing traffic congestion is leading to longer and unreliable journey times on key routes.
- High traffic flows, congestion and vehicle queuing resulting in poor air quality affecting local communities.
- Inconsiderate parking in town or local centres and on main roads causing highway congestion and safety issues.
- Availability of kerbside loading facilities in town centres and local centres resulting in unsafe parking activities.
- Issues with inconsiderate and dangerous parking in the vicinity of schools at drop-off and pick-up times.
- Pattern of collisions involving children and other vulnerable road users in the vicinity of schools.
- High volumes of HGVs on key routes through Eastleigh and Chandler's Ford town centres and on residential roads.
- Vehicle speed limits on certain roads may no longer be appropriate given new development and changes in use and activities.

Section 4: Delivery approach

The strategy proposals on page 37 to 69 of the strategy contribute to the Local Transport Plan (LTP4) themes and outcomes. In many cases, these represent a transformation in how we plan and deliver transport.

Please share your thoughts by responding to the questions below.

Q6 Assuming sufficient funding, how confident do you feel that the strategy would:

	Very confident	Fairly confident	Not at all confident	Don't know
Reduce transport emissions to net zero by 2050	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ensure the transport network is resilient to climate change, extreme weather, incidents and major disruptive events	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Improve air quality and reduce noise disturbance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ensure the historic and natural environment is protected	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Support a connected and prosperous economy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Support sustainable housing and employment growth and regeneration	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Support and enable active travel and lifestyles	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Provide equitable access to services, opportunities and life chances	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Section 4: Delivery approach

If you selected 'not all confident' to any of the questions on the previous page please tell us what would make you more confident below.

If you did not select 'Not at all confident' to any of the questions above, please proceed to question 7.

Q6a You said that you weren't confident in one or more aspects of the strategy, please explain below what would make you more confident?

Please do not provide any personal details in your response

Q7 Is there anything missing from the strategy that you think should be included? If so please outline these below.

Please do not provide any personal details in your response.



Section 5: Impacts

Q8 Select up to 3 types of action within the strategy that you think would have the most impact on improving the transport network within the Eastleigh borough?

(Please select up to 3 only)

- Healthy Streets** (e.g. supporting walking and cycling through better infrastructure, healthier neighbourhoods, and making active travel a natural choice)
- Public Transport** (e.g. creating affordable, and low-carbon services that reach more people, provide infrastructure for reliable, frequent, fast and connected public transport)
- Future Mobility** (e.g. using technology and innovation to deliver LTP4 outcomes and speed up the shift to low and zero emission vehicles)
- Balancing Travel Demand** (e.g. regulating traffic, parking, and deliveries, minimise disruption of street/ roadworks, shifting balance between private car use and other modes)
- Safer Roads** (e.g. tackle collision hotspots improving safety for all road users, education campaigns on travel safety)
- Development and Masterplanning** (e.g. integrate transport and land use planning to reduce car dependency and shape sustainable communities)
- Strategic Infrastructure** (e.g. work with partners to deliver targeted improvements to Hampshire's strategic rail, road and digital infrastructure)

Q9 Should the strategy be adopted, what do you feel would be the main impacts on the local area and the people who live in, work in, travel through or visit Eastleigh?

Please do not provide any personal details in your response.

Section 5: Impacts

Q10 Do you feel that the strategy would disproportionately negatively impact anyone based on any of the following characteristics?


(Please select all that apply)

- | | |
|--|---|
| <input type="checkbox"/> Age | <input type="checkbox"/> Sex |
| <input type="checkbox"/> Disability | <input type="checkbox"/> Sexual orientation |
| <input type="checkbox"/> Gender reassignment | <input type="checkbox"/> Poverty |
| <input type="checkbox"/> Marriage and/or civil partnership | <input type="checkbox"/> Rurality |
| <input type="checkbox"/> Pregnancy and/or maternity | <input type="checkbox"/> Environmental impact |
| <input type="checkbox"/> Race | <input type="checkbox"/> Don't know |
| <input type="checkbox"/> Religion or belief | <input type="checkbox"/> None of these |

Section 6: About you

Hampshire County Council is committed to improving its services, eliminating unlawful discrimination and promoting equality of opportunity for all people. The following questions may feel sensitive but we would be grateful if you could answer as it is important that we understand the views of, and potential impacts on, different types of people within Hampshire so we can try to make decisions that are fair to everyone.

Please provide your postcode:

 *Providing your postcode is optional. It would help us to understand your views if you could provide at least the first five digits of your postcode. If you do provide your full postcode it is possible that in rural areas this might identify your property. By providing your postcode you are consenting to the County Council using this information to profile and analyse the response to the consultation from different areas and to understand how views differ by area.*

Do you have use of a motorised vehicle that is owned within your household?

(Please choose one option)

- Yes
 No
 Prefer not to say

Section 6: About you

How often do you use these forms of transport to travel into or around Eastleigh?

(please choose one option per row)

	5 days a week or more	3-4 days a week	1-2 days a week	1-2 days a month	Less often than once a month	Never
Active transport (e.g. walking, cycling, micro-scooter)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Wheelchair/ mobility scooter	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Public transport (e.g. bus, train, taxi)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Private motorised transport (e.g. car, motorbike)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Which of the following best describes your gender?

(Please choose one option)

Female

Prefer to self-describe

Male

Prefer not to say

If you self-describe, and would feel comfortable sharing this, please do so below:

What is your age?

(Please choose one option)

Under 16

55-64

16-24

65-74

25-34

75-84

35-44

85+

45-54

Prefer not to say

Are there any children or young people up to the age of 18 living in your household (including yourself)?

(Please select all that apply)

Yes - aged 0-4

Yes - aged 16-18

Yes - aged 5-8

No - none up to the age of 18

Yes - aged 9-11

Prefer not to say

Yes - aged 12-15

Section 4: About you

Do you have any physical or mental health conditions or illnesses lasting or expected to last 12 months or more?

(Please choose one option)

- | | |
|--|---|
| <input type="checkbox"/> No | <input type="checkbox"/> Yes, and they reduce my day-to-day activities a lot |
| <input type="checkbox"/> Yes, but they do not reduce my day-to-day activities | <input type="checkbox"/> Prefer not to say |
| <input type="checkbox"/> Yes, and they reduce my day-to-day activities a little | |

What is your ethnic group?

- Asian/Asian British
- Black/African/Caribbean/Black British
- Mixed/ multiple ethnic groups
- White
- Other ethnic group
- Prefer not to say

For 'Asian/Asian British', please specify:

- Bangladeshi
- Chinese
- Indian
- Pakistani
- Any other Asian background
- Prefer not to say

For 'any other Asian background', please describe:

Section 4: About you

For 'Black/African/Caribbean/Black British', please specify:

- African
- Caribbean
- Any other Black/African/Caribbean background
- Prefer not to say

For 'any other Black/ African/Caribbean background', please describe:

For 'Mixed/Multiple ethnic groups', please specify:

- White and Asian
- White and Black African
- White and Black Caribbean
- Any other Mixed/Multiple ethnic background
- Prefer not to say

For 'any other Mixed/Multiple ethnic background', please describe:

For 'White', please specify:

- English/Welsh/Scottish/Northern Irish/ British
- Gypsy or Irish Traveller
- Irish
- Any other White background
- Prefer not to say

For 'any other White background', please describe:

Section 4: About you

For 'other ethnic group', please specify:

- Arab
- Any other ethnic group
- Prefer not to say

For 'any other ethnic group', please describe:

And finally...

To help us improve access to future engagement activities, please tell us where you first heard about this consultation.

Please choose one option

- | | |
|--|---|
| <input type="checkbox"/> A postcard/ letter sent to my home | <input type="checkbox"/> Word of mouth |
| <input type="checkbox"/> On social media (e.g. Facebook, X, etc) | <input type="checkbox"/> A poster |
| <input type="checkbox"/> In an email/ newsletter | <input type="checkbox"/> Local Parish/ District council |
| <input type="checkbox"/> On a website (please specify) | <input type="checkbox"/> A local newspaper or radio station |
| <input type="checkbox"/> Through school communications | <input type="checkbox"/> Other (please specify) |
| <input type="checkbox"/> A residents newsletter | |

Please specify in the box below:

Thank you for taking the time to complete this response form. Responses will be collated and used to understand views on the proposed approach, the impacts that may arise as a result and any alternative options that should also be included. Reports will then be used to refine and finalise the strategy, prior to the decision day on 5th March 2026.

This consultation will close on 12 October 2025

Please put your completed Response Form in an envelope and address to Freepost HAMPSHIRE (Please also write PandO, IEU, FM09 on the back of the envelope). You do not need to use a stamp.

Return your Response Form to arrive no later than 12 October 2025. Please ensure that you return your form within this period as responses received after the closing date will not be included in the consultation reports.