

CALSHOT ACTIVITIES CENTRE CALSHOT CAMPING FIELD RULES 2021

1. HCC's Calshot Activities Centre will hereafter be referred to as "the Centre". "Members" refers to both Camping Club and Access Pass Holders
2. The use of the word caravan shall include motorhomes, camper vans, caravans and tents.
3. The Centre will not accept any liability for any accident, injury, loss or damage to persons or property occupying or using any part of the centre.
4. All field users will be subject to these rules as well as Centre site and Marine rules whilst on site.
5. All members shall produce evidence of their membership at the request of the site warden, centres staff or security contractor.

COVID 19

8. I understand that if at any point in the last two weeks prior to the booking, if I (or any other member of the party) are exhibiting symptoms of COVID-19 or any other person in my (or any other member of the parties) household is currently self-isolating due to COVID-19, I (we) will have to reschedule or cancel the booking.
9. In the event of you or the centre having to cancel due to issues relating to COVID you will be given the option to reschedule or receive a full refund. If the cancellation is not in relation to COVID, normal booking conditions apply.
10. HOC has additional hygiene controls in place to reduce the transmission of the COVID-19 virus. I accept that, by the nature of the virus, that it is not possible to eliminate the risk of COVID entirely
11. Hand washing and sanitising facilities will be available on site and it is the customers responsibility to ensure they wash hands regularly. NHS - How to wash your hands

Bookings

12. Bookings and enquiries can be made online by electronic form or by phone. Details are provided in the Centre welcome communications.
13. Two pitches must be booked where a unit exceeds pitch size limitations.
14. All pitches are numbered and members will be allocated a pitch. Members should locate their pitch upon arrival.
15. All bookings must be made at least 24 hours in advance of arrival. Payment in full must be made at the time of booking. Failure to pre-book may result in refusal to stay.
16. For all non-accessible pitches a member can book for any number of nights (subject to availability and exceptions shown on the 2021 tariffs) up to a maximum of 28 nights in any 35 consecutive night period. This limit also applies to jointly owned caravans or tents to ensure no permanent occupation.
17. Accessible pitch bookings are limited to a maximum of 14 nights (subject to availability and exceptions shown on the 2021 tariffs). Blue Badge details will be requested at the time of booking. Accessible pitches not booked two months prior to start date will be open to all members to book.
18. Extending your stay must be agreed with the Centre and paid for prior to departure. Failure to do so may result in an administration fee being levied in addition to the relevant camping charge.
19. The main camping field will be closed from 1st December until 31st January inclusive each year.

Fees

20. Nightly pitch and other related fees are set by the Centre and can be viewed on our website.
21. Electric hook up must be paid for at time of booking.
22. Per night charges apply from 1300 hrs on day of arrival to 1100 hrs on departure day. Pitches must be vacated by 1100 hrs on departure day. Late departure charges may be applied.
23. If members arrive before 1300 hrs and their pitch is vacant, they may at the discretion of the Warden move onto the pitch.
24. Guests must be paid for on a per night basis and must be accommodated within the members tent, caravan or motor caravan.

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25. Overnight camping pitch fees do not include craft launching fees. Please refer to the Centre's website for rates.
26. Discounts may be applied to pitch fees at the Centre's discretion. These discounts will not be allowed unless claimed whilst booking.

Cancellations

27. The cancellation policy in relation to camping field bookings is:
 - Cancellation within 7 days before arrival date: no refund.
 - Cancellation 1 to 8 weeks before arrival date: 25% refund or transfer to another date (conditions apply).
 - Cancellation over 8 weeks before arrival date: fees refunded less an administration fee.

Positioning of units

28. A unit shall not be less than 6 metres from any other unit in separate family occupation and not less than 3 metres from any other unit occupied by the same family.
29. Sleeping is not permitted in any awnings.
30. Two small pup tents may be positioned on one pitch providing they sit within pitch boundaries, comply to rule 28 and include immediate family or additional paying guests.
31. All pitches are numbered and members will be allocated a pitch number. Members should locate their pitch number upon arrival. At the point of booking, members can highlight their preference for beach, road or creek pitch.
32. Main field and Creek – 8 metres (length) by 9 metres (wide) marked pitches. Units are to be placed on the plot as detailed in the attached site map (Creek: units facing creek with awning on South West side of unit. Main Field: facing sea and awning on North Eastern side of unit)
- 33. Only one car per unit can remain on the campsite overnight. Additional cars should be parked in the main car park.**
34. Only one car can be parked between adjoining units at any time provided that the doorways to the caravan/ tent entrances are not obstructed.
35. Boats may not be parked between units. Members with boats must be on the creek side and have parked their boat close to the end of the unit.
36. If a motorhome or camper van owner leaves the site during their stay they must leave an identifying marker in their space to avoid losing it to others.
37. No caravan or tent is to be left on site and unoccupied for more than 24 hours.
38. Please note that members must stay in their unit at night unless they have notified the Centre at the time of booking the reason why this is not possible and permission has been granted.
39. Sleeping is not permitted in vehicles not used as the primary camping unit and not parked within the pitch boundary.

General Site Rules

41. Members should make themselves familiar with the fire points and the fire evacuation notices when they first arrive on site so they are aware of the actions to take in the event of a fire.
42. Caravan owners must display their camping field sticker in a window, preferably one facing the road. Tent members should display their sticker visibly on their tent. Night security staff will check stickers are being displayed and may wake those not doing so to verify eligibility to be on site.
- 43. Calshot Activities Centre staff will work as site wardens. They will be contactable on 07525387516 between 0900 – 1900 to assist with showing members to their pitch or other site related issues.**
44. Members and their guests are required to comply with all reasonable requests from Calshot staff.
45. Abusive behaviour or refusal to meet reasonable requests to preserve peaceful enjoyment of the facilities by other users will not be tolerated and may result in your removal from site.
46. Toilet waste must only be disposed by emptying at the dedicated chemical point provided.
47. A suitable receptacle, which should not be allowed to overflow must be used for the collection of waste water (washing water) and emptied at either the grey water or chemical waste disposal point provided.

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48. The use of small private barbecues is permitted, but campers must be considerate to others whilst in use. Charcoal barbecues must be raised off the ground to avoid damage or fire risk to vegetation. Ash must be quenched with water and only placed in site skips when thoroughly cold. No wood burning (i.e fire pits).
49. No naked flames (candles of any nature) shall be used in any unit. This excludes built in appliances.
50. Generators shall only be run between 1400 hrs and 1800 hrs.
51. The Centre supports 7 general and 1 accessible hook-up points as shown on the site map. **Depending upon the pitch booked, you may need up to a 50-metre length lead.** Sharing via multiple leads is not permitted. Seasonal availability of hook-ups is at the Centre's discretion.
52. Dogs are permitted on a short lead and on a "Poop and Scoop" basis. The blue skip can be used for disposal of bagged dog dirt.
53. Vacating the site. On vacating the site members shall leave their pitch clean and tidy. All members shall be responsible for the cleanliness and tidiness of the site during their stay.

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