7. Being Safe

People with a learning disability have the right to be safe at home and in the community, like everyone else.
What people of Hampshire said about Being Safe:

“Make sure there are people who know me really well who will notice if I am not happy or I am not well.”

“What is Hampshire doing to make sure people are safe in the community?”

“Make sure I have the right support staff, people who have the right attitudes and values and are highly trained.”

“What is Hampshire doing to make sure people are safe in their homes?”

“I have the right to make a plan to stay safe.”

“We want to be able to live our lives not being scared.”

“If I need hospital treatment I should be able to be supported by my own staff who know me well and understand me.”
What people said would make things better

- Our community is a safe place for people with learning disabilities
- Keep working to make sure that there are more safe places in the community through the Safer Places Scheme
- People know how they can tell someone if they do not feel safe
- People have support from advocacy, groups and clubs to speak out
- People are supported to take part in Safeguarding Meetings
- Information about staying safe is easy for everyone to understand
- People can have equipment like mobile phones or alarms, sometimes called Telecare, to help them stay safe and be independent
- People do not feel alone
- Support plans for health and social care are clear and tell others how someone would like to be supported
- People are supported with their communication in a way that is personal to them
- People have support around them from people they trust
- The support people get is checked to make sure it is good
Employers, such as care agencies, have trained staff who treat people with respect.

There is training in schools and other places in the community to help everyone think about equal rights to stop bullying, hate and mate crime.

**OUR PROMISES**

Working together we will make sure that people with learning disabilities are safe in their homes and their communities and are able to get the right support if they do not feel safe.

**Adult Services will make sure:**

- It works with other people such as the Police to ensure that people with a learning disability are safe.
- Services work together to support people with a learning disability who are witnesses or victims of crime.
- Services work together to support people with learning disabilities who break the law.
- Social care teams are properly trained and supported by their managers to help people stay safe.
- Social care teams include people with learning disabilities and their carers to say how they want to be supported to stay safe and make decisions.
- It looks at different ways people can be supported to live safely in their own homes and in the community.
• Safeguarding concerns will involve the person with a learning disability and be supported to say what they would like to happen

• People with a learning disability will be supported in raising awareness about abuse

• It continues to support the development of the Safer Places Scheme and make sure people with a learning disability know about it

• It buys support services that are good quality and meet written standards

• It buys community based services that include support to help people be involved in their community

• It buys care services that meet standards set by the Care Quality Commission (CQC)

**Adult and Children’s Services will make sure:**

• They continue to work together to keep people safe when they are in transition

**Health will make sure:**

• Services for people with a learning disability are safe and that neglect and abuse will not be accepted

• People with a learning disability, their families, carers and supporting staff know how to spot and report abuse
• People with a learning disability and their support are involved in writing care plans about how they want to be kept safe

• Staff who support people with challenging behaviour will be properly trained, qualified and experienced to do so safely

•Clinical quality visits will be made by the Vulnerable Adults Team who will take action where there are any concerns or worries

• There is independent advocacy available to people with a learning disability and that advocacy is available for carers if required to support them to report concerns

• Staff in general hospitals will have access to Health Liaison Nurses to help support people with learning disabilities and make sure they get the healthcare they need

• Health passports are completed and used

Advocacy will make sure:

• People know they have a right to be safe

• People know they have a right to speak out and report times that do not feel safe
• It helps people to report that they do not feel safe or that they are being abused or are a victim of a crime

• It helps people who find it hard to speak out or do not use spoken words to have their rights and choices respected

• It helps people to tell services about the best ways to help them to keep safe

• It helps people to get to know the services in their local community that are there to help them to stay safe

The Police will make sure:

• People with a learning disability know about the Hampshire Hate Crime Alert App for mobile phones

• Through services working together people with a learning disability get the support that is right for their individual needs if they are witnesses or victims of crime

• Services work together to support people with learning disabilities who break the law

• It works alongside people with learning disabilities and the people and family they live with to stop Domestic Violence
• It works with others to continue to cut crime and protect the public
• It works alongside people with learning disabilities to stop hate crime
• People with a learning disability will see the Police treat everyone fairly and with respect for their individual rights

Trading Standards will make sure:
• It helps people with a learning disability to understand their rights about anything they buy and help sort out problems if things go wrong
• It gives a free Making Money Matter booklets and DVD’s to anyone who asks for one

Passenger Transport promise to make sure:
• It explores how it can develop the use of the Safe Journey Card