

# Adults' Health and Care

Update for care providers



06 July 2020

## **Coronavirus (COVID-19) South East Care Home Q&A**

Dear Provider

The National Capacity Tracker team are offering care homes the opportunity to attend weekly Q&A sessions to answer any questions your service may have in respect of completing or using the tracker.

The sessions will be held every week at 10:00 on Wednesday's for one hour. The first will start on Wednesday 8 July.

A meeting request was sent out by email with details for joining the session.

The purpose and benefits of the sessions are to:

- Understand new functionalities
- Have your niggles addressed
- Learn from other users' experiences and issues
- Highlight issues
- Share experiences of using the system at local levels – good and not so good!