

Adults' Health and Care

Update for care providers



08 June 2020

Coronavirus (COVID-19) DHSC guidance for the PPE portal

Throughout May and June 2020, the Department of Health and Social Care (DHSC) has been inviting GPs, small residential care providers (24 beds or fewer) and small domiciliary care providers (99 clients or fewer) to register and order with the PPE portal, in order to help meet their PPE needs in the current climate.

The DHSC has launched a guidance page on the PPE portal, to help provide information to those invited to register and order emergency PPE through the site.

The guidance can be found at:

<https://www.gov.uk/guidance/ppe-portal-how-to-order-emergency-personal-protective-equipment>

The page details who is eligible to register with the portal, how the order process works and what customers should expect from the portal.

All eligible providers are asked to regularly check their email accounts registered with the Care Quality Commission (CQC) or the Medicines and Healthcare products Regulatory Agency (MHRA) in order to ensure that their email invitation is received and actioned.

Any queries about the portal can be directed to the PPE portal customer service team on 0800 876 6802.

