

Adults' Health and Care

Update for care providers



27 May 2020

Coronavirus (COVID-19) Cardinal Health Type IIR Surgical Masks

Dear Provider

We have today been notified by the Department of Health and Social Care that a small number of batches of the Cardinal Health Type IIR surgical masks have been found to contain defects.

Details are provided in the customer alert letter included on the next page of this update.

If you have any such masks in stock, please check against the lot numbers identified in the customer alert letter and follow the 'next steps' guidance.

PPE Dedicated Supply Channel

Important Customer Alert

Type IIR masks – Cardinal Health Product Concerns

ICA: 002

Date: 22/05/2020

Alert:

- There have been five separate complaints raised regarding the Cardinal Health Type IIR Masks. An initial investigation has occurred which has determined that there is a product fault with a small number of lots, either with the stitching on the ties or with the foam nose strip.
- This product has been issued through:
 - PPE Push
 - PPE Portal
 - LRF Pushes

Product Affected:

There is one product impacted

- Mask, Type IIR
- Supplier: Cardinal Health
- NPC: BWM028
- MPC: AT74535

Lots Affected

The stitching coming away on the ties relates to five lots:

- 0508MLP09
- 0511MLP09
- 0513MLP09
- 0529MLP09
- 0531KLP09.
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The material at the top of the foam nose strip is flaking and causing particles to be dislodged this relates to eight lots:

- 0408HLP09
- 0422HLP09
- 0428HLP09
- 0520JLP09
- 0520LLP02
- 0517JLP09
- 0506ALP10
- 0520JLP09.

Not all masks in these lot numbers are defective. We are aware that three of the complaints relate to lot 0517JLP09.

Identifying Issues:

The first fault has been identified by the stitching coming away from the ties.

The second fault has been identified on the foam nose strip which breaks down with the application of a small amount of pressure and friction causing particles to be dislodged.



Next Steps:

- Please check your stock of Cardinal Type IIR masks to identify whether it contains the lots referred to above and whether they have been affected. Please also be vigilant to these issues across remaining lots.
- There is no recall and no need to quarantine this product at this stage unless you find a fault. Please notify customer services of any faults you identify so we can continue to monitor the situation on 0800 876 6802 or NHS.Productqueries@unipart.com
- If you do identify a fault or have any other concerns with your remaining Cardinal Type IIR masks or your trust has a shortage of Type IIR masks, please notify NSDR on **0800 915 9964** who will arrange an emergency delivery if required.
- For all general enquiries for the PPE Dedicated Channel, call Customer Services on 0800 876 6802