

Adults' Health and Care

Update for care providers



Monday June 2020

Coronavirus (COVID-19) PPE Portal Order Limits

Dear Provider

After considering the stock and demand levels of customers invited to the PPE Portal, DHSC have doubled the order limits for Type IIR masks on the portal. Healthcare providers on the portal had reported to be the most in need of more Type IIR masks compared to what was previously provided by the portal.

The order limits have been adjusted as of 15/06/20 to the following:

GPs can order:

- **One combined pack**, containing **100** (previously 50) IIR masks, 200 aprons and 400 gloves (200 pairs), **per week** or up to this amount of separate items

Small social care providers can order:

- **One combined pack**, containing **200** (previously 100) IIR masks, 400 aprons and 800 gloves (400 pairs), **per week** or up to this amount of separate items

We are communicating this out to all invited customers of the portal, via an email to their CQC/MHRA registered email account.

As before, if customers have any queries regarding the PPE Portal, please direct them towards the Customer Service team at **0800 876 6802**.

They can also find more information on the DHSC PPE Portal Guidance Page, which is currently being updated and will shortly reflect the new limits, at:

<https://www.gov.uk/guidance/ppe-portal-how-to-order-emergency-personal-protective-equipment>.

