

# Adults' Health and Care

Update for care providers



29 June 2020

## Coronavirus (COVID-19) PPE Portal Order Limits

Dear Provider

After considering the stock and demand levels of customers invited to the PPE Portal, DHSC have adjusted the order limits based on size and type of provider.

The order limits have been adjusted as of 29/06/20 to the following:

GPs with fewer than 8000 patients can order:

- 100 IIR masks, 200 aprons and 400 gloves (200 pairs) per week.  
**This is no change to the previous order limits.**

GPs with 8000 patients or more can order:

- 200 IIR masks, 400 aprons and 800 gloves (400 pairs) per week.

Domiciliary care providers with fewer than 20 clients can order:

- 200 IIR masks, 400 aprons and 800 gloves (400 pairs) per week.  
**This is no change to the previous order limits.**

Domiciliary care providers with 20-99 clients can order:

- 300 IIR masks, 600 aprons and 1200 gloves (600 pairs) per week.

Residential care homes with fewer than 10 beds can order:

- 200 IIR masks, 400 aprons and 800 gloves (400 pairs) per week.  
**This is no change to the previous order limits.**

Residential care homes with 10-24 beds can order:

- 300 IIR masks, 600 aprons and 1200 gloves (600 pairs) per week.

We are communicating this out to all relevant invited customers of the portal for whom the order limits have increased, via an email to their CQC/MHRA registered email account. This will be done in batches over the next four days (Monday 29<sup>th</sup> June – Thursday 02<sup>nd</sup> July) in order to stagger the ordering patterns and make them as uniform as possible. We ask that you refrain from sending out general communications in your area until Friday 3<sup>rd</sup> July, in order to make this staggering effective.

As before, if customers have any queries regarding the PPE Portal, please direct them towards our Customer Service team at **0800 876 6802**.

They can also find more information on the DHSC PPE Portal Guidance Page, which is currently being updated and will shortly reflect the new limits, at:

<https://www.gov.uk/guidance/ppe-portal-how-to-order-emergency-personal-protective-equipment>.

