



# Capacity Tracker

*Insight for Care*

24 November 2022

## Capacity Tracker Changes

These are the improvements coming to Capacity Tracker later next week.

## Provider Information

### Update Method

Providers currently see when they last updated their information and this will be followed by more detail about how the update was done – on the page, by bulk upload or by clicking on the auto-refresh link in emails.

### Update Assurance

Costs & Vacancies	24 Nov 2022 09:16 by <a href="#">@nhs.net</a> via this page
Operational support	24 Nov 2022 09:16 by <a href="#">@nhs.net</a> via this page
ASC Mandated submission	24 Nov 2022 09:16 by <a href="#">@nhs.net</a> via this page

**Shorter question set for Care Homes**

Following feedback from users and the changing Covid situation, we are reducing the number of questions for providers.

- Discharge testing questions removed
- London Care homes will no longer complete additional questions that were introduced for the region throughout the pandemic

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## Reports

A number of updates have been made to the reports that you access in Capacity Tracker. You will also see an improvement in the speed that tables and charts appear.

We have added the following new features:

### **National view**

Users will see the inclusion of aggregated national data in these reports:

- Update Monthly Status ASC Collection
- Unavailable for Admissions

A small number of reports will also now be updated to reflect new or removed data.

### **Update Monthly Status ASC Collection**

CQC registration date for locations will now be included in the csv for this report.

### **Vaccination**

Two new columns showing the latest update times for homecare locations.

### **Covid-19 Hospital Discharge Testing**

Due to the removal of discharge testing questions, this report will be removed and no longer accessible.

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## Provider Survey & Workshop

We recently asked for feedback from providers about how they would like to see their data in Capacity Tracker.

Thank you to everyone who completed the survey and attended workshops – we had a huge number of responses, and your feedback is now being used to make changes that we will share with you early next year.

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## CQC Feed

Capacity Tracker has been updated with the latest information from the CQC register via the monthly data feed.

If you are experiencing delays in seeing your location in the Tracker, please contact CQC directly by clicking on this link <https://www.cqc.org.uk/contact-us>

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## **FAQs**

Please [use this link](#) to see a section in the Resource Centre which shows the questions you have been asking about updating Capacity Tracker along with a response – this covers questions that are part of the mandatory Adult Social Care collection.

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With kind regards  
Capacity Tracker Team on behalf of  
DHSC & NHSE/I