

Adults' Health  
and Care

# Domiciliary Care Market Data

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# A Reminder of Hampshire's Responsible Sourcing arrangements

# Responsible Sourcing: Our Commitment to Ethical Commissioning

## **Our Commitment:**

- Hampshire County Council is committed to sourcing care responsibly, ensuring that cost-efficiency does not come at the expense of ethical employment or human rights.

## **How We Assure Ethical Practice:**

- Robust Pre-Contract Checks.
- Providers must submit contingency plans demonstrating compliance with UKVI Skilled Worker regulations when applying to the CSH.
- Additional checks can be undertaken to ensure providers complete the required Pre-employment checks, that they are paying staff correctly, that staff are working the required legal working hours for visas. Checks are undertaken around other areas of visa compliance and business continuity planning.

## **Due Diligence & Monitoring:**

- All applications undergo pre contract checks, including credit checks, CQC registration, and workforce resilience assessments. This results in some providers requiring further enhanced due diligence. Quality Team visits
- Contract Monitoring
- Requests for detailed evidence of sustainability, compliance and compliance with regulations
- Employment practices and visa compliance are reviewed during quality visits and contract monitoring.
- Responding to Safeguarding duties under the Care Act 2014.

## **Contractual Safeguards:**

- Contracts explicitly prohibit modern slavery and require compliance with all relevant legislation, including the Care Act, CQC regulations, and UKVI rules.

## **If Concerns Arise:**

- Where an immediate risk to safety is identified then immediate referrals are made to appropriate agencies.

## Responding to Concerns – Our Escalation and Enforcement Process

### **Safeguarding and Legal Duties:**

- Any suspicion of modern slavery is reported to the Police Modern Slavery and Organised Immigration Crime (MSOIC) Team and followed up through safeguarding processes.
- The Council works closely with law enforcement and partner agencies such as, other Local Authorities, CQC and Home Office to investigate.

### **Initial Response may include:**

Responsive inline with Safeguarding and Quality Outcomes and Contract monitoring processes which may include:

- Support provided to individuals affected
- Meeting with all relevant parties including the provider to understand the situation, referrals to the police and appropriate partner agencies such as UKVI, CQC and other commissioners.
- Concerns about unethical employment or visa misuse are referred to the Council's Quality Team.

### **Contractual Action:**

- Applications from providers with unresolved concerns are declined.
- Existing contracts are reviewed transparently with the provider and may result in remediation action such as:

Additional support being provided to support the provider in line with Safeguarding and Quality processes (LSSE and QOCM), Warning notices, Purchasing restrictions, or termination of contracts. These are set out in the contract specification

### **Collaborative Approach:**

- The Council acknowledges its role in ensuring ethical supply chains in line with its legal duties. Whilst recognising the duties of regulators that inspect and ensure compliance with employment law and safe staffing practices, such as: UKVI and CQC.
- We foster strong partnerships to uphold safe, fair, and legal employment practices across the sector.
- Education is provided through course's, yearly safeguarding events, regular updates and communications with partners such as Hampshire Care Association (HCA), stakeholders and staff through a range of means. Council staff are trained and knowledge refreshed annually.

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# What can you do if you have concerns?

- If you have any information or are concerned about an individual, then you can **report it to police on 101** or via the **Hampshire & Isle of Wight Constabulary website**.
- If you would like to remain anonymous you can contact the independent charity **Crimestoppers on 0800 555 111** or by visiting **<https://crimestoppers-uk.org/>**
- There are a number of agencies who can support victims of modern day slavery:
  - **Modern Slavery helpline – 08000 121 700**
  - **Salvation Army helpline – 0800 808 3733**
  - **Medaille Trust – 0800 06 999 16**

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# Supply & Capacity Market Data

# HCC Market Data

Zones	Average Hourly Rate (all current work)	Average Hourly Rate (placed in the last 6 months)	Current PPG Hours	of which are TAB
Zone 1 - Alton	£23.12	£22.60	3500	150
Zone 2 - Basingstoke and Deane East	£23.23	£22.48	3200	220
Zone 3 - Basingstoke and Deane West	£23.05	£23.14	4100	230
Zone 4 - Eastleigh	£23.84	£23.67	7000	410
Zone 5 - Fareham East	£23.53	£22.95	1900	100
Zone 6 - Fareham West	£24.00	£23.42	3100	220
Zone 7 - Gosport	£23.19	£23.11	3700	180
Zone 8 - Hart and Rushmoor	£22.86	£22.36	7600	440
Zone 9 - Havant and Hayling Island	£23.08	£22.66	8400	470
Zone 10 - New Forest East	£24.68	£23.98	2100	160
Zone 11 - New Forest North	£24.35	£24.02	1900	120
Zone 12 - New Forest South	£23.93	£23.49	3600	300
Zone 13 - Test Valley North	£23.56	£23.02	2800	170
Zone 14 - Test Valley South	£24.12	£24.18	1700	140
Zone 15 - Winchester	£23.50	£23.06	2700	220
Total / Average	£23.47	£23.12	57400	3520

*Some data has been rounded, data is correct as of 7<sup>th</sup> January, 'last 6 months' means care placed between July 25 and December 25*

# HCC Market Data

Zones	Number of Individuals currently being supported	Of which are under CSH	%age CSH*	Average Hours per individual; placed (excluding TAB)	Weekly Value	Annual Value
Zone 1 - Alton	300	130	43%	13.3	£82,000.00	£4,300,000.00
Zone 2 - Basingstoke and Deane East	280	130	44%	13.7	£75,000.00	£3,900,000.00
Zone 3 - Basingstoke and Deane West	400	240	59%	11.7	£94,000.00	£4,900,000.00
Zone 4 - Eastleigh	630	380	61%	13.4	£168,000.00	£8,700,000.00
Zone 5 - Fareham East	170	60	34%	12.7	£45,000.00	£2,300,000.00
Zone 6 - Fareham West	310	120	38%	12.0	£75,000.00	£3,900,000.00
Zone 7 - Gosport	390	170	44%	10.6	£85,000.00	£4,400,000.00
Zone 8 - Hart and Rushmoor	710	260	37%	12.4	£174,000.00	£9,100,000.00
Zone 9 - Havant and Hayling Island	760	280	37%	12.8	£195,000.00	£10,100,000.00
Zone 10 - New Forest East	230	70	30%	10.9	£52,000.00	£2,700,000.00
Zone 11 - New Forest North	200	80	41%	11.3	£46,000.00	£2,400,000.00
Zone 12 - New Forest South	360	150	42%	12.3	£85,000.00	£4,400,000.00
Zone 13 - Test Valley North	260	100	39%	12.8	£65,000.00	£3,400,000.00
Zone 14 - Test Valley South	170	80	46%	13.1	£41,000.00	£2,100,000.00
Zone 15 - Winchester	290	140	48%	10.9	£63,000.00	£3,300,000.00
Total / Average	5470	2390	44%	12.3	£1,347,000.00	£70,200,000.00

*\*56% of packages are older packages placed under the previous Help to Live at Home Teir 1 and Teir 2 contracts.  
Some data has been rounded.*

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# Demand & Demographics

# Demand & Demographics - JSNA

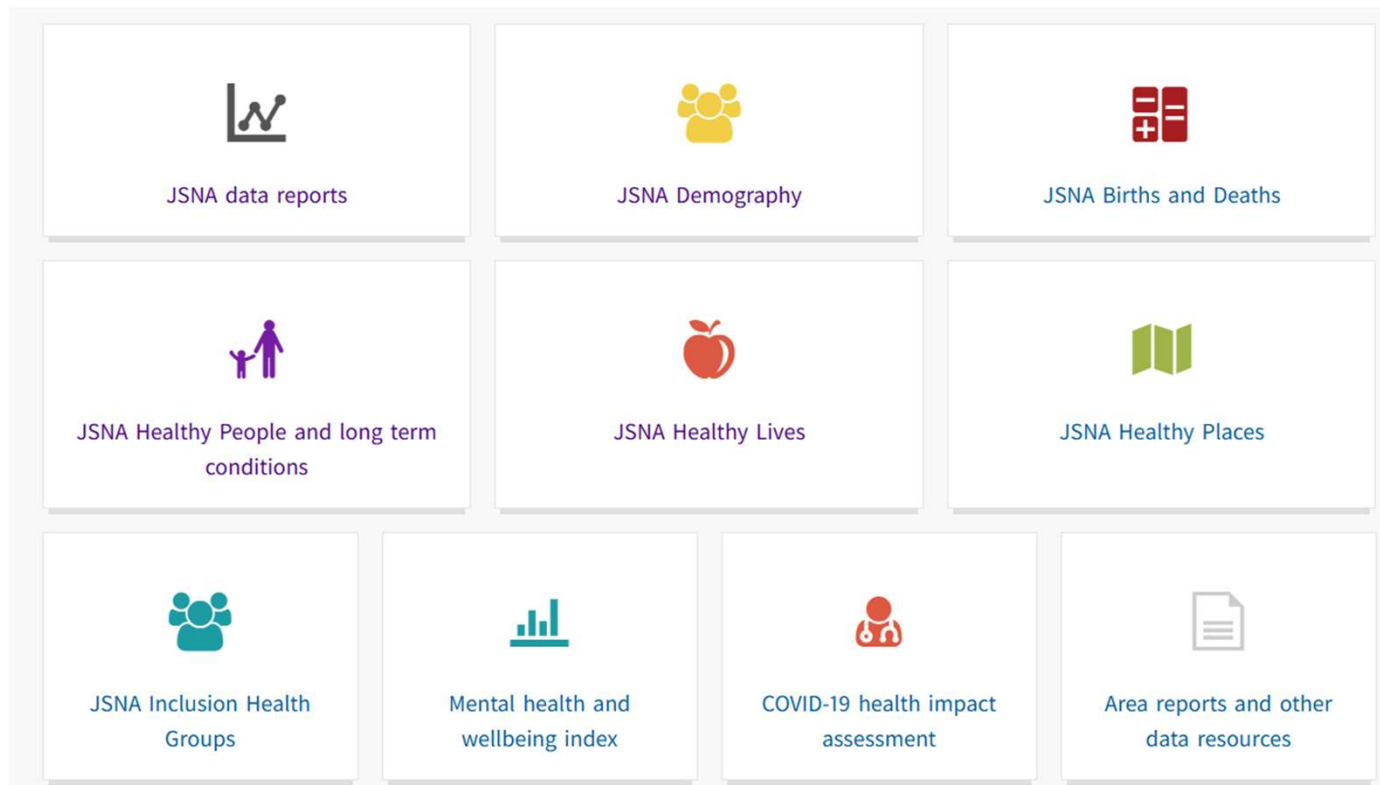
Hampshire's Joint Strategic Needs Assessment contains a wealth of information for businesses and individuals to use to better understand the demographics of Hampshire, and how that could impact on demand for your business.

[www.hants.gov.uk/socialcareandhealth/publichealth/jsna](http://www.hants.gov.uk/socialcareandhealth/publichealth/jsna)

- **Age Structure and Projections:** Hampshire has an older population structure compared to England, with a greater proportion of people aged 50 years and over, and a lower proportion of working-age individuals (20-44 years). Young people (0-19 years) make up 22.4% of the population, while older people (70 years and over) constitute 17.2%.
- **Socio-Demographic Characteristics:** The report covers socio-demographic and protected characteristics of the population, including measures of mortality, morbidity, life expectancy, and healthy life expectancy.
- **Deprivation:** The summary includes information on deprivation levels within the county.
- **Population Forecasts:** Hampshire's population is forecast to increase by 5.1% from 2023 to 2030, equating to an increase of 73,000 people. The Winchester district is expected to see the most growth, with an 8.7% increase by 2030.
- **Interactive Data:** The data can be explored further using the JSNA demography data report, which is available as a Power BI presentation from the website above.

# Joint Strategic Needs Assessment

Types of information available via the website



[www.hants.gov.uk/socialcareandhealth/publichealth/jsna](http://www.hants.gov.uk/socialcareandhealth/publichealth/jsna)