

# Domestic Abuse: A Referral Pathway for Hampshire

## Definition of domestic violence and abuse

Any incident or pattern of incidents of controlling, coercive or threatening behaviour, violence or abuse between those aged 16 or over who are or have been intimate partners or family members regardless of gender or sexuality. This can encompass, but is not limited to, the following types of abuse: psychological; physical; sexual; financial; and emotional.

## What is the Hampshire Domestic Abuse Service?

This service offers a variety of help and support options to all members of a family. This includes victims and survivors of domestic abuse, children and young people and perpetrators of abuse. The main types of help offered for victims and children are: crisis accommodation or refuge, outreach support in the community, IDVA support for high risk clients, dedicated support for children and families, move on and resettlement services, and personal support networks and group work. For perpetrators, there are a variety of one-to-one and group work interventions that work to help perpetrators of abuse address the root cause of their behaviour to make positive changes.

The service operates right across Hampshire and is accessible 24/7 via the Advice Line:

**03300 165 112.**

The Hampshire Domestic Abuse Service is a free and impartial service, which can assist by giving practical help and emotional support as well as providing information on a wide range of matters, including housing matters, benefits, safety planning and the needs of children affected by domestic abuse. Anyone can refer. It's currently provided by Stop Domestic Abuse and the Hampton Trust.

**HAMPSHIRE  
DOMESTIC  
ABUSE SERVICE**

Recognise it. Seek help.

  
Advice Line  
**03300  
165 112**

## What is risk assessment (DASH)?

Risk assessment is a crucial part of helping to deal with domestic abuse. Levels of threat, danger and violence need to be identified and established to ensure the most appropriate course of action, and also to ensure the victim's safety. In Hampshire we recommend that everyone uses the DASH risk assessment. It also identifies cases needing to be referred to MARAC/HRDA.

## What is MARAC & HRDA?

In a single monthly meeting, a domestic abuse Multi Agency Risk Assessment Conference combines up-to-date risk information with a comprehensive assessment of a victim's needs. It identifies the actions needed to keep them safe and the most appropriate services for all those involved: victim, children and perpetrator. HRDA meetings are the new daily version of MARAC that the highest risk cases are heard at, receiving a more immediate response.

## Key contacts & services

- Hampshire Police: 999 in an emergency and 101 for all other calls/enquiries
- Hampshire Domestic Abuse Service (for all members of the family): 0330 0165 112  
[www.hants.gov.uk/domesticabuse](http://www.hants.gov.uk/domesticabuse)
- Victim Care Service (for standard risk victims): 0808 178 1641
- Hampshire Children's Services: 0300 555 1384
- Hampshire Adult Services (safeguarding): 0300 555 1386
- MARAC/HRDA (Police Safeguarding Team): 01329 316 113  
[hampshire.mash.Admin@hampshire.pnn.police.uk](mailto:hampshire.mash.Admin@hampshire.pnn.police.uk)

## What is the Victim Care Service?

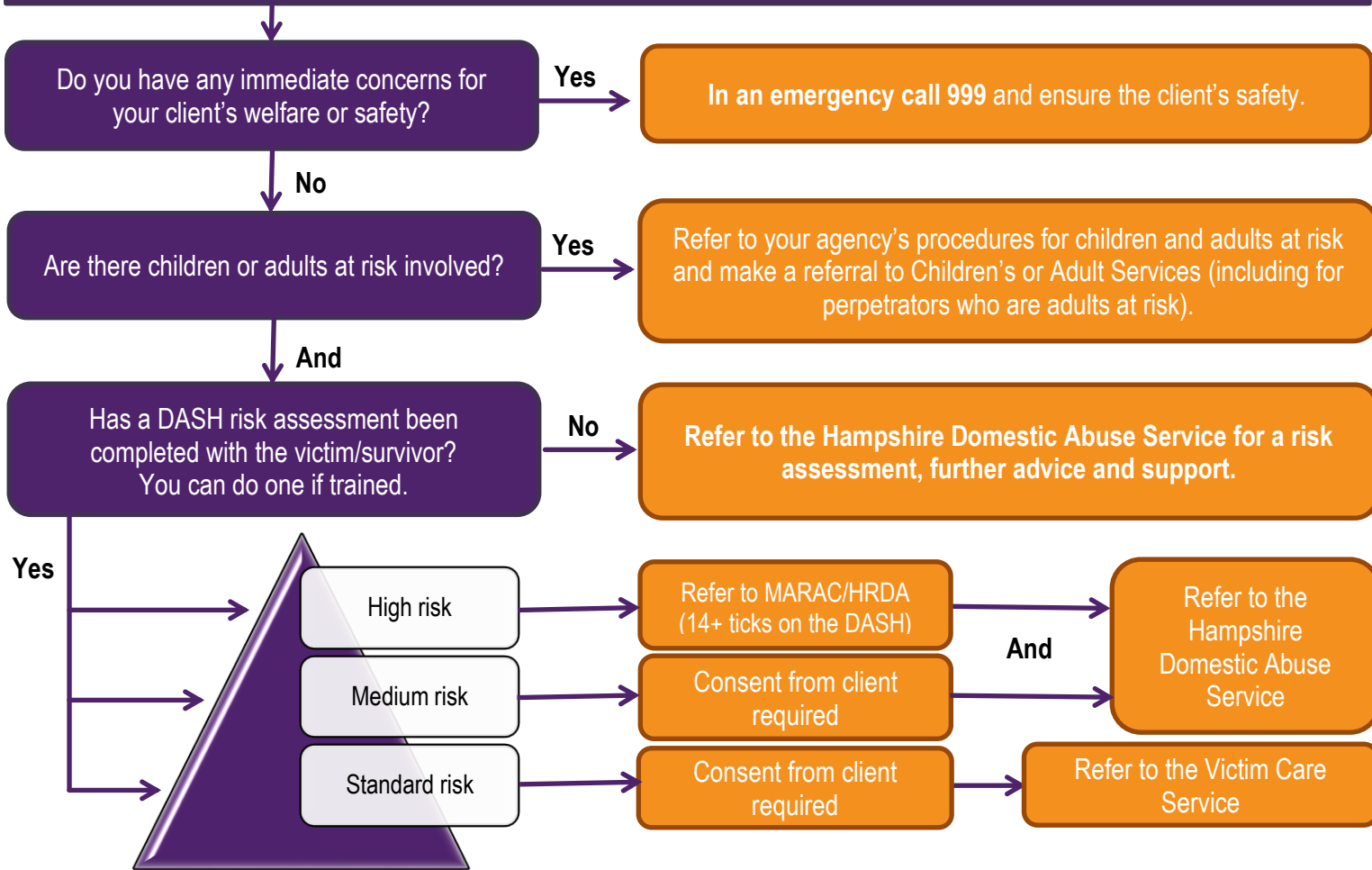
This service is delivered by Victim Support to **standard risk** victims of domestic abuse. It offers practical, emotional and intensive support to victims of crime and abuse, as well as risk assessment and safety planning advice. You can refer directly for people at standard risk, or if unsure of risk level, contact the Hampshire Domestic Abuse Service Advice Line who can help you with risk assessment and access to the right service.

## Jargon buster

**DASH** – Domestic Abuse, Stalking & Harassment and Honour Based Violence – a risk assessment checklist.  
**HRDA** – High Risk Domestic Abuse Meetings  
**IDVA** – Independent Domestic Violence Advisor  
**MARAC** – Multi-Agency Risk Assessment Conference  
**MASH** – Multi-Agency Safeguarding Hub  
**Safelives** – The organisation that developed & oversees DASH and MARACs.

# Domestic abuse victim disclosure – what should I do?

Last updated: May 2019



## CONTACTS

Children's Services: 0300 555 1384  
Adult Services: 0300 555 1386

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Victim Care Service: 0808 178 1641

Hampshire Domestic Abuse WEBSITE  
Search: Hampshire domestic abuse

Safety planning  
Search: Women's Aid Safety Plan

In all cases, undertake the following actions with your client:

- Talk to your client about safety planning
- Consider what your agency should do to help them and keep them safe, and which other agencies should be contacted.
- Ask if they want further support or information to take away.

Perpetrators of abuse

For concerns or advice about perpetrators of domestic abuse, or to make a referral, call the Hampshire Domestic Abuse Service Advice Line.