

This announcement is for adult care homes in England, Wales and Northern Ireland only.

Staff and residents in your organisation may have recently received a duplicate SMS text message from NHS Test and Trace, informing them of a negative PCR result but containing an incorrect date for when the test was taken.

This issue has now been fixed and only affected negative results, so there is no further action required. We are very sorry for any inconvenience caused.

You should inform any staff or residents that have received a SMS text reporting a negative test result that refers to an incorrect test date that this can be ignored.

If any staff and/or residents require further clarification on the test date within the SMS text they have received please direct them to contact 119.

Many thanks,

NHS Test & Trace