

# Adults' Health and Care

## Provider newsletter

27 February 2023

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### Care home Q&A session slides

See the slides from the 8 February and 22 February Care Home Q&A session, giving information on mask wearing, isolation of residents, testing and more.

[See the slides](#) from the 8 February

[See the slides](#) from the 22 February

Hampshire and Isle of Wight NHS have put together some falls prevention training for care home staff throughout the year. The sessions are from 14:00 – 15:30 via MS Teams. The first session is on 'Frailty and exercise' and is available on the dates below:

15 March – [click here](#) at 14:00 to join the meeting

29 March – [click here](#) at 14:00 to join the meeting

### Fire Service is still accepting fuel hardship referrals for home fire safety visits

The cost of living crisis continues to make this a challenging time for many. Hampshire and Isle of Wight Fire and Rescue Service (HIWFRS) want to make sure members of the community know how to keep themselves, their loved ones and their homes safe from fire.

The Service is continuing to run their [Cost of living campaign](#) to raise awareness of the 5C's: carbon monoxide, cooking, clothing, candles and chimneys, to highlight the home fire safety risks that people may be taking as they respond to increased living costs.

To help support the most vulnerable at this challenging time, the Fire Service is continuing to accept Safe and Well (home fire safety) visit referrals from partners for those in fuel hardship.

[Visit their website to find out more and make a referral](#) - you may need to seek the permission of the person you are referring before you share their details.

## Residential and nursing provider events in Hampshire

Hampshire County Council are holding events for residential and nursing home providers across the county in February and March.

These provider events will be an opportunity for Hampshire County Council to give feedback on events and plans happening this year, in collaboration with the care home market. They will include the Care Home Framework in collaboration with the care home market.

The event is for registered managers, deputy managers and finance managers. We would appreciate registered/deputy managers from each home to attend an event.

There will be opportunities to:

- Meet, network and hear feedback from Hampshire County Council
- Hear the outcome of the Fair Cost of Care exercise
- Hear the early plans for Hampshire County Council's Care Home Framework
- Be the first to know about the positive changes happening
- Express views and ask questions
- Offer insight into how you want to work with Hampshire in the future.

Tickets are free, but spaces are now very limited:

**West Hampshire** – Lyndhurst Community Hall, Wednesday 1 March, 10am – 12:30pm – [book your ticket](#)

**North Hampshire** – Old Basing Village Hall, Thursday 2 March, 10am – 12:30pm – [book your ticket](#)

**North Hampshire** – Old Basing Village Hall, Thursday 2 March, 2pm – 4:30pm – [book your ticket](#)

**East Hampshire** – Havant Conference Centre, Havant Plaza, Tuesday 7 March 10am – 12:30pm – [book your ticket](#)

## Residential and nursing provider events in Hampshire

In October last year Hampshire County Council invited providers to share their views about harassment, discrimination, bullying and abuse of care workers by those who use care and support services.

Some of the providers who responded to the survey indicated that they would be happy to work with Hampshire County Council. The feedback highlighted that a focus on support for care workers, a risk assessment and tools would be of value.

A workshop is being planned for summer this year, and details for this will be sent out soon. Thank you for taking part and your ongoing support.



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