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Adults' Health and Care

Provider newsletter

24 October 2024

Business Continuity Plans for Winter 2024/25

It's important to keep your Business Continuity Plans up to date as we head into winter. The plans should be both accessible to colleagues and tested regularly so that all know what steps to take according to circumstances.

The scenarios that should be included (but not limited to) are:

- Adverse weather conditions
- Disruption to travel
- Energy disruption and the effects on equipment such as IT
- Key roles for colleagues
- Staff shortages (including due to sickness) and steps that colleagues should take to notify others depending on the incident
- Other issues with capacity to provide the service

Business Continuity Plans should be made available to Hampshire County Council on request and may be inspected at short notice.

Care provider payment date

To support providers during the COVID-19 pandemic, it was agreed to change residential and nursing care providers payment date to the 1st of the month and pay them in advance.

Having reviewed our position and as part of the Care Home Framework activity and Provider Charter, from 1 April 2025:

- Homes who are approved to deliver long-term residential and nursing care under the Care Home Framework, will continue to be paid upfront on the 1st of the month.
- Homes not signed up to the Care Home Framework will revert to being paid on the 15th of the month.

Please contact oascommissioning.team@hants.gov.uk if you have any queries about this.

Capital Depleter questionnaire for care home providers

Hampshire County Council are currently reviewing processes for when an individual's savings or assets drop below the financial threshold of £23,250.

To support this work, we would like to understand what information you currently give to individuals who self-fund their care in a care home.

We invite you to complete our short survey by Friday 20 December. The survey should only take 5 minutes, and will help us to understand where there are any opportunities to provide information to individuals sooner.

[Information is available for you to print out](#) and give to residents who are at risk of reaching £40,000. A poster is also available for you to [print out and display in your home](#), reminding residents or their families to contact us if their capital is at risk of reaching £40,000.

[COMPLETE THE SURVEY](#)

Community of practice events for residential and nursing care providers

We would like to invite you to our first community of practice events for residential and nursing providers.

These communities of practice are an opportunity for residential and nursing providers to come together, share best practice, feedback to Hampshire County Council as well as hear information and updates on the Care Home Framework and

other relevant areas of work. Communities of practice will take place twice a year with an agenda shaped by you, the providers.

Our first agenda is based on feedback from providers and includes technology in care homes and contingency planning as requested.

There will be five sessions across the county with each session being the same, therefore you only need to book onto one session:

[Ashburton Hall, Winchester, Monday 25 November arrive 13:00 for 13:30pm](#)

[Jermyn's House, Romsey, Tuesday 26 November arrive 09:30 for 10:00am](#)

[Malmesbury Lawn, Havant, Wednesday 27 November arrive 09:30 for 10:00am](#)

[Dame Mary Fagan House, Basingstoke Thursday 5 December arrive 13:00 for 13:30pm](#)

[Runways End, Aldershot, Tuesday 10 December arrive 09:30 for 10:00am](#)

Hydration Health Summit – free conference 14 November 2024

The aim of the conference is to enhance the knowledge and understanding of hydration in health and social care.

Hear from internationally renowned experts on the importance and challenges of maintaining health and wellbeing through good hydration, and innovations currently being tested across England.

The conference covers the importance of fluids in health, water safety, hydration in older adults, urinary tract infections and more.

[**FIND OUT MORE AND BOOK YOUR PLACE**](#)

Anti-Slavery Day

Friday 18 October marked Anti-Slavery Day, which raises awareness of human trafficking and modern slavery. It highlights the plight of approximately 49.6 million victims of modern slavery in the world today. Modern slavery is a grave violation of human rights, affecting millions of people worldwide, including vulnerable adults in our communities.

In 2023 (until June) within Hampshire and the Isle of Wight, 253 individuals were recognised as potential victims of trafficking. Many more are likely to be living in

exploitative circumstances by human traffickers but are too afraid to seek help or support from statutory organisations.

Read more about [Anti-Salvory Day](#) and see the [Adult Modern Slavery Partnership Rapid Guide](#).

National Safeguarding Adults Week 18 to 22 November

The Local Safeguarding Adults Boards in Hampshire, Isle of Wight, Portsmouth and Southampton are proud to support National Safeguarding Adults Week. They are working with partner organisations and local communities to promote and raise awareness of a range of important issues relating to abuse or neglect of adults with care and support needs. Each day will focus on a different theme, and you can sign up to the following sessions:

Monday 18 November – [Safeguarding concerns](#)

Tuesday 19 November – [Mental capacity](#)

Wednesday 20 November – [Self-neglect and hoarding](#)

Thursday 21 November – [Windows of opportunity](#)

Friday 22 November – [Professional and organisational learning](#)

Safeguarding Provider Conference 20 November

We are pleased to announce our yearly Safeguarding Conference for Provider Services managers and deputies, taking place 20 November 2024. This event is an invaluable opportunity to gain a wealth of knowledge, resources, hints, and tips, along with the opportunity to meet up with provider colleagues.

Join us to share knowledge with colleagues and hear from expert guest speakers on crucial topics such as:

- Sexual relationships and mental capacity
- Working in partnership with carers
- Safeguarding allegations against staff

- Exploring safeguarding referrals to Adults' Health and Care

Don't miss this chance to enhance your safeguarding practices and network with professionals dedicated to providing safe and high-quality services. We look forward to seeing you there.

[Purchase your ticket](#) - please note that the page is showing a 'Sales ended' message in error – to book your place [use the form](#) and reference the name of the course you would like to attend.

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