

Adults' Health and Care

Provider newsletter

18 March 2024

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2024/25 NHS-funded Nursing Care rate

The Department of Health and Social Care (DHSC) has announced the 2024/2025 rate for NHS-funded Nursing Care (FNC) of £235.88 for the standard rate and £324.50 for the higher rate, effective from the 1 April 2024, which equates to a 7.4% increase.

[READ MORE FROM GOV.UK](#)

Free PPE Scheme will end 31 March

The provision of free PPE for all health, social care and public sector workers for COVID-19 infection control is due to come to an end on 31 March.

[READ MORE FROM GOV.UK](#)

Use the online form to get in touch with Adults' Health and Care

Adults' Health and Care's **online form** has been tailored specifically for professionals to submit social care referrals and enquiries. Our online form has been serving professionals effectively for some time now. Here's why you should consider using our online form for your professional referrals and enquiries:

- **Accessibility** – our online form is available to you during our normal office hours, 5 days a week. Submit your referral in your own time, whenever it suits you best.
- **Save time** – with our online form, you can quickly fill out the necessary information and submit your enquiry in a few clicks, avoiding the need to wait in telephone queues, saving you valuable time.
- **Convenience** – our online form is user-friendly and easy to navigate. You don't need any technical expertise, simply follow the prompts to submit your referral.

[Take advantage of our online form today](#)

Please note that our online form is suitable for **non-urgent enquiries only**. The form can be used to report safeguarding concerns or report abuse. However, if you need urgent support in the next 24 hours, contact us by telephone on 0300 555 1386.

Care Home Framework update

[The latest newsletter](#) outlines a special step-by-step guide on how to join the overarching Framework and the long-term residential and nursing care contract. There is also [a part 2 of the newsletter](#) featuring further updates.

Look out for future editions outlining other new ways of working coming soon.

[Onboarding questionnaire guidance](#) as well a list of [FAQs is available](#).

Contact oascommissioning.team@hants.gov.uk if you have any queries.

Andover Mind - carer support and dementia advice service

Andover Mind offer support to unpaid carers, young carers aged 16+ and people living with dementia or mild cognitive impairment in Hampshire.

The carer support service offers a variety of help including:

- information, advice, signposting and one to one emotional support in the individual's home or in the community
- training and peer support groups
- one to one dementia support for individuals living with dementia in Hampshire, as well as support for their carers, family and friends.

[Find out more about the service](#)

Referrals can be made by professionals as well as self-referrers via enquiries@andovermind.org.uk or 01264 332297 Monday - Friday 9am-5pm.

National No Smoking Day

National No Smoking Day was on 8 March and, as over half of all fire fatalities the fire service attends involve discarded smoking materials, Hampshire and Isle of Wight Fire and Rescue Service (HIWFRS) have issued a timely reminder of key safety messages:

- Smoke outdoors
- Never smoke in bed
- Stub it out properly and dispose of carefully, use ashtrays and empty the cooled contents to an outside bin
- Never leave lit cigarettes or cigars unattended
- Never leave e-cigarettes/vapes on charge or in a USB point unattended or overnight – they can ignite and cause fire.

You can help by raising awareness of the dangers and signposting to the free [Home Fire Safety Check tool on the HIWFRS website](#) which provides individuals with a free, personalised fire risk assessment.

If there is clear evidence of unsafe smoking practices, such as scorch marks on bedding for example, you can help by [making a referral for a Safe and Well](#) visit. You may need to ask permission of the person you are referring before sharing their details.

Webinars for professionals supporting people with a learning disability

The Southern Health NHS Foundation Trust are running a series of webinars for professionals who support people with a learning disability in Hampshire and Southampton.

Cancer Awareness and Screening – how to support people with learning disabilities – 18 April 10 -11:30am

Dementia – 17 May 10 – 11:30am

Contact shfthealthfacilitators@southernhealth.nhs.uk if you would like to sign up to these sessions.



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