

Adults' Health and Care

Provider newsletter

16 February 2024

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National Patient Safety Alert: Medical beds, trolleys, bed rails, bed grab handles and lateral turning devices: risk of death from entrapments or falls

The MHRA continues to receive reports of deaths and serious injuries from entrapment or falls relating to medical beds, bed rails, trolleys, bariatric beds, lateral turning devices and bed grab handles. See the [latest guidance](#) from the Government. Please review any risk assessments in place for the equipment listed by 31 March 2024.

Basic diabetes education – training for those supporting individuals with a learning disability

The Southern Health NHS Foundation Trust are hosting a free webinar on diabetes for care providers and social workers supporting people with a learning disability. The webinar will be delivered via Microsoft Teams on 23 February 10:30am – 12pm.

To book your place email shfhealthfacilitators@southernhealth.nhs.uk

Sharing health and care information

The Hampshire/Isle of Wight and Dorset Integrated Care Boards have produced a new range of communications material designed to explain to the public how health and care services share information from their records and the steps taken to keep this information confidential safe and secure.

This includes:

- New patient leaflets and posters
- New web pages on the ICB website
- New animations based on patient stories.
- Leaflets and posters, including an Easy Read version.

The aim of this new material is to:

- Better explain to patients why and how health and care services share their information and the benefits of doing so.
- Build trust and confidence that information is shared confidentially, safely and securely.

See [the new web pages](#) to find out more or look out for the new leaflets and posters.

Care Home Framework update

We opened the Care Home Framework and the first contract call off on the 15 January 2024

Care Home Framework (Stage 1)

- The Care Home Framework is the overarching procurement tool by which Hampshire County Council will be buying Residential and Nursing Care in the future.
- After a provider has been approved to join the overarching Framework, they will not need to apply for it again.
- For their application to the Care Home Framework, Independent providers must answer a series of questions at organisational level such as ensuring they run at least one residential or nursing home in Hampshire or within 25 miles of its border and are financially viable. Their responses are all vetted, and credit checks are actioned at this stage.
- Once a provider is signed up to the Framework, they can apply for any advertised contracts that are attached to the Framework (Stage 2). This is where more in depth questions are asked of the provider and is called the 'call off stage'.
- Moving forward, Hampshire County Council will use the Care Home Framework to advertise several different contract opportunities for providers. The first 'call off' Hampshire County Council are advertising is the long term call off contract.

Long-term residential and nursing services:

- The first contract (call-off) to providers through the Framework is for long-term residential and nursing services. Providers who apply for the long-term residential and nursing services contract will sign up to one or more '**needs profiles**' that they believe their home can deliver. HCC Care and Support Services will also sign up to one or more needs profiles.
- Providers can open and read the documents contained in the call off folder without any commitment to sign up for the long-term contract. They can read and ask questions and then decide if the contract is for them.
- At this stage, the provider must answer a series of more in-depth questions about each individual home they wish to sign up to deliver long-term residential and nursing care in Hampshire. This will include questions about their workforce, any large-scale safeguarding enquiries, CQC rating of their homes and any involvement with the Provider Quality team. Providers may then be subject to further questions at a due diligence stage if required.
- This is the long-term call off section and is where the due diligence comes. There is no due diligence at framework stage.

To assist you with your application to the Framework and the long term call off, please refer to the [slides shared](#) at the provider event. If you experience any issues or have any queries, please contact the team at oascommissioning.team@hants.gov.uk or send in a clarification request via Intend.

More information about the framework can be found in our [Frequently Asked Questions](#).

Choice of Accommodation policy

Did you know Hampshire County Council are implementing a Choice of Accommodation policy which will shape how long-term residential and nursing care will be sourced from April 2024?

The Choice of Accommodation policy applies when an individual is assessed by Hampshire County Council to have eligible long-term needs that can only be met in a residential or nursing home. The Hampshire County Council Brokerage Team will use the policy to identify the best providers who can cater for an individual's needs, ensuring the highest quality of care and support available.

Referrals will be shared with Hampshire County Council's in-house care homes as priority. Following this, referrals will be shared to independent providers who have signed up to the Care Home Framework (CHF) and the CHF needs profile the individual is carefully assigned.

Award criteria for each referral will be based on:

- Providers who have signed up to the relevant needs profile the individual needs.
- Individual's or representative's preferences (providing a vacant bed is available).
- Specific requests in the pen picture.
- Geographical preferences.
- Environmental requirements.
- Accessibility for next of kin or family (travel links).
- Any other specific requirements.
- Assessment timescales can be met.
- Admission timescales can be met.



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