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# Adults' Health and Care

## Provider newsletter

**12 September 2024**

### **Launch of the Workforce Strategy for adult social care in England**

The Workforce Strategy aims to improve the quality of roles in adult social care, ensuring that the sector can attract and keep enough people with the right skills and values to provide the best possible care and support for the people who draw on it.

Skills for Care – the workforce development body for adult social care in England – has led the development of the Strategy, in collaboration with a wide range of organisations and people with a stake in the future of the sector. These include the Care Quality Commission and representatives of care workers, employers, local authorities, Integrated Care Systems and people who draw on care and support – along with organisations from the health and education sectors.

[FIND OUT MORE](#)

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**For Care Home providers – The Care Home Framework newsletter**

Read the latest Care Home Framework newsletter. This month's edition contains information on contract monitoring, KPI reminders, the Payments escalation process and more.

[READ THE NEWSLETTER](#)

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### **For Home Care providers - Help 2 Live at Home 24 Framework**

It has been great to see many providers at our engagement events over the last month. Thank you to all those that were able to attend. We shared feedback from previous engagement and presented how we have reflected on this through revealing the details of our new Framework and call-off contracts.

Our aim is to open the new Help 2 Live at Home 24 Framework (H2LH24) to applications in early to mid-October. Thirty days later the call-off contract for domiciliary care will be released, which can be applied for once a signed H2LH24 agreement has been returned to us. The new contract will be called Community Care and Support Hampshire (CCSH) and will replace the existing Care and Support at Home contracts. We intend to start putting work through the new contract from January 2025.

On the whole the arrangements will be similar to the current contract, however we have made some improvements based on feedback.

Some key features of CCSH are:

- A greater focus on quality.
- Restrictions for providers who do not have a registered office in Hampshire or neighbouring county.
- Continued drive towards strength-based services including Optimised Care.
- At launch there will be no Tier 1 contract.
- Inclusion of Younger Adults with Learning Disabilities and Mental Health.
- Improved communication.
- The same 15 zones with Standard, Enhanced 1 and Enhanced 2 rates.

More details and information will be shared in the lead up to the tenders opening. In the meantime, please ensure you are ready to apply by ensuring that your company

details are correct on [In-Tend](#), or register on In-Tend if you have not previously used the Hampshire County Council Procurement Portal.

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## **Gas and Chimney fire safety checks**

[Chimney Fire safety Week](#) and [Gas Safety Week](#) are important reminders to get chimneys swept and gas central heating appliances checked (annually) before the Autumn chill sets in.

When you visit somebody's home, you can help by sharing the safety tips below and [making a referral for a Safe and Well \(home fire safety\)](#) visit if you have concerns – you may need the permission of the individual before you refer them:

- Ensure [the chimney is swept before use](#) if it hasn't been used for some time
  - Ensure a fireguard is in front of the fire at all times
  - Spark guards can prevent a serious property fire
  - Extinguish the fire before going to bed or leaving the house
  - Never use petrol or paraffin to light a fire
  - Wood burning stoves should be placed on a fire-resistant base and not directly onto a hardwood floor or carpeted surface
  - Ensure the right type of wood or coal is used
  - The chimney or flue should be cleaned at the end of each heating season and at least once during the heating season
  - Remove ash and burnt fuel once it has cooled
  - Keep vents and chimneys clear at all times.
  - Ensure there is a working carbon monoxide alarm and working smoke detectors in the home and test these regularly.
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## **Organisational Abuse: What are the challenges and what helps in this area of safeguarding practice?**

This event has been organised by Partners in Care, and aims to disseminate learning from the National Safeguarding Adult Review Analysis; provide updates on positive initiatives in this area of care and support; share insights from research and work with people who use these services; provide inspiration to improve what is done locally; and publicise the work of the Organisational Abuse Expert Reference Group.

It will take place on **Tuesday 15 October 2024, 2.00pm - 4.00pm**

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## **Learn how to have a life-saving conversation**

This World Suicide Prevention Day (10 September) take a few minutes to understand how to recognise that someone may be struggling with their mental health and what you could do to help them. Suicide is preventable and over a million people have already taken [free suicide awareness training](#) with The Zero Suicide Alliance to gain the skills to save a life.

The free 20-minute online course can help to build your confidence to manage a difficult situation. You can also learn how to signpost to for further support.

In Hampshire, you can also find [Life Cards](#), printed with the details of organisations providing crisis support. The cards will be made available at hospitals, in GP waiting rooms, libraries, food pantries and many other outlets. Take a card to place in your pocket or wallet, so that if you or anyone you know is in a crisis you can easily access help and support.

Help is available 24 hours a day 365 days a year from both NHS 111 Mental Health Triage Team and the [Samaritans](#). You can also find information and support at [Mental Wellbeing Hampshire](#) if you are experiencing suicidal thoughts or if you are worried about someone who may be feeling suicidal.

If you or someone you know has been affected by suicide, [Amparo](#)

provides confidential one-to-one, family or group support for practical and emotional matters. You can call Amparo on 0330 088 9255.

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### **IPC Conference - 14 November**

The IPC Conference will take place on 14 November at Novotel Southampton. The event is free to healthcare professionals. Spaces are limited.

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### **Let's talk about vaccines training session**

Let's Talk About Vaccines is a training session to help build your confidence, skills, and knowledge to open up discussions with patients about vaccination decisions.

This 2.5-hour online, interactive session is free to staff, students and volunteers across the Southeast. It will explore the issues, myths, and barriers around vaccine hesitancy, providing you with the techniques and approaches to help people make informed choices.

You will learn skills that can be used in your everyday contact with patients as an opportunity to discuss vaccine uptake.

Feedback from attendees:

"I feel more confident in my approach towards patients that are vaccine hesitant."

"I will be able to put this training into practice daily in my job role."

Next available training dates:

[Thu 19 Sep 24](#) 1pm - 3pm

[Mon 23 Sep 24](#) 9:30am - 12pm

To sign up, select the link for your chosen date above, then choose 'select tickets' and follow the instructions.

Further details and training dates are on the [Let's Talk About Vaccines webpage](#).

If you have any questions, please email [bobicb.personalisedcaretraining@nhs.net](mailto:bobicb.personalisedcaretraining@nhs.net)

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