

Adults' Health and Care

Provider newsletter

12 January 2023

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Welcome to 2023 – message from Director of Adults' Health and Care, Graham Allen

I'd like to give my grateful thanks to everyone who worked over the Christmas and New Year period. As always, these days are hectic and fraught, and those 'on duty' and delivering services during this period don't always have a break – your efforts are hugely appreciated - thank you.

We are in the midst of massively heightened activity across England's hospital and wider health care system, both locally as well as nationally. With demand at an all time high, this is an extremely challenging time for all of our colleagues in health and social care services. Thank you to everyone working in this space for the support you're providing to residents – it doesn't get any easier, but the role you play is absolutely vital and thoroughly appreciated. Please continue to do all you are doing to keep up the good work - especially in the ways you continue to support one another - as you have done so admirably over the last few years.

Graham

**Graham Allen, Deputy Chief Executive and Director of Adults' Health and Care,
Hampshire County Council**

Staff toolkit to promote the uptake of COVID-19 and flu vaccines this winter

Health and care services face a challenging winter with both the COVID-19 and flu viruses in circulation. Health and social care professionals are particularly at risk from flu and COVID-19 as they are more likely to be exposed to both viruses. Getting vaccinated remains the best way to avoid catching COVID-19 and flu, reducing the risk of spreading them to our loved ones, colleagues and people we care for. The NHS have developed a toolkit to support organisations across the health and care sector to further encourage their staff to take up the offer of both the COVID-19 and flu vaccines.

The toolkit has been created to share learning, tips and good practice examples from initiatives to improve vaccination uptake across the South East. It contains advice for employers, information about understanding the barriers to getting vaccinated, useful messaging that can be used to encourage staff to take up the vaccines, and more.

SEE THE TOOLKIT

Maintain your winter contingency plans

As we move through winter, it's important to ensure your winter contingency plans are up to date. We have put together [some information](#) to help you when creating and updating plans.

Energy companies are confident that they will be able to meet demand, however, there is a small risk that rolling blackouts may be implemented. If this does occur, it will be in small pockets across the county, for a few hours during the evenings. Some key considerations for your contingency and business support plans may include:

- Ensure back up generation and adequate fuel supplies to run the generator and that your generator is working
- Additional blankets and hot water bottles to keep individuals warm if there is no heating
- Supply of torches and battery powered lighting
- Ensuring you have an up-to-date copy of people's risk assessments and care plans on the premises in case you are unable to access electronic systems

- Ensure you have considered how you will support people's nutrition and hydration
- Ensure you have a list of crucial telephone numbers, such as GPs, the local authority, Southern and Scottish Electricity Network (SSEN) and mobile telephone that is charged on site.

SSEN provide most of the electricity within the Hampshire area. You can register on their [Priority Service Register](#). This ensures that SSEN are aware of where the vulnerabilities are located within the county and allows them to provide additional support when the power goes out. Registering on the Priority Service Register does not guarantee that a generator will be provided to all vulnerable customers and care homes when a power outage occurs.

Department of Health and Social Care (DHSC) update: enforcement of information requirements under section 277A of the Health and Social Care Act 2012

The [Adult Social Care Information \(Enforcement\) Regulations 2022](#) commenced on 1 December 2022.

DHSC has published [enforcement guidance](#) setting out what will happen if a provider does not update their data monthly via Capacity Tracker, as outlined in the [guidance on data collection](#). New guidance has also been added to the page detailing the non-mandated data items collected for operational support.

The [Formal Notice of a mandate](#) has also been updated to reflect the current list of mandated data items.

The enforcement process will focus on supporting providers to comply with the information requirements, with financial penalties normally a last resort.

Hampshire and Isle of Wight NHS – Care Home Q&A slides

See the slides from the 4 January Care Home Q&A – the slides contain information about outbreaks, infection prevention control and isolation times.

[SEE THE SLIDES](#)

Made with Care campaign

The Department of Health and Social Care (DHSC) launched their latest recruitment campaign in November. The Made with Care campaign has been designed to support recruitment activity and will run until March 2023. The campaign shows the amazing work that staff across the adult social care sector do. It celebrates the way they empower the people they support and shines a light on the rewards of the role to inspire more people to consider a job in adult social care.

You can find [resources](#) to promote any recruitment you are doing from the DHSC website.

New Year message from the Archbishop of Canterbury

The Archbishop of Canterbury has recorded a New Year message, highlighting the amazing and often challenging work people in the care sector do.

[WATCH THE MESSAGE](#)

Dementia Conference 10 February

Impact's Dementia Conference is taking place on the 10 February 2023 at The Castle, Winchester with Dr Kellyn Lee as the keynote speaker.

Dr Kellyn Lee is a British Psychological Society (BPS) Chartered Psychologist with a special interest in dementia care. She has over 10 years' experience in ageing and dementia research and previously held the post of Co-Director of the Alzheimer's Society funded Doctoral Training Centre at the University of Southampton, where she remains a visiting research fellow. She is chair of the Impact and Innovation Board – Institute for Health and Social Care Management.

The conference will also be joined by Public Health Partners and NHS colleagues who will be delivering workshops throughout the day on topics including:

- Activities to support movement and mobility
- Tips for encouraging good hydration for individuals living with dementia
- Supporting with mouth care, including tips for providing effective mouthcare for individuals who find it difficult.
- Supporting individuals with dementia who become distressed.

Tickets cost £65

[READ MORE ABOUT THE CONFERENCE AND SIGN UP](#)

Free Webinar – Care Workforce Board

How can your organisation stand out and attract and retain staff with the current workforce demands?

Come and find out what opportunities are available to you and your organisation. Hampshire County Council's Impact team, in partnership with Hampshire Care Association are providing a free webinar highlighting the opportunities available to attract, retain and develop staff, at a reasonable cost.

The online webinar takes place on 25 Jan 13:00 – 15:00pm

[READ MORE AND BOOK YOUR PLACE](#)

Digital Care Planning and Nursecall Messaging Solutions – Funding

CQC registered care providers within Hampshire and Isle of Wight Integrated Care System (ICS) are now able to access grant funding to pay for digital care planning and falls prevention technologies.

Hampshire and Isle of Wight ICS are hosting a free webinar, which will give an overview of the funding available as well as showcase the capabilities of Nourish Care, a digital care tool assured by the national programme, and NurseCall data system, NexusCare.

The webinar takes place on 19 January at 13:00–14:00pm

[FIND OUT MORE AND BOOK YOUR PLACE](#)



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