

Adults' Health and Care

Provider newsletter

2 February 2024

If you've received this email from a colleague,

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The CQC provider portal will soon be available

The CQC have been developing a new provider portal to improve their digital services and give providers a faster and easier way to share information with them.

The CQC will continue to invite providers who are already using the existing portal to join the new portal until the end of February. From the start of March any provider can register on the new portal and set up their account.

To get ready for the change over, providers should:

- Make sure the [contact details](#) the CQC hold for you are correct – you'll need to sign up to the new portal using an email address they already have on record
 - Watch the [introduction video](#)
 - As soon as you receive the invite, sign up to the new portal
 - If you don't receive an invite to sign up, sign up as soon as you can from the start of March
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[FIND OUT MORE](#)

Updated guidance – Pressure ulcers and how to safeguard adults

Updated guidance from the Department of Health and Social Care (DHSC) on pressure ulcers and how to safeguard adults is now available.

This publication offers guidance on how to respond to individuals at risk of developing pressure ulcers, prevent harm where they occur and raise a safeguarding concern.

[READ THE UPDATED GUIDANCE](#)

New IPC guidance helps manage infections in care settings

The UK Health Security Agency (UKHSA) and the Department for Health and Social Care (DHSC) have published [new acute respiratory infection guidance](#) which consolidates existing infection prevention and control (IPC) advice for the adult social care sector.

It supports providers and the wider sector to plan for and manage a range of infectious diseases, including COVID-19. Further updates on testing will be set out after 3 March.

IPC remains vital to protect those receiving and giving care. This new guidance will make it easier for care colleagues, service users and visitors to find and follow best practice.

[READ THE UPDATED GUIDANCE](#)

Hampshire County Council's Care Home Framework is now open

Hampshire County Council are pleased to open their Care Home Framework and invite residential and nursing providers to sign up.

The Care Home Framework allows for collaborative working between the County Council and the residential and nursing care market, looking to drive innovative ideas to help people to live long healthy and happy lives, whilst maintaining their own independence.

Once you have been accepted onto the Framework, you will be able to apply for our first call-off contract, to provide long-term residential and nursing care, predominantly for older adults.

The long-term residential and nursing care contract will provide the following benefits for providers:

- Access appropriate long-term residential and nursing referrals that are resourced by Hampshire County Council
- Contact with the Hampshire County Council commissioning team who will provide you with support for contractual monitoring arrangements
- A guaranteed uplift each year
- Access to discounted training rates and exclusive content through the Hampshire County Council IMPACT (Adult Care Training) service.

Sign up to the framework and long-term contract via [Intend reference AS15180](#)

We are aiming to begin placing individuals under the long-term contract call-off from the framework from April 2024.

If you have queries about the framework or long-term contract, contact oascommissioning.team@hants.gov.uk

Capital threshold for residents in care homes

It is very important that your residents and their families consider what will happen if their savings were to fall below the 'capital threshold' of £23,250. It is currently recommended that they contact the Contact, Assessment and Resolution Centre

(0300 555 1386) when their capital reaches £30,000 (£30K) or less to allow time for the Council to assess their care and support needs.

Hampshire County Council are advising all individuals who are self-funding to approach the Council when their capital has depleted to £40K. This will allow us more time to work with individuals, their families and/or representatives.

Anyone at risk of depleting their capital who is referred to the Council will be allocated to a specific Social Work team who will oversee this area of work.

Prevent Conference – Working together to safeguard against extremism 8 March

The first Hampshire organised Prevent Conference is being held in Winchester on 8 March. There will be contributions from key people who work to prevent young people and adults from being radicalised into extremism. This will be an opportunity to hear about key roles, processes and learn from case studies as well as become equipped with resources to support you in your role.

[**FIND OUT MORE AND SIGN UP**](#)

Reminder: Survey for those who sponsor overseas workers

As part of measures to address the workforce challenges faced by the Health and Social Care sector in the UK, several care sector roles were added to the UK Shortage Occupation List (SOL) in February 2022. This allowed providers to expand their workforce by sponsoring overseas staff to work in the UK. Your business has been identified as one that contracts with Hampshire County Council (the County Council) and/or is on the register of licensed sponsors.

The County Council would like to support Hampshire providers that sponsor overseas workers to deliver their sponsorship responsibilities and maintain a sustainable long-term workforce. To enable the County Council to provide the most appropriate support we would like to better understand the challenges, benefits, and impacts overseas recruitment has for your business.

Please ask the person who would be best placed to answer questions about the sponsorship licence status of your organisation to complete this short survey.

This survey closes on 11:59pm on Monday 12 February 2024 and should take no more than 10 minutes to complete.

Your answers will give the County Council a better understanding of this area of the local workforce and enable us to better support the market as a whole. All individual responses provided will remain confidential and will not be shared.

At the end of the survey there will also be the option to provide your contact details to allow the County Council to contact you if we have any further questions about any of your answers given in this survey. This is optional and any contact details you provide will be used for the purpose of recontacting you only.

If you have any queries about this survey, please contact the County Council by emailing ahc.qualityteam@hants.gov.uk

TAKE THE SURVEY



Hampshire
County Council



**Making
the most of
your money**

Future Services Consultation

**Tell us your views on
ideas for changes to
some local services**

**Have your say
by 31 March 2024**

hants.gov.uk/future-services-consultation



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