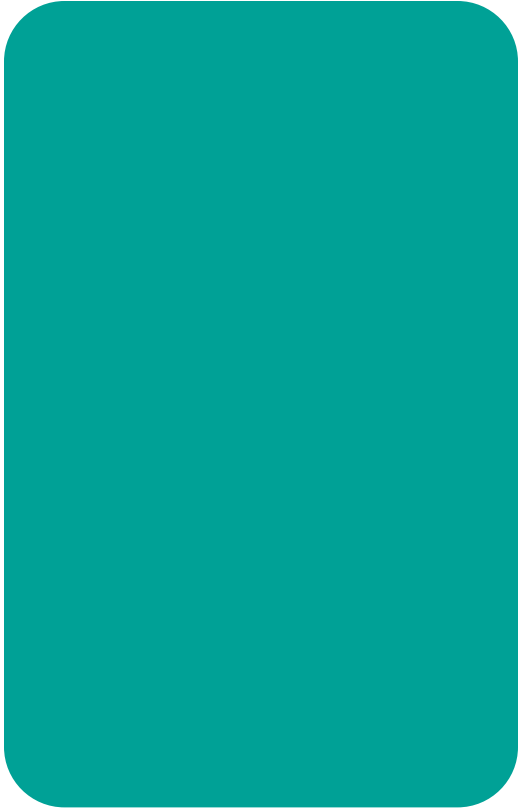
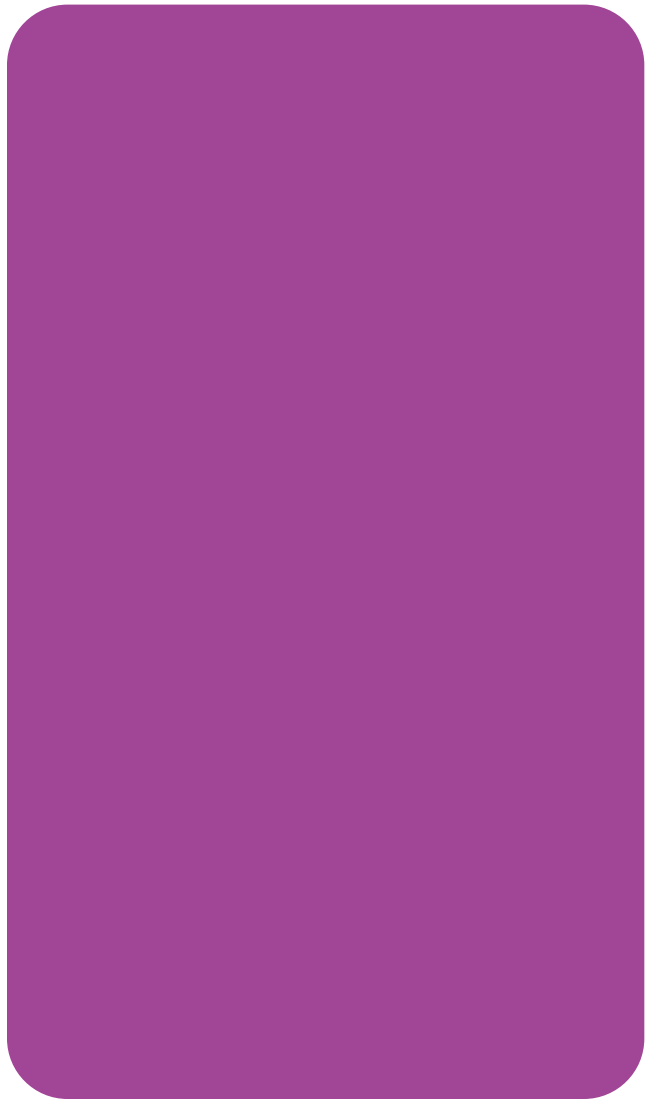


Your Hampshire, today and for tomorrow





“ Serving the people of Hampshire with **purpose and pride** to improve **your lives** today and for tomorrow ”



Our **commitment** to the people of Hampshire

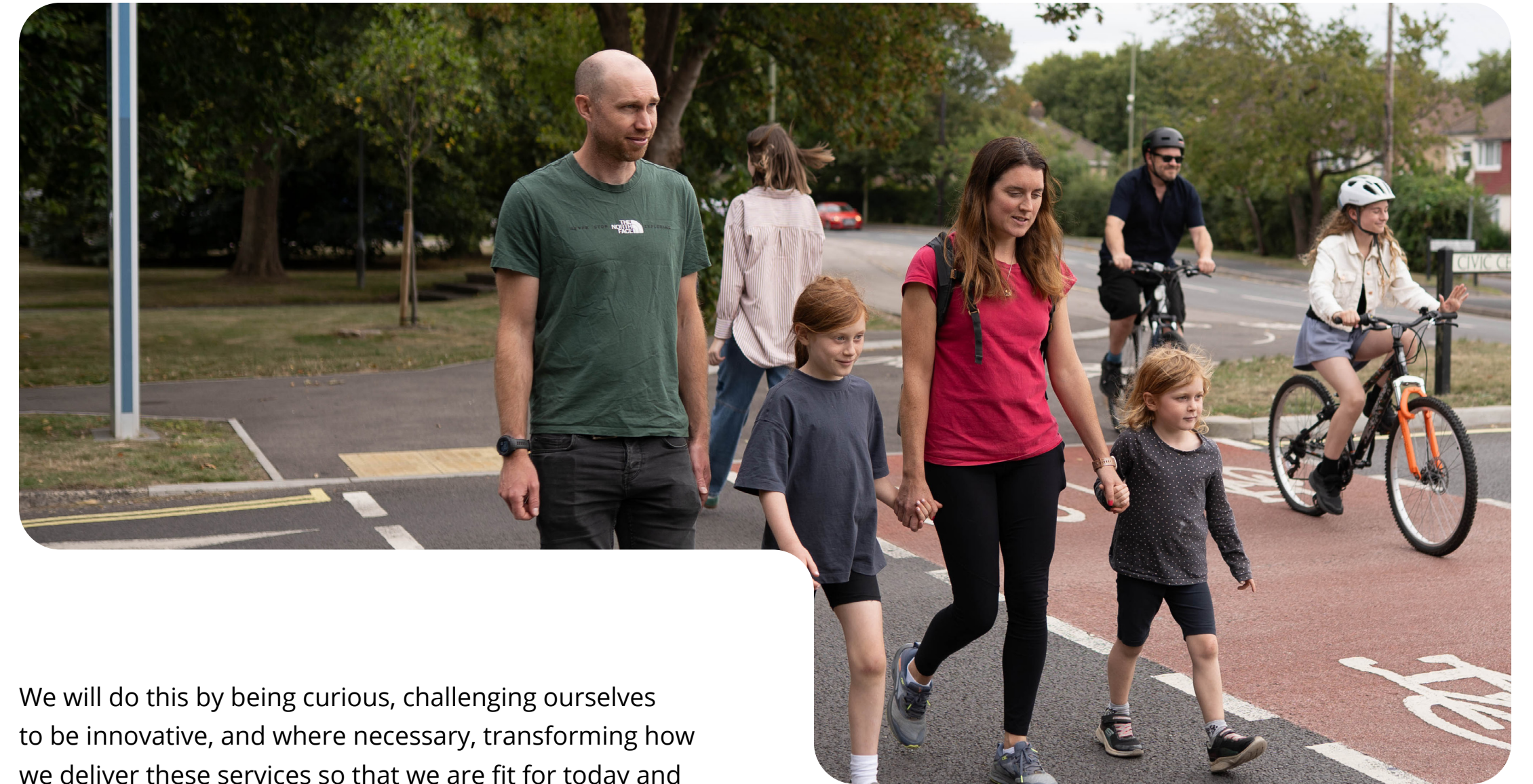
Public service is at the heart of what we do. In the years ahead, we will focus on the priorities that matter most to you, continuing to deliver vital County Council services to a high standard and at the same time, we will seek to unlock the benefits that devolution can bring to our area.

In 2026 Government will take an important decision which will impact how the services you currently receive from the County Council and borough and district councils will be delivered in the future. We will work closely and collaborate with our local Government neighbours and partners to ensure the new unitary councils are set up for success, so they can continue providing the vital services Hampshire residents value well beyond 2028. Over the next three years, our priorities and commitments will remain, delivering vital services we are responsible for, ensuring fair access for everyone in our community.



We will maintain a focus on continuous improvement of our services and transformation that supports the long-term financial stability of essential local government services and transformation where it enables better outcomes and improves the lives of our residents today and for tomorrow and generations to come. We will work hard for you to influence getting the best decision we can for Hampshire.

The County Council delivers most of Hampshire's public services, to 1.4 million residents, and amounting to £3.1 billion a year (around 85% of local government services and budgets within the county). For now, we are in as strong a position as we can be to ensure we can continue to be successful and rise to the challenges ahead of us. But we do ask you, our residents, for help. The Hampshire Pledge sets out our promise to continue to deliver vital services well and to give you the support that you need, ensuring that we make every penny count.



We will do this by being curious, challenging ourselves to be innovative, and where necessary, transforming how we deliver these services so that we are fit for today and tomorrow. In return, you, our residents, can help us to also achieve more with less.










We take pride in the fact that we serve our residents at a very local level, particularly those most in need, both in their communities and in their homes. But we are also uniquely positioned to represent the larger interests of Hampshire as a whole; not only those of our many and diverse communities but those of local businesses across Hampshire. We will continue to challenge, influence and collaborate with our partners, including district and borough councils, neighbouring local authorities and central Government. We will continue to be a champion for the things which remain important to Hampshire, not only to us as an organisation, but to all of the people we are here to serve.

Cllr Nick Adams-King
Leader of Hampshire
County Council

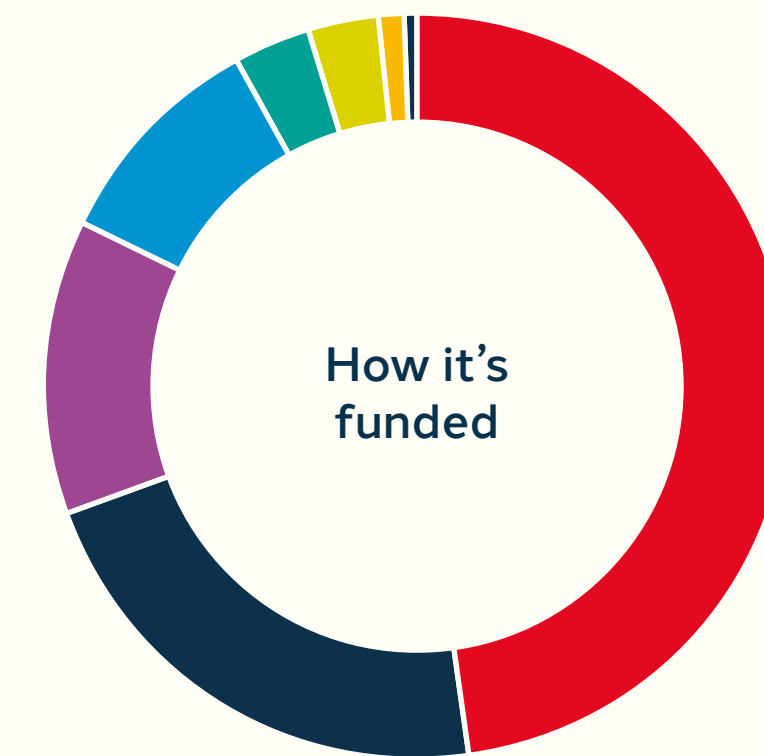


We continue to proudly serve Hampshire's 1.4 million residents

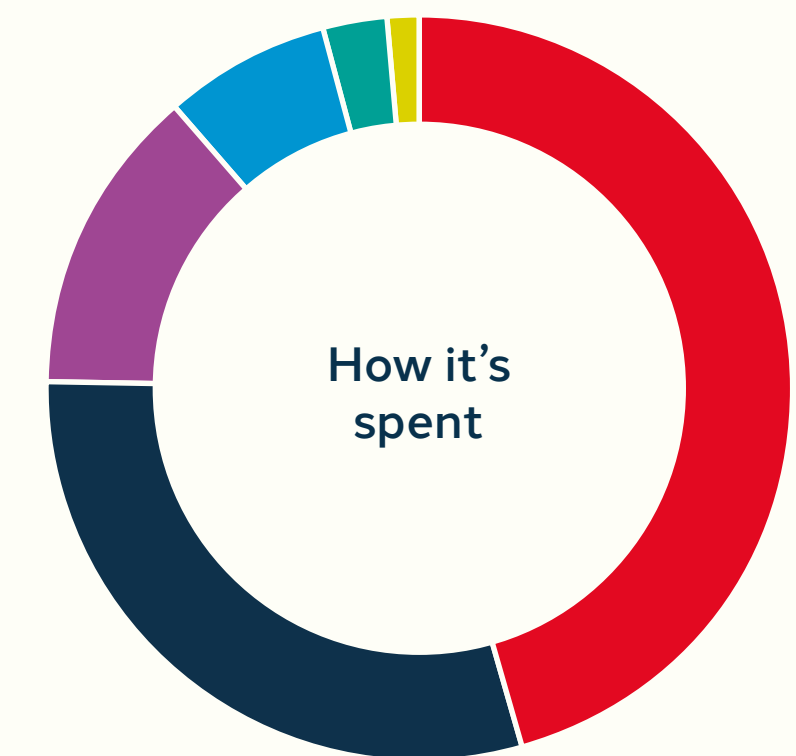
Our services

 <p>Children's social care Supporting 12,457 children with social care.</p>	 <p>Public health Promoting and protecting the population's health.</p>
 <p>Waste disposal Encouraging recycling, diverting 95.6% of our waste from landfill.</p>	 <p>Adults' health and care Providing long-term support to 20,159 residents and supporting carers and adults in care.</p>
 <p>Transport infrastructure Managing 5,500 miles of roads and 1,750 bridges and structures.</p>	 <p>Registration Registering 20,500 births and deaths, and 16,000 ceremonies and preliminaries.</p>
 <p>Countryside Managing 3,658 hectares of land for people and nature.</p>	 <p>Economic development and skills Supporting our 58,520 businesses and enabling further growth in Hampshire's £49bn economy.</p>
 <p>Education Teaching 131,000 pupils in Hampshire's 448 maintained schools.</p>	

Our 2025-26 budget*



- **£876.4m**
Council tax requirement
- **£396.2m**
Directorate income
- **£230.4m**
General Government grants
- **£178.3m**
Other specific Government grants
- **£60.9m**
Contribution from reserves
- **£56.2m**
Business rates
- **£21.4m**
Interest receivable
- **£8.1m**
Surplus on collection funds



- **£837.6m**
Looking after vulnerable adults and public health
- **£540.7m**
Looking after vulnerable children and families
- **£244.4m**
Services for all (including £43.2m for highways and £74.4m for waste)
- **£132.1m**
Running the County Council and other costs
- **£49.8m**
Capital financing
- **£23.3m**
Hampshire's economy and future

*We also spend £1,302.8m on schools and early years that is funded from ringfenced Dedicated Schools Grant (£1,176.5m), other specific grants and income.

What's important to **you** is important to **us**

Our number one priority is to ensure that we can continue to provide high-quality services to the people of Hampshire. In delivering those services, we will be inclusive, be there for those who most need our support, and speak up for all our residents.

We have four important commitments for the County Council which will shape what we spend our time on. These will be delivered through strategies such as the Local Transport Plan, Public Health Strategy, Local Nature Recovery Strategy, Adult's Health and Care Strategy, and associated work programmes. We will measure our success against these commitments through our Performance Assurance Framework.



Your Hampshire, for today and tomorrow

1 Keeping you healthy, well and independent

- Support people to have the best chance to remain healthy and look after their wellbeing
- Enable people to live independently in their own homes for longer
- Support young people to reach their potential

2 Giving your communities the best chance to thrive

- Support opportunities for Hampshire to prosper
- Ensure we have the right infrastructure in place to support local businesses and communities – these are the things that underpin our everyday activities
- Look after our natural environment, embedding our commitment to climate change action and climate resilience within our work
- Help Hampshire make the most of emerging skills and innovation to address some of our biggest challenges
- Maximise the benefits new powers from Devolution will bring for people in Hampshire
- Secure the best deal that will benefit Hampshire's residents, through the Government's reorganisation plans



3 Keeping you, your families, and friends safe

- Protect children and adults from harm and abuse
- Support those who need it most
- Act against rogue traders to protect all residents
- Collaborate with our partners including police, fire, health and the voluntary sector on the things that really matter, including keeping our communities safe
- Build climate resilience and work towards reducing emissions to support the safety and wellbeing of our residents

4 Providing innovative services, you need and value

- Be curious, challenge ourselves to be innovative, and to transform how we deliver
- Ensure continuous improvement and transformation creates digital inclusivity, easy to use services, that benefit our residents and reflect best value and sustainability, both today and for tomorrow
- Share information on how well we are performing
- Deliver high-quality essential services like roads, schools, libraries, social care, and Household Waste Recycling Centres

Our promises are brought to life through the Hampshire Pledge

We promise we will...



Deliver quality, essential services, making every penny count

Like roads, schools, libraries, social care, Household Waste Recycling Centres (HWRCs), and support for young people with special educational needs and disabilities



Keep our children and adults safe

Keep children and adults safe from abuse and harm



Support our local economy to flourish

Work with our partners to create opportunities for Hampshire to prosper through jobs, skills and boosting the economy



Listen, and be open, honest and kind

Communicate clearly and provide important information about how we are delivering for you, and respond to your feedback on how we serve communities



Make it easy for you to use our online services

Provide access to reliable online services, 24 hours a day, and make it easy to find information on our website



Be a champion for Hampshire and our environment

Support the development and delivery of the green skills of the future, and to help ensure Hampshire's communities are fit for the future, by securing the right infrastructure in the right place at the right time



Work together with our partners on behalf of Hampshire

Collaborate with police, fire, health, and voluntary sector partners to deliver best value for taxpayers, and build on our relationship with businesses and the education sector to create more opportunities for Hampshire residents



Support your local community

Volunteer and take part in local projects and groups, share your skills, become a mentor or simply lend a hand, and to tell us if you're worried about the safety or wellbeing of children and adults



Take time to focus on your health and wellbeing

Get more active, enjoy the outdoors and nature, and make healthier choices that will help to keep you well



Recycle well, recycle better

Create less waste and use the correct bins to help us reduce costs and minimise disposal



Support our local businesses

Shop locally and use reputable local tradespeople, and recommend to others



Use our online services

Use our easy OurHants app or website to find information and use our online services



Take pride in Hampshire and our environment

Explore and enjoy our countryside and nature and engage with local conservation and 'green' projects



Get involved to have your say and share your feedback

Take part in our surveys and public consultations to tell us your views, and be honest and constructive

We continue to build strength in what we do

We know we face some uncertainty over the next few years.

Hampshire's growing and increasingly diverse population is one to be celebrated, but inevitably as more and more people need our support, particularly to help them in the early or later stages of their life, we won't be able to do all the things we used to do unless we take the opportunity to work differently, where it makes good business sense. To this end, we believe we can continue to build strength through what we do by being curious and innovative in our thinking and unlocking transformation opportunities to serve the people of Hampshire, with purpose and pride, to improve your lives today and tomorrow.



“

Our workforce is our most important asset; our staff are **critical to our continued success** through the work they do every day. It is through them we can provide you with the services you need.

We recognise that change for our workforce is inevitable. We will be **open with our people** about this change and support them.

Through our people **we will build strength for tomorrow** that enables us to remain focused on the things that truly matter.”

“

We are **one organisation**; working collaboratively brings unique strengths and opportunities. We recognise the important role **clear and effective leadership** has in driving forward necessary change, to perform well, to learn from our experiences, and to hold ourselves to account.”



“



We will **spend wisely and be commercially minded in our decisions**. We will continue to be **curious and transformative**, finding **innovative** solutions which maximise the opportunities of **digital technology**, such as AI, and offer us ways to further **modernise** how we deliver your services. We aim to ensure that every pound of public money we spend for you delivers the most value it can.”

“

We will continue to prioritise and direct our resources to where they can make the greatest difference; delivery of essential services and to support those most in need.”



We believe in what we do and how we do it

We have developed our values from the ground up.

This means everyone at every level of our organisation shares these values and lives them every day through the work they do; delivering today with a curiosity and intention to continuously improve and with a view to transforming for tomorrow.



Working as one organisation

We **collaborate** with each other and our partners for the good of our service users. Support each other to recover quickly from setbacks and take responsibility in managing our personal and organisational **wellbeing**. We work together to ensure we are a healthy and resilient organisation.



Integrity and respect

We value and encourage every individual for their unique strengths, and demonstrate our confidence in each other through our language and behaviour. We are fair, honest, and reliable in everything we say and do.



Professionalism

We work hard to deliver the best services that we can and we hold ourselves **accountable** for our performance. We have pride in what we deliver and enable.



Making a difference

Our work puts people at the forefront of what we do and helps communities across the county to thrive. We **care**.



Continuous improvement

We are **ambitious**. We challenge ourselves to innovate, be **creative** and work to create a sustainable, future-proof Hampshire.

And as we move toward the **future...**

Whilst we will remain focused on delivering high quality services, we recognise the opportunities Devolution offers the people of Hampshire.

We also believe strongly that it will be imperative we can achieve the right outcome from Local Government Reorganisation for future generations. We will work hard for you to ensure that we get the best possible results, all the while maintaining a focus on the long-term financial stability of local government services and transformation where it improves people's quality of life for today and tomorrow and for generations to come.

Devolution – unlocking potential opportunities

Devolution presents a unique opportunity for Hampshire to gain greater control over local decisions and resources. With Devolution comes benefits which will provide the ability for us to work directly with a new elected Mayor to strengthen economic recovery and growth in the region, through securing substantial new functions, powers, and resources that create an enhanced place-based leadership at a regional and local level.

A new strategic Mayoral Combined County Authority (MCCA) will not provide the day-to-day services we currently deliver as a County Council. It will provide the ability to leverage significant new investment funding from Government and the private sector which will help to support how strategic priorities that are common across

the region, such as transport, skills and employment and health inequalities in deprived areas are managed and funded. It will provide clearer responsibilities which will improve our local natural environment, strengthen our community resilience, and provide better representation for Hampshire and the Solent's residents at a national level through an elected Mayor.

As part of the commitment of 'Your Hampshire, today and for tomorrow', we will continue to work with and collaborate with our local Government neighbours and partners in the area to shape and guide how we work up to the establishment of the new MCCA.



Local Government Reorganisation – getting the right outcome for our residents

To achieve the benefits Devolution offers, the Government is requiring us to change the way councils across the area are organised. These changes will also be reflected in legislation

As we navigate this process, our goal is to ensure that your future unitary councils are financially sustainable and focused on what matters most to local residents. As the only County Council in the area, we are unique. We are therefore committed to representing the best interests of our residents throughout the reorganisation process.

Through local government reorganisation, we want to see the creation of new local authorities which are:

- **Simpler** – Provide high quality services that meet people's needs, with clear points of contact
- **Stronger** – Build strong local networks to connect people and communities
- **Secure** – Create strong and financially stable councils, to deliver better value for taxpayers and protect important services

During the transition to new unitary authorities, we will seek to continuously improve and transform our own services, and the services we deliver with our partners, in support of positive and inclusive outcomes for all our residents – establishing the intent and drive for the future and beyond 2028.

