

Hampshire County Agreement for Community Safety - 2019-21

Hampshire Community Safety Strategy Group (February 2020)

Introduction

The Hampshire Strategic Assessment of Community Safety 2020 identifies 7 key priorities for a co-ordinated approach at the county level to complement and district and borough community safety strategies:

1. The threat of serious organised crime, especially related to the exploitation of children, including 'county lines' gangs
2. The increase in serious violence including knife crime affecting young people
3. The interconnected impacts of mental ill-health, substance misuse, domestic abuse and adverse childhood experiences
4. The threat of radical extremism
5. Ensuring inclusion and cohesion in a changing society
6. The capacity challenges of voluntary support for vulnerable people
7. Creating opportunities for all children to engage in positive activities and to build aspiration

The Hampshire Community Safety Strategy Group (HCSSG) is responsible for identifying how these priorities can be effectively co-ordinated across Hampshire, complementing the priorities and work of local community partnerships in each district and borough. At the county level, Hampshire has a range of collaborative arrangements which support the delivery of community safety and wider outcomes which are referenced throughout the Agreement.

Priority 1: The threat of serious organised crime, especially related to the exploitation of children, including 'county lines' gangs

The Hampshire Community Safety Strategy Group has assessed that there is strong strategic joint ownership across Hampshire and the Isle of Wight for this priority between Hampshire County Council and Hampshire Constabulary.

County co-ordination

- Building on the work of four local children's safeguarding boards and the Serious and Organised Crime Group, a Hampshire Safeguarding Children Partnership has been established which will oversee a Child Exploitation Group and Plan covering a range of themes and safeguarding vulnerabilities. This is led by the County Council, Hampshire Constabulary and West Hampshire Clinical Commissioning Group (CCG) on behalf of Hampshire's five CCGs.

Driving front line delivery

- Local operational exploitation groups are in place to identify children being exploited, or at risk of exploitation, discuss cases within a multi-agency setting and to refer to specialist support (e.g. the Willow Team).

Understanding of risk and vulnerability –

- A strong national/local intelligence-led system is in place to understand key risk individuals and their modus operandi. Plans developed by the LSCBs have identified specific vulnerabilities linked to child exploitation including links to missing episodes, and school exclusions. The Partnership will work to further enhance the sharing of strategic threat and vulnerability profiles with all partner agencies in a format which increases awareness and understanding. Partners will look to develop means to impress upon the recreational drug user community that their activity supports serious crime and the risk to children.
- The Safeguarding Adults Board will seek to increase the awareness of the serious and organised crime risks to vulnerable adults (e.g. Cuckooing).
- Subject to future funding, child exploitation risks will be linked into the Supporting Families Programme. There are concerns over the uncertainty of long-term funding for this programme and for the Intensive Family Support Service and Youth Crime Prevention Services (YOT).

Reporting and recording

- There is a comprehensive front-line worker training programme in place to improve intelligence gathering via the Police Community Partnership Information Form (CPI). Further work will be undertaken to build confidence and clarify the appropriate use of 101 and Crimestoppers numbers in order to further improve intelligence gathering.
- Further engagement work will be undertaken with district/borough/city councils regarding safeguarding training for drivers of taxis, retailers, housing associations and schools. Further work will be undertaken to encourage children to be aware of risks and to support each other in reporting.

Alignment of resources

- Further opportunities will continue to be explored to co-commission and/or co-locate services to support children being exploited or at risk of exploitation.

Local links

- There is good awareness and response from local Community Safety Partnerships. Links between these local partnerships and county-wide partnerships on Serious and Organised Crime and the Safeguarding Children Partnership will be strengthened. Local priorities relating to anti-social behaviour and drug use/supply can often be linked to organised criminal activity and increased reporting should be further encouraged.

Priority 2: The rise in serious violence affecting young people.

The Hampshire Community Safety Strategy Group has adopted this national priority and has assessed that there is strategic ownership of the priority by Hampshire Constabulary, the Police and Crime Commissioner and the Director of Public Health. A wide range of partners have been engaged in developing response plans and there is joint ownership of the agenda focused on understand the threat and developing a multi-agency response.

County co-ordination

- With Home Office funded support from the Police and Crime Commissioner, co-ordination arrangements have been put in place to undertake a problem profile for the area and to prepare a response plan. A network of leads has been established across a range of partner agencies in Hampshire to ensure there is a multi-agency, public health approach and that the priority is being addressed across a range of existing multi-agency working arrangements. The response is strongly connected to the Violence Reduction Unit arrangements established by the Office of the Police and Crime Commissioner to ensure effective learning, practice and collaboration across Hampshire, Portsmouth, Southampton and the Isle of Wight. The priority has also been adopted by the HIOW Integrated Public Service Board co-chaired by Police and Public Health.

Driving front-line delivery

- The developing response plan and accompanying dedicated funding is focused on identifying effective practice and enhancing capacity in front line interventions. The initial short term investment in 2019/20 has included enhanced interventions in schools, community based projects, youth crime prevention, intensive family support, one to one work in pupil referral units and other settings where there is a risk of exploitation, with young adult offenders in the community and in training front line staff.
- Identification of risks and vulnerability – Services have the capability to identify vulnerability and focus interventions. Further research and insights into motivation and effective practice will inform the developing response.
- Reporting and recording - There are proposals to adopt effective practice in recording and joint analysis of A&E and police serious violence to better inform local problem solving approaches and tactical responses.
- Alignment of resources – Additional Home Office resources are being applied to enhance existing effective practice through multi-agency arrangements.

Local links

- Local Community Safety Partnerships and connected multi-agency arrangements at the local level are engaged in the serious violence priority and helping to inform the county response plan as well as developing local responses. There is an opportunity for the CSPs

in the priority districts to play a stronger role in developing local community projects to engage at risk young people, supported by the recent Home Office funds.

Priority 3: The interconnected impacts of mental ill-health, substance misuse, domestic abuse and adverse childhood experiences

The Hampshire Community Safety Strategy Group has assessed that this priority is strategically owned by the Director Public Health. There is an understanding and adoption of the priority across the whole range of agencies and partnerships. There is a wide understanding of the interconnectedness between these factors and crime and the victims of crime.

County co-ordination

- These issues are overseen by the Hampshire Domestic Abuse Partnership Board, the Hampshire Substance Misuse Partnership and Pan Hampshire Public Service Board. The relevant partnership boards understand the key links between these areas and issues taking a focused approach. They each have strategies in place to deliver priorities.
- The establishment of the HIOW Integrated Public Service Board co-chaired by Police and Public Health is focusing on adverse childhood experiences (ACES) and Trauma informed approaches. The Local Criminal Justice Board has sight on the issues and provides key leadership on aspects of this priority. Further work is needed to enhance the links with the mental health strategy which being undertaken in a newly established group for the county. The links between crime and the impact on mental health and wellbeing needs further development. Improved links will be developed between mental health services and domestic abuse/ substance misuse.

Driving front-line delivery

- Action is enabled at the front-line along with improved understanding of roles, barriers opportunities and effective practice. A cultural shift may be needed to ensure that policies and procedures promote and support trauma-responsive practice in all services.
- A new service of perpetrators of domestic abuse in place. The substance misuse service runs effective Community Orders for substance misuse and supports people effectively to recover from drug and alcohol use. Programmes to tackling County Lines are in place linking Police, treatment services, and Children's services. An effective multi agency suicide prevention plan is being delivered.
- The county-wide partnerships co-design substance misuse service which target interventions to young people at risk of misuse and domestic abuses services which target those at higher risk.

Identification of risks and vulnerability

- Effective arrangements are in place to support identification of domestic abuse, supported by training. Substance misuse services identify needs effectively. Work is developing to ensure that people who have experienced childhood trauma will receive effective trauma informed services whichever service they need.
- Front-line staff should be knowledgeable, confident and supported to deliver trauma-responsive practice, whatever service they work in. Further work is needed to ensure alcohol issues are understood by all front-line professionals including the NHS, Criminal

Justice and other services, and people are supported to reduce consumption. A pan-Hampshire public services concordat recognising trauma as a major contributor to future harm should support future multi-agency work on prevention, mitigation and harm reduction.

- Preventative interventions are well understood with plans in place. Adverse childhood experiences are common but their impacts are not universal or inevitable – the understanding and agreement on where best to focus is still developing.

Reporting and recording

- Cases of domestic abuse are recorded by Police with some understanding of repeat victims and perpetrators. Substance misuse services record key factors for clients. The recording of risk factors and impacts within the NHS, the criminal justice system and other partners will be further developed.

Alignment of resources –

- Domestic abuse services are funded through the public health grant and the Office of the Police and Crime Commissioner. Substance misuse services are funded through the public health grant. Further alignment of services and interventions for Domestic abuse is needed across the system. Further consideration is to be given to the funding of interventions across partner agencies. Childhood and Adolescent Mental Health Service funding does not meet need or demand for the service.

Local links

- There are effective linkages to local agencies and community safety partnerships. There is good awareness and response from all local partners on the issues, with further work needed to align local Community Safety priorities.

Priority 4: The threat of radical extremism

The Hampshire Community Safety Strategy Group has assessed that there is strong joint strategic ownership of this priority between the County Council and Hampshire Constabulary.

County co-ordination

- There is a pan-Hampshire multi-agency Prevent Partnership Board (PPB) with an agreed action plan. This is updated annually based on the Counter Terrorism Local Profile (CTLP). Hampshire Adult Services hosts Prevent and Channel for the Local Authority and provides a monthly multi-agency Channel Panel. Hampshire has a close strategic working relationship with other Local Authorities in the South East region.
- An action plan has been agreed addressing a range of themes ie disruption of radicalising influences and greater community engagement. The Partnership will seek to further enhance the sharing of strategic threat and vulnerability profiles through the CTLP with all partner agencies in a format which increases awareness and understanding.

Driving front-line delivery

- Multi-agency arrangements are in place via the Hampshire Multi-Agency Safeguarding Hub to respond to and progress referrals without delay. The PPB has provided a training strategy which individual agencies implement, producing guidelines and support for staff. The PPB webpages provide accessible information on Prevent for practitioners and the public. Data sharing is through the Counter-Terrorism local Profile which is disseminated through organisations.

- The Partnership will seek to further improve partnership intelligence sharing and will review the content and reach of training. It will also look to improve the availability of CTLP data to frontline staff when placing children in neighbouring other local authorities.

Understanding risk and vulnerability

- Hampshire's Channel Panel provides a multi-agency forum to address concerns on an individual level using a Home Office framework for identifying vulnerability to radicalisation and committing an act of terrorism, The Panel's core group of experts agrees a tailored support plan using both local and national resources. Other statutory frameworks operate as required alongside the Channel Panel.
- Work is done in the districts and boroughs to identify and support individuals presenting with a range of behaviours to minimise the impact of these. There are close links with the Hampshire Domestic Abuse Partnership and operationally within the County Council. CTLP data and factsheets are disseminated through organisations. Some districts in Hampshire are involved in Terrorism Prevention and Investigation measures (TPIM's).
- CTLP data is used to plan at the strategic level by all partner agencies. The Partnership is proposing to increase public engagement through a community focussed event and further work is being conducted on Prevent activity which does not meet Channel thresholds. The Vulnerable Adults Framework and other assessments are used in the Channel Panel and outside of this Panel. The Channel Panel has close focus on individuals identified as being at risk. The Partnership will be undertaking further work with the Channel Panel to ensure all required agencies attend every time.
- Agency training is in place to inform staff. The Partnership is focused on ensuring all agencies are providing training to the right level with appropriate content. It will also explore and agree the collation and use of cross-agency data for training and resources allocation purposes. The University of Winchester supports the governance for Prevent and workforce training and development. Prevent is covered in the Freedom of Speech Policy.
- There is a strong working relationship between the County Council & Counter Terrorism Policing South East (CTPSE) regarding referrals and on-going support. There is a commitment to supporting rather than excluding any student identified as being at risk of radicalisation based on the Prevent Duty Delivery Model.
- The Partnership has identified that it should seek to explore the establishment of a community-led programme aimed at engaging hard to reach communities.

Reporting and recording

- There is comprehensive guidance for HCC and Hampshire Constabulary for reporting and recording. Each agency at the Partnership Board has its own guidance. There is a S.11 Audit focus on Prevent recording. Initiatives are to be developed to encourage children to be aware and to support each other in reporting. The Partnership's multi-agency training strategy is to be reviewed and measures will continue to promote confidence to report throughout Hampshire.

Alignment of resources

- The Partnership will seek to increase opportunities for awareness raising of specific services through the Channel Panel and will establish a joint communication strategy for Prevent.

Local links

- There is good awareness and response from partner agencies required under the Prevent Duty and Channel guidance. The Partnership Board is well-attended with a wide range of agencies represented including local community safety partnerships.

Priority 5: Ensuring inclusion and cohesion in a changing society

The Hampshire Community Safety Strategy Group has assessed that a shared strategic ownership of this priority should be further developed to strengthen effective county-wide collaborative arrangements.

- Whilst important work is being carried out across the county by individual agencies and in local areas, there is an opportunity to support this through improved coordination and networking between individual agencies across the inclusion and cohesion and hate crime agenda.
- Hampshire Constabulary and Hampshire County Council have drawn together a network of individuals from a range of agencies whose work focuses substantially on supporting cohesion, promoting understanding and good relations and on addressing hate crime. It is apparent that whilst some excellent work is taking place in schools and communities, the reduction over recent years in community development work, youth work and local community policing, whilst demographic and complex societal changes have continued apace, presents significant challenges. There is significant scope for improved collaboration to support community safety and wider objectives.
- Based on discussions with practitioners, the following developments are seen as priorities for improved co-ordination across the county to support local and individual activity to support the HCSSG assurance framework:
 - Creating a shared framework for community cohesion and inclusion whereby objectives and definitions are clearly defined, supported by a robust set of indicators to assess current position and progress. The County Council has commissioned the University of Southampton to a review local, national and international approaches to cohesion which provides a sound basis for development.
 - Developing a robust network of practitioners for shared knowledge and effective joint working opportunities.
 - Creating a shared profile of hate crime incidents in schools, incidents reported to the police, local authorities and to local and national alternative reporting centres as well as shared intelligence on risks.
 - Creating consistent and mutually supportive messages between partners.

Priority 6: The capacity challenges of voluntary support for vulnerable people

The Hampshire Community Safety Strategy Group has assessed that there is strong ownership of this priority by the Network of Councils for Voluntary Service and the voluntary sector's Hampshire Leadership Forum.

County co-ordination

- The Network of Councils for Voluntary Service provide an infrastructure network with a healthy collective membership of voluntary and community organisations. A Hampshire

Leadership Forum provides a strategic collaborative arrangement with which other partners can engage. This provides co-ordination for the representation of a voluntary sector voice on a range of county-wide partnerships.

Driving front line delivery

- There is a strong and improving awareness and understanding of the value and importance of voluntary sector in supporting better outcomes for vulnerable people, across local authorities, police, and health due to role of the Hampshire Leadership Forum, infrastructure organisations and VCS representation on multi-agency partnerships at county and local level.

Understanding risk and vulnerability

- There is scope to better understand the variation in the capacity and capability of the sector compared to needs across different communities of Hampshire. This will support realistic expectations and joint ownership of the challenges. Continued attention to investment in VCS infrastructure support, and representative voices for the VCS is important to building an understanding of need and capacity issues and to understanding how best to support the VCS so that they can contribute effectively to outcomes.

Reporting and recording

- The VCS is well placed to support increased reporting as providers and by operating as third-party reporting centres.
- There is scope to use county level partnership arrangements to design and promote more effective and proportionate outcome measures for commissioned services.

Alignment of resources

- The concept and value of early intervention and prevention is well understood by partner agencies but there is often insufficient financial or volunteer resource to generate significant preventative capacity. The sector is being encouraged and supported to collaborate in order to maximise its potential impact.

Local links

- The VCS engagement with county level partnership arrangements will support links with local arrangements.

Priority 7: Creating opportunities for all children to engage in positive activities and to build aspiration

The Hampshire Community Safety Strategy Group has assessed that there is an understanding and adoption of the priority across the whole range of agencies and partnerships with the County Council's leadership through the Children's Trust.

County co-ordination

- There is joint commitment and ownership of the Children and Young People's Plan for Hampshire and of the Strategy for the Health and Wellbeing of Hampshire. A strategy for Participation and Engagement for children and young people is in place across all children's social care services. There is an expectation that Service/Delivery plans evidence how activities are developed to meet the needs of children and young people, both those commissioned and grant funded.
- The Local Authority and some partners organisational structures contain roles which develop activities for children and young people. Local Children's Partnerships (LCP's)

participate in the allocation of grant funding for organisations which deliver activities for children and young people in their area. The Corporate Parenting Board is being refreshed to enhance the rigour with which it is able to hold partners to account and to ensure that services for children and young people are prioritised more effectively.

- Local Children's Partnerships need to improve referral rates to activities and ensure greater consistency across the county.
- Children and Young people's engagement and participation is an expectation upon all services but remains an area for further improvement.
- Some Local Children's Partnerships can improve their work to map availability and prevent duplication and confusion in their areas.

Action is enabled at the front-line

- Local Children's Partnerships (LCPs) are in place and support the effective operation of services including promoting them to front-line staff.
- The Hampshire Safeguarding Children's Partnership (HSCP) engages regularly with the Youth Commission to inform development of resources.
- The Hampshire Safeguarding Children's Partnership (HSCP) ensures all lessons learnt to improve the delivery of and co-operation between services are disseminated effectively.
- The Local Authority has developed the Hampshire Approach to working with children and families which focuses on recognising strengths rather than focusing on the deficit model. This model is now being shared with partners.
- The Supporting Families Programme (SFP) has encouraged and supported the voluntary and community sector to join up bids or combine in consortia to complement rather than compete with one another.

Understanding risk and vulnerability

- The Willow Team works with partners to focus on supporting missing, exploited and trafficked children to protect and divert them into healthier lifestyles.
- Child & Family assessments, including SERAF's identify the factors which lead to safeguarding concerns both from children's own behaviour, from the behaviour of others and other environmental factors.
- Partners co-ordinate plans to ensure they are coherent, consistent and focus on risk and harm reduction in addition to engagement in positive activities. High Risk Strategy meetings take place, chaired by senior Children's Services managers, for those children and young people most at risk.
- The monthly community Multi-Agency Risk Assessment Conference (MARAC) is attended by relevant organisations. A risk assessment matrix is used to identify low/medium/high risk individuals and those at risk of harm and plans agreed to address the risk.
- Hampshire Constabulary is participating in a national drive to take a mental health approach to the policing of young people, and is working in partnership with CAMHS, CCGs, Children's Services and the Willow Team to have better co-location amongst those teams working with young people who have had adverse childhood experiences.

Reporting and recording

- HSCP requires quarterly data reporting from partner agencies and undertakes multi-agency audits to support effective scrutiny and challenge. Local Children's Partnerships also share and scrutinise data and continue to explore mechanisms for appropriate and relevant benchmarking and comparisons.
- Further support is required to develop the measuring and reporting of positive outcomes by the voluntary and community sector in addition to reporting on activity.

Alignment of resources

- HSCP supports the application and securing of funding for county wide initiatives across the partnership. Lead partners ensure that senior roles have specific responsibilities for partnership working. Partners engage with each other to support funding applications which develop, enhance or increase the interventions offered in Hampshire. Partners allocate funding to deliver and/or commission services and activities and use existing partnership mechanisms to promote awareness and engagement across the county.
- The Supporting Families Programme (SFP) commissions an Intensive Family Support Service delivering a whole family approach, consistent with the Hampshire Approach.
- A joint training plan is being implemented across Children's Services and District Housing Teams to promote awareness of joint working pathways, protocols and practices for 16 and 17 year olds, care leavers and young people where there is a risk of homelessness.

Local links

- Community and voluntary sector organisations, District/ Borough Councils, NHS Clinical Commissioning Groups (CCGs), Hampshire Constabulary, Hampshire Fire and Rescue Service, schools and colleges and the Youth Offending Team are represented on the Hampshire Children's Trust Board.
- Many of the Hampshire Children's Trust Board partners are also in the Hampshire Children's Safeguarding Partnership (HCSP) and engage with Community Safety Partnerships (CSPs).
- Local Children's Partnerships have been developed to meet local needs and circumstances ensuring all partners are engaged in supporting local children and young people.
- There is a Joint Working Housing Protocol between Housing Authorities and Children's Services for 16 and 17 year olds in housing need.
- The Office of the Police and Crime Commissioner and Local Criminal Justice Board are full partners in these arrangements in Hampshire.