



Hampshire Supporting Troubled Families Programme

Update from the team - July 2017

In this update you will find:

Message from Cllr Stallard

Troubled Families Intensive Support

Academic Partner - SSU

Hampshire STFP & Harvard

A Message from Councillor Patricia Stallard

Following the recent County Council elections I was delighted to take over the Troubled Families portfolio from Cllr Keith Mans who remains Deputy Leader of the County Council and Elected member Lead for Children's Services. I am grateful to Cllr Mans for his strong leadership of the programme since its inception in 2012 and know he remains a passionate supporter.



I also have the lead for Public Health within the Council and have become quickly aware that mental health is the most prevalent issue for families on the programme. I have a keen interest in mental health issues, being the Council's Mental Health Champion and will do all I can strategically to improve the support for families with such issues.

I am quickly appraising myself of the detail of the programme and I look forward to meeting many key stakeholders, in particular Borough/District Council Elected Members and staff who have given the programme such tremendous backing from the start. I also want to meet some of the families who have participated in the programme to hear for myself how the programme has helped and how public services could improve support to families who need it.

In April this year the government published its annual Troubled Families report

alongside a report from DWP 'Improving Lives: Helping Workless Families'. The later said 'Analysis shows just how stark the difference is between outcomes for children in workless families and those in lower-income working families. Children growing up in workless families are almost twice as likely as children in working families to fail at all stages of their education'.

We are fortunate to have 4 DWP/Job Centre Plus staff attached to the Supporting (troubled) Families Programme who have led the way in helping 400 Hampshire families to move from claiming benefits into employment, providing a considerable saving to the public purse.

Since the programme began we have identified/engaged some 4500 families in need of support from across all parts of Hampshire and of these, positive outcomes have been recorded for nearly 2000 under the Government's payment by results element of the programme. By the end of 2019/20 we will need to have supported a further 2600 families in order to meet Government targets which is proving challenging so I would ask you do all you can to nominate families to the programme via the 10 district groups in Hampshire. The contact details of the local leads for the programme can be found here.

As I'm sure most of you know the programme is voluntary for families so they must give their consent, have at least one child aged under 18 years and meet two of the following criteria;

- Poor school attendance/exclusion
- Anti-social behaviour or offending
- Families needing early help e.g. families nominated to Early Help Hubs, pre school children failing to thrive, children who go missing
- At risk of financial exclusion/claiming out of work benefits/in debt
- Domestic Abuse
- Health issues – mental health/substance misuse/obesity/malnutrition

Thank you for your support



Cllr Patricia Stallard
Hampshire County Council
Executive Lead Member for Public Health, Supporting Troubled Families and

Troubled Families Intensive Support Service (TFISS)

April 1st marked the beginning of the new intensive support service; four providers were successful in bidding to cover the Hampshire district. Families identified as being in need have 6 months with a dedicated worker from one of the providers.



CSW are a not-for-profit enterprise supporting young people, and adults with a focus on personal development, education, training and employment

Family Lives are a national charity working to better family relationships providing guidance to parents, supporting younger children and professionals. Family Lives were part of the former Transform Consortium (2013-17).



Motiv8 are a large local charity working to improve the lives of young people with a focus on reducing offending, bettering school attendance/education engagement and employment opportunities. Motiv8 were also part of the former Transform Consortium delivering TFIS.

East Hants & Havant MIND are a smaller local charity providing TFIS to Havant only. They deliver wellbeing and advocacy services supporting families with mental health issues.



While each provider has their own unique background they all have equally multi-skilled family support workers, equip to deal with the full range of family issues. The evidence from the first quarterly contract reviews with providers this month showed a smooth transition from the former Transform Consortium and a strong start by all providers in supporting 136 families already, so on target to meet the contractual target of supporting 376 families for 2017/18.

Academic Partner - Southampton Solent University

Leading the independent academic evaluation of Phase 2 of Hampshire's STFP is Professor Steven Henderson (currently appointed as Reader in Management) from SSU. You can view his profile [here](#).

Prof Henderson is assisted by Sian Campbell a Senior Lecturer in Business Management and Level 5 Leader at SSU who is leading the Appreciative Inquiry sessions with key stakeholders. This approach to gathering information focusses on what is already working efficiently as a means to developing strategies.

A key objective of the evaluation is to undertake a cost benefit analysis to demonstrate the outcomes evidenced by the programme, in other words, where the families would have been without intervention and the cost that would have occurred to the wider public sector and beyond.

SSU will also looking for evidence of innovation/system change that can be used as best practice examples and evidencing 'what works'.

Finally, the evaluation is looking at cultural change brought about by the programme by gaining qualitative research to evaluate the impact for staff and families. This should enable SSU to make recommendations relating to approaches/services that benefit families as a result of the programme.

For more detail about the evaluation please contact the STFP Evaluation Lead [Dan Stoneman](#)

Hampshire STFP & Harvard

February 2017 saw Hampshire's STFP central team play host to Christina Economy, an Innovation Fellow from Harvard Kennedy School Government Performance Lab. Ms Economy came on a fact-finding mission after the Hampshire STFP caught their attention due to its success in supporting the lives of nearly 2000 families during Phase 1. Cllr Mans said "We are honoured that our programme has caught the attention of such an esteemed institution from across the Atlantic. I am delighted to see that the positive outcomes we are delivering for families in Hampshire are being recognised on an international scale."



Ian Langley (left), Christina Economy and Dan Stoneman (right)

Further information

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