

Annex C2

Working in Partnership – Stakeholder and community
involvement in the LFRMS

Annex C2

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C2.1 Overview

C2.1.1.1 Consultation is an important part of developing a robust LFRMS, helping to ensure that the Strategy tackles the issues that are most important to Hampshire and encouraging stakeholders to take a shared responsibility for managing local flooding. In developing this draft LFRMS Hampshire County Council have adopted a collaborative approach, working in partnership with a stakeholder steering group. A wider stakeholder group has also been given the opportunity to help shape the emerging Strategy via a workshop. This public consultation, which will run until noon on 5 November 2012, gives a further opportunity for individuals, groups and communities to influence the LFRMS.

C2.1.1.2 This section of the report provides an overview of the ways in which stakeholder feedback has helped shape this draft LFRMS to date. It also discusses how the comments from this public consultation will be used.

C2.2 Stakeholder Steering Group

C2.2.1.1 The Risk Management Authorities within Hampshire - including the District Councils, Water companies, the Environment Agency, and Highways Authorities - are important partners. They have been involved in the development of the LFRMS from an early stage via a Steering Group. Table C2.1 lists the organisations invited to attend the Steering Group meetings.

C2.2.1.2 To date this group have met twice:

- **Meeting 1, May 2012** - this meeting provided an introduction to the LFRMS. The steering group were given the opportunity to comment on the broad scope of the Strategy and discuss the LFRMS objectives and assessment methodology in detail.
- **Meeting 2, July 2012** - this provided stakeholders with an opportunity to comment on emerging findings from the flood risk and consequence assessment. In addition, they commented on the scope of the Strategic Environmental Assessment.

C2.2.1.3 Tables C2.2 and C2.3 document the key comments that were raised and the way these were addressed in the development of the LFRMS.

Table C2.1 lists the organisations invited to attend Steering Group meetings.

Organisations/departments invited to attend Steering Group Meetings	
Hampshire County Council - F&WMA	Southern Water
Hampshire County Council - SWaMPs / PFRA	South East Water
Hampshire County Council - Highways	Portsmouth Water
Hampshire County Council - Emergency Planning	Thames Water
Hampshire County Council - Coast	Wessex Water
Hampshire County Council - Scrutiny	Hampshire Association of Local Councils
Southampton	Natural England
Portsmouth	Environment Agency
Basingstoke	Highways Agency
Eastleigh	Network Rail
Fareham	Chichester Harbour Conservancy
Gosport	Coastal Defence Partnership
Hart	New Forest National Park Authority
Havant	South Downs National Park Authority
NFDC	
Rushmoor	
Test Valley	
Winchester	

Table C2.2: Comments raised during the first Steering Group meeting

Steering Group Meeting 1 - May 2012	
Comments raised	Way addressed in LFRMS
The group commented on the scope of the LFRMS. In particular they advised on its structure and content and the way in which it would signpost to other documents that deal with related issues.	The structure of this draft document reflects the comments raised.
The group made detailed comments on the detailed wording of the LFRMS objectives.	The LFRMS objectives were re-drafted to reflect these detailed comments. The revised objectives were circulated in advance of the 2 nd steering group meeting.
The group commented on the weightings that should be applied to the flood risk/consequence assessment.	Comments relating to the need to prioritise internal flooding and flooding to critical infrastructure were used to inform the weightings subsequently used. A note explaining the logic behind the weighting system was circulated in advance of the second steering group meeting.
Offers to share data were made and suggestions for additional sources of data were noted.	Additional data was obtained.
The group commented on the geographical scale used for the presentation of the flood maps. Parishes were not considered to be appropriate, and streets were considered to be too small a scale.	Wards were instead selected as the basis for the flood maps.

Table C2.3: Comments raised during the second Steering Group Meeting3

Steering Group Meeting 2 - July 2012	
Comments raised	Way addressed in LFRMS
The group reviewed a series of draft plans showing the results of the flood risk and consequence assessments. They found these difficult to read at County scale and requested District level mapping.	The maps are now presented by District.
The group felt that the LFRMS should set out a sequential approach to dealing with local flooding.	Our action plan is risk based, and hierarchical ensuring that a sequential approach to local flooding will be implemented
The group felt that the maps they were asked to review were too complicated - showing an aggregation of lots of data. They requested a series of maps illustrating	A series of maps are presented here.

Steering Group Meeting 2 - July 2012	
different types of flooding.	
The group asked for waste and landfill sites to be included within the definition of critical infrastructure.	Waste sites have been added into the list of facilities considered as critical infrastructure and are therefore considered within the consequence assessment.
The group made detailed comments on the draft SEA objectives.	The SEA objectives were amended to take account of these detailed comments.

C2.3 Wider Stakeholder Group

C2.3.1.1 A wider stakeholder group was invited to attend a workshop in early July. Table C2.4 lists the organisations invited to attend.

C2.3.1.2 The comments raised by this stakeholder group and the way in which these have been taken into account in developing this draft LFRMS are noted in Table C2.5.

Table C2.4: Organisations invited to attend the wider stakeholder group workshop

Organisations/departments invited to attend Stakeholder Workshop	
Community Planning	
Eastleigh Borough Council - Community Planning	Basingstoke & Deane - Community Planning
Test Valley / Winchester - Community Planning	New Forest National Park Authority - Community Planning
East Hampshire - Community Planning	Rushmoor BC - Community Planning
Havant - Community Planning	Hampshire County Council - - Community Planning
Community Liaison Groups	
Test Valley Community Services	Basingstoke & Deane Voluntary Services
WACA (Winchester)	Rushmoor Voluntary Services
Community First East Hants	Community Action Fareham
Hart Voluntary Action	Havant Council of Community Services
One Community Eastleigh	Gosport Voluntary Action
Community First New Forest	Hampshire Association of Local Councils
Societies and Associations	
The Angling Trust	Friends of the Earth

Organisations/departments invited to attend Stakeholder Workshop	
Basingstoke Canal Authority	Hampshire Ornithological Society
Emsworth Residents Association	Woodland Trust
Hampshire Salmon & Trout Association	Chichester Harbour Conservancy
CPRE	North Wessex Downs AONB
English Heritage	Cranbourne Chase AONB
Hampshire Rural Forum	National Flood Forum
Hampshire & Isle of Wight Wildlife Trust	RSPB
Solent Forum	
Landowners and estates	
Ministry of Defence	National Trust
Crown Estate	Church of England
Barker Mill Estate	Leckford Farm Estate
Broadlands Estate	HCC Farm estates
Longdown Management	
Angling and fishing	
Basingstoke Canal Angling Association	Gosport & District Angling Club
Eastleigh & District Angling Society	Portsmouth & District Angling Society
Farnborough & District Angling Society	Test Valley Angling Club & Southampton Piscatorial Society
Commercial, economic and business sector	
National Farmers Union	Solent Local Economic Partnership
Country Land & Business Association (CLA)	Enterprise M3 Local Economic Partnership
Vitacress	Mineral Products Association
Sparsholt College	
Emergency planning/flooding	
National Flood Forum	Hampshire Fire & Rescue
HCC Emergency Planning	SE Water Emergency Planning

Organisations/departments invited to attend Stakeholder Workshop	
Environment Agency	
Parishes with parish plans	
Ampfield	Sherfield On Loddon
Baughurst	Swanmore
Bentley	Whitchurch
Burghclere	Southbourne (Emsworth)
Denmead	Rowlands Castle
Durley	Hambledon
East Woodhay	HALC
Kingsomborne	Littleton Parish Council
Newnham	Wallington Village Community Association
Steering group members	

Table C2.5: Comments raised by wider stakeholder group

Wider stakeholder workshop - 9 th July 2012	
Comments raised	Way addressed in LFRMS
Would like to see a more 'joined up' approach with greater inclusion of Local Resilience Forums (LRF)	Working with the LRF is an important part of the action plan contained within this draft LFRMS.
Would like greater communication between steering group and other stakeholders	Going forward the steering group will endeavour to cascade information down to others.
Public would like greater clarity of who is responsible for managing flood risk and who to contact in event of flooding.	The LFRMS seeks to clarify responsibilities and lines of communication.
Local sources of funding for maintenance of measures should be included in the report	Local funding is considered as an important part of delivering this LFRMS.
Need to include potential climate change impacts in the report.	Climate change impacts assessed subjectively for high risk wards. Measures being promoted are climate change resilient.
Include nuisance flooding in the analysis of flood risk	Highway and road flooding included in economic valuation.
Include definitions of key terms (flooding, floodplain, groundwater flooding)	Key terms are defined within this document.
Greater involvement of general public in review of flood location maps.	This phase of public consultation gives members of the public an important opportunity to review the flood maps.

C2.4 Consultation with the general public

- C2.4.1.1 The general public have until noon on 5th November 2012 to comment on this draft LFRMS. In particular people have an opportunity to:
- C2.4.1.2 Comment on the maps showing reported flooding incidents. If people are aware that flooding occurs in locations that are not shown on the map they have an opportunity to comment and pinpoint these locations. Similarly, if the maps show flooding in locations where people are not aware that flooding is a problem there is an opportunity to highlight this as an error.
- C2.4.1.3 Comment on the way in which flood risk and consequence of flooding has been assessed.
- C2.4.1.4 Comment on the actions that the County Council plans to take, along with its partners and communities, to better manage local flooding in the future.
- C2.4.1.5 All the comments received from this round of consultation will be carefully analysed. Please note that the County Council cannot provide individual, personal responses to comments received.
- C2.4.1.6 Hampshire County Council envisage taking the following actions in response to comments raised:
- Where a comment is relevant to the study and valid (well evidenced, echoed by other comments, or substantiated through our own research), where possible, an amendment to the LFRMS or associated mapping may be made.
 - Where a comment is found to be incorrect (contradicted by a majority or shown to be inaccurate following our own research) no alteration will be made to the LFRMS. An explanation will be given to justify the action taken.
 - Where a comment is outside of the scope of the LFRMS (for example related to Main River or coastal flooding) a note of the issue will be made and, where possible, this will be passed to the appropriate organisation. An explanation will be given to justify the action taken.

C2.5 Delivering the LFRMS with individuals and the community

C2.5.1.1 Involvement of the local community is vital to the successful delivery of the LFRMS. Hampshire County Council will continue to engage with the public throughout the delivery of the Strategy so that individuals and the community are fully informed about what Hampshire County Council is doing to mitigate flood risk and make sure they are better able to cope with flooding in the future.

C2.5.1.2 Hampshire County Council would like the public, local groups and businesses not only to be aware of the risk they may face from flooding, but also to be actively involved in flood risk management and understand how they can protect themselves and respond to flooding.

C2.5.2 Raising awareness across Hampshire

C2.5.2.1 Hampshire County Council will work in partnership with other RMAs to raise general awareness of local flooding throughout the county. Hampshire County Council will work to increase overall understanding of flooding by discussing:

- what the risk is,
- the roles and responsibilities of different organisations involved in managing flood risk
- how these organisations are working together to manage the risk
- that flood risk can not be completely removed, but can be reduced by managing the likelihood and impact of flooding
- the importance of individual and community involvement in flood risk management and how people can take individual responsibility.

Hampshire County Council will use a variety of approaches to reach individuals, community groups, and business.

- Hampshire County Council Website will publish this Strategy and the annual progress reports on the Strategy. The Website also allows people to report flooding incidents and provides information on key contacts before, during and after a flood event.
- Hampshire County Council Newsletter will publish information about flood risk management activities to update people on our progress and ongoing commitment.

C2.5.3 Working with communities at risk

- C2.5.3.1 Hampshire County Council will work closely with specific local communities when undertaking further investigation into flooding (such as Surface Water Management Plans) or planning and implementing flood mitigation measures.
- C2.5.3.2 As part of any flood study or flood alleviation scheme the organisation leading the scheme will be asked to prepare an engagement plan to identify who needs to be engaged, how and when this will take place, any key messages for communication and how the input of stakeholders will affect any decisions taken.
- C2.5.3.3 The nature of the type of study, area of interest and those being engaged will dictate the type of engagement activities undertaken, however they could include (but are not limited to) radio, television or newspaper reports, leaflets, posters, social media and public meetings.