

# Equality Impact Assessment



## Name of project/proposal

Implementation of the Mental Health Crisis Concordat

Contact name

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Department

Adult Services

Intended publication date

01 Sep 2014

## Purpose for project/proposal

The Mental Health Crisis Concordat is a National Scheme co-ordinated by the Department of Health and National MIND to improve the quality of multi-agency responses to persons experiencing crisis in their lives as a result of mental distress. This proposal is seeking Health and Well Being Board 'ownership' to support the multi-agency requirements for implementation of the Crisis Concordat action plan in Hampshire. A Hampshire Crisis Concordat Multi-Agency Declaration and Steering Group is being formed for implementation from Autumn 2014 and core members are proposing accountability to the Health and Well Being Board - chaired by Councillor Liz Fairhurst - Executive Member - offering six monthly progress reports.

## Consultation

Has a consultation been carried out?

No

The Crisis Concordat is aimed at strengthening local multi-agency collaboration with the shared purpose of working toward an action plan designed to address the need to improve support for persons in need of intervention and support through an episode of crisis in their lives associated with mental distress. The Crisis Concordat involves core public sector agencies including Adult Services, Southern Health NHS FT, Surrey and Borders NHS FT, Solent NHS, IOW NHS, Hampshire Constabulary, South Central Ambulance Service, Hampshire CCG (West Commissioning).

The Concordat is arranged around the following areas of service improvement:-

1. Access to support before crisis point
2. Urgent and emergency access to crisis care
3. The right quality of treatment and care when in crisis
4. Recovery and staying well, and preventing future crises

It is expected that each Area will develop a shared declaration highlighting their commitment to addressing the Crisis Concordat action plan.

The Action Plan is targeted at persons of all ages of the population. The Concordat identifies a number of different domains for improvement including Commissioning more responsive services, development of preventative measures (Liaison and Diversion), focus on emergency care across the system with reference to out of hours provision, mgt of intoxicification, dual diagnosis, street triage, access to place of safety, safeguarding adults at risk, police training, crisis support for young people, detention rates of people in BME communities.

see the following link for the full Crisis Concordat DoH document

[https://www.gov.uk/government/uploads/system/uploads/attachment\\_data/file/281242/36353\\_Mental\\_Health\\_Crisis](https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/281242/36353_Mental_Health_Crisis)

## Statutory considerations

### Impact

Age	Low
Disability	Medium
Sexual orientation	Low
Race	Medium
Religion and belief	Low
Gender reassignment	Low
Sex	Low
Marriage and civil partnership	Low
Pregnancy and maternity	Low

### Other policy considerations

Poverty	Low
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Rurality  
Other factors  
If other please describe

Low  
Low

Geographical impact  
Have you identified any medium or high impact?\*

All Hampshire  
 Yes

No

## Equality statement

Implementation of the Crisis Concordat across Hampshire should have a significant impact on groups of people who might be described against the protected characteristics. Certainly, those person who might be disabled by their mental health and who may experience crisis situations as a result should benefit from a more co-ordinated and efficient response in the event of their needing assistance from diffierent agencies. Indeed it is anticipated that frequency of crisis events should decrease where there is an emphasis on prevention and improved accessibility to services. The Concordat makes specific reference to higher rates of detention on a national basis for persons in BME groups and it is anticipated that multi-agency working will mitigate from unnecessary detention in the community where there is greater information sharing and alternatives for support other than reactive state intervention. Crisis support for persons across all age ranges should be sensitive to meet the needs of younger and older populations particularly in light of requirements to include a heavy emphasis on commissioning activities within the Crisis Concordat action plan. Services should be provided to develop equitable quality around the clock which includes evenings and weekends benefiting working families and carers who currently find themselves experiencing varying standards of care depending on the time of the day.

## Potential Mitigating Actions

Service User and Carer inclusion in the membership of the Crisis Concordat Steering Group will be essential alongside the appointment of an Independent Chair to this multi-agency forum. The crisis concordat is heavily underpinned by the concept of Recovery and Prevention which will inform the culture of how the action plan will be completed.

Date to review actions

01 Dec 2014

## Final decision date

Final decision date due  
Decision to be made by

14 Jul 2014  
Executive Member