



A leaflet for children and young people -  
Helping you to make informed choices



## Delivering Impartial Information, Advice and Support

### Support4SEND is...

- A free service for Hampshire children and young people (0-25 years) and their parents
- Confidential
- Impartial
- Friendly, welcoming and great at listening
- Support4SEND can work with you on your own or work with you and your parents. It is your choice.

### How can Support4SEND help?

- Listen to your views and concerns
- Help you explore your options
- Help you have confidence to ask questions and make choices
- Help you fill in forms and understand letters and reports
- Organise meetings in school or college
- Help you prepare for meetings with school or college
- Go with you to meetings and help you give your views
- Explain the difficult words people use
- Explain your legal rights in relation to special educational needs and disabilities



An Information, Advice and Support Service  
for parent carers, children and young people  
with Special Educational Needs and Disabilities



## Examples of the things Support4SEND help with...

- Getting extra support from school or college
- Having difficult conversations with school or college
- Making sure medical needs won't stop you from learning
- Giving advice if you've been excluded or are at risk of exclusion
- Applying for an Education, Health and Care Plan (EHC Plan)
- Making a complaint
- Disability Discrimination



### Confidentiality

We will only share information with others if:

- you have given your consent for us to do so, or
- the information given to us leads us to believe that a child/young person is at risk

### Impartiality

This means we will:

- provide factual information and advice based on the law and guidance so that you are able to make your own decisions
- not tell you what to do or offer our own opinions

### What does SEND mean?

The term SEND (Special Educational Needs or Disabilities) is a broad description for anyone who needs additional help to progress and achieve in education.

You might need extra help because you have:

- A medical condition or health needs
- A learning difficulty like dyslexia or dyspraxia
- Difficulties with communication
- Difficulties with social interactions
- A physical disability
- Behavioural difficulties and frustrations

**You do not have to have a diagnosis. Support4SEND works with anyone who needs additional help.**



**You can contact Support4SEND in different ways:**



**Tel: 01962 845870**

you may need to leave a message but we will phone back



**email: [enquiries.support4send@hants.gov.uk](mailto:enquiries.support4send@hants.gov.uk)**

**[www.hants.gov.uk/support4send](http://www.hants.gov.uk/support4send)**

If this is difficult you can ask your parents, or a professional who is working with you, to contact us.

They can contact us on your behalf if you give permission.

