



Case Study – Employment

Family Composition and History:

- Mum and Dad (Dad terminally ill for last 10 years) and 2 young children living in mortgaged property.
- Both parents had to give up work due to health and caring responsibilities.
- Issues around DWP – not claiming as a couple. Due to Dad's recent stay in hospital his PIP stopped therefore Mum's Carers Allowance had also. Dramatic drop in family income.
- Children missing sessions at school.

The Single Multi-Agency Plan:

- Contact Benefits Centre to raise concerns about entitlement, Mum to make a 'couple claim' for ESA and reduce mortgage payments to ease finances.
- Look at Mum returning to work as she is a qualified hairdresser, research around self-employment / salon work.
- TAF to be held at the school to inform teacher and other professionals.

The Outcomes:

- Plans to convert wet-room to a salon, Mum has created her own business plan, prices lists appointment cards etc. Support with accounting on-going.
- Support given as sadly Dad passed away, guidance around widow's parent allowance.
- Large backdated DWP payment received helping the family and potential for a family car.
- Children now attending school regularly.