



Case Study – Employment & Benefits

Family Composition and History:

- Mum and 2 young children.
- Mum has mental health issues and is victim of domestic abuse.
- Claiming Income Support - Mum lost job.
- Urgent housing need after a relationship breakdown.

The Single Multi-Agency Plan:

- Support given to find housing, highlighted as being significant contributor to Mum's poor mental health. STFP to fund check on Mum and guarantor to secure a rented property.
- Mum to engage with Employment Advisor, re-write CV and seek work that would suit around the two young children.
- Work with Employment Advisor to ensure mum is claiming correct benefits.

The Outcomes:

- Permanent home secured for family, carpeting and white goods funded by SFP.
- Both children are thriving at the same local school.
- Mum has 29 hours a week job during term time at a nursery.
- DWP support to claim correct Working Tax Credit and Housing Benefit.
- Mum accessing support for her mental health through her doctor.