

What families have said...

“With the early help hub support I have become more confident in myself. I can now cope and deal with the children’s individual needs better. My confidence has helped the children feel more comfortable. The children don’t feel as isolated by going to the activities as other children are like them and understand them.”

“She was there for us and listened to our concerns. She supported me emotionally. She was honest with us and said that she could not promise to find the solution for all our difficulties but we felt confident that she would try her best to help us.”

“I now feel I have more control and understanding of how to deal with things.”

Confidentiality

We work closely with other agencies, however we will only ever share information on a need to know basis.

If we have concerns about the safety or welfare of anyone in the family we have a duty of care to disclose this to relevant agencies.

My Early Help Coordinator is:

Telephone number:

Hantsdirect: 0300 555 1384

If you require this information in other formats, such as large print, audio, Braille, word documents for screen readers, another language or easier to read format, please contact Hantsdirect.

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Early Help Hubs



Working with families to make a difference

Supporting Families



Who are we?

We are a family support service that meets weekly to ensure the correct services are put in place to support you and your family.



How will you help me?

We aim to work with you and your family and all relevant professionals.

We want to find out exactly what support you need and what concerns you might have.

We will ensure your voice is being heard and understood.

We will help you discover your own abilities and become more independent.

What help is on offer?

We can provide support for:

- Difficult behaviours and relationships
- Housing issues
- Reducing truancy from schools
- Combatting alcohol and drug misuse
- Preventing offending in the community
- Mental health issues.

Early Help Hub Meetings

Every week a meeting is held where agencies come together to discuss what support would help you and your family, and identify who can provide that.

Prior to the meeting you will have met with a worker to complete an early help assessment to help understand what would help you and your family.

An Early Help Coordinator will be identified at the meeting who will contact you to discuss what support can be offered to you and to agree a way forward.

What happens next?

A 'Team Around the Family' (TAF) meeting will be arranged to which you and the other agencies will be invited.

A family plan will be put together which will detail what support is going to be put in place. This will be agreed and signed by you and the Early Help Coordinator.

This plan will then be reviewed every 6-12 weeks.



What do we expect from you?

To actively contribute ideas and make changes as agreed.

To take part in all meetings.

Be available for any arranged visits and inform us of any changes of time or date if you cannot be available.

Tell us what you thought of our service at the end of our work together.